# COUNTY OF LOS ANGELES
## TREASURER AND TAX COLLECTOR

**MARK J. SALADINO**
TREASURER AND TAX COLLECTOR

KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 437
LOS ANGELES, CALIFORNIA 90012
TELEPHONE: (213) 974-2101 FAX (213) 626-1812

HOME PAGE
TTC.LACOUNTY.GOV

PROPERTY TAX PORTAL
LACOUNTYPROPERTYTAX.COM


September 29, 2014

TO: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

FROM: Mark J. Saladino
Treasurer and Tax Collector

SUBJECT: **2014-15 ANNUAL PROPERTY TAXES**

This is to advise you that the Department of the Treasurer and Tax Collector has begun to mail the 2014-15 Annual Property Tax Bills. It is anticipated that property owners will begin receiving their bills during the first week of October, and mailing will be completed by November 1, 2014.

We will also publish the attached Public Notice and provide a press release to over 250 media outlets.

During this time, you may experience an increase in constituent inquiries or visits to your offices. Any inquiries received may be referred to our public counter located at the Kenneth Hahn Hall of Administration, First Floor Lobby, or to the property tax automated telephone system (Proptax) at (213) 974-2111 or toll-free at 1(888) 807-2111. Property tax information is also available at lacountypropertytax.com.

Should you have any questions, please contact me directly or your staff may contact Kathy Gloster at (213) 974-2077 or kgloster@ttc.lacounty.gov.

MJS:KG:RHJ:vb
z:psvadmin:annuals:2014-15:bdmemo

Attachment

c: Assessor
Chief Executive Officer
Executive Officer, Board of Supervisors
Auditor-Controller
County Counsel

# COUNTY OF LOS ANGELES
# DEPARTMENT OF TREASURER AND TAX COLLECTOR

## PUBLIC NOTICE - PROPERTY TAXES DUE

**MARK J. SALADINO**, Los Angeles County Treasurer and Tax Collector, pursuant to Sections 2609 and 2610 of the California Revenue and Taxation Code (R&TC), announces that annual secured property tax bills will be mailed on or before November 1, 2014, to all property owners at the addresses shown on the tax roll. The R&TC does not relieve a taxpayer of the responsibility to make timely payments due to failure to receive a tax bill. Therefore, property owners who have not received a bill by November 1, 2014, should call us on our automated voice mail service at 1(213) 893-1103 to request a Substitute Secured Property Tax Bill. Substitute Secured Property Tax Bills are also available in our office, located at the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, California 90012, and at each office of the County Assessor. Property tax information is available on our website at lacountypropertytax.com.

**First Installment** of the 2014-15 property taxes is due on November 1, 2014, and will become delinquent if payment is not received by 5:00 p.m., Pacific Time or United States Postal Service (USPS) postmarked by December 10, 2014. Thereafter, a 10 percent penalty will be imposed.

**Second Installment** of the 2014-15 property taxes is due on February 1, 2015, and will become delinquent if payment is not received by 5:00 p.m., Pacific Time or USPS postmarked by April 10, 2015. Thereafter, a 10 percent penalty and a $10 cost will be imposed.

Both installments may be paid when the first installment is due.

**Pay Online** - To make payments online, go to lacountypropertytax.com, and select "Pay Online" under "Payment Options." There is no charge for electronic check payments. You will need to use a Personal Identification Number (PIN), which is printed on the annual property tax bill, to complete the transaction. Each transaction is limited to $999,999.99. You may also pay online by using a credit card or VISA debit card. However, there are processing fees when paying by credit/debit card. Each transaction is limited to $99,999.99, including all service fees. Electronic payments can be made 24/7 and payments are accepted until 11:59 p.m., Pacific Time on the delinquency date.

**Mailed Payments** - Taxpayers are advised to use the envelope enclosed in their annual secured property tax bill and include the payment stub from the bill. If paying both installments, please include both payment stubs. Do not attach staples, clips, tape, or correspondence. Payments may be mailed to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, California 90054-0018. If mailing your payment near the delinquency date, be sure to obtain a certificate of mailing from the USPS to reflect a timely payment. If a payment is received after the delinquency date, with no postmark, the payment is considered late and penalties will be imposed, in accordance with State law. Taxpayers who send a payment by mail are cautioned that the USPS only postmarks certain mail depending on the type of postage used, and may not postmark mail on the same day deposited by a taxpayer. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important related information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at **ttc.lacounty.gov/Proptax/Postmarks.htm**

You may use an independent delivery service that is an Internal Revenue Service designated delivery service (only Fed Ex, UPS or DHL), properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m., Pacific Time on the next business day after the effective delinquency date. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

**Pay by Credit Card or Visa Debit Card over the telephone** - Credit cards (American Express, MasterCard, and Visa) and Visa Debit card payments are accepted over the telephone through a third-party vendor who charges a fee to utilize this service. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number and a credit card or Visa debit card to complete the transaction. Please retain the confirmation number for future reference. Your current secured payment cannot be more than $99,999.99 to use the telephone system.

**Pay In Person** - Cash or check is accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, California 90012, between the hours of 8:00 a.m. and 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Make your payment early to avoid long waits at the cashier windows.

For the first installment, on Tuesday, December 9, 2014, and Wednesday, December 10, 2014, the Los Angeles County Treasurer and Tax Collector's personnel will also receive payments at 335A East Avenue K-6, Lancaster, California 93535, between the hours of 8:00 a.m. and 5:00 p.m., Pacific Time. During the second installment, payments will be accepted on Thursday, April 9, 2015, and Friday, April 10, 2015. Payments must be made by check, money order or cashier's check. No cash payments are accepted at this location.

**Online Banking or Bill Payment Services** - To ensure proper credit when using these services, enter the 19-digit EFT Number (includes the 13-digit ID#, 2-digit Year and 4-digit Sequence from your current tax bill) that is printed on the Annual Secured Property Tax Bill, followed by the number 1 (for 1st installment), 2 (for 2nd installment), or 5 (for both installments). If you do not have the Annual Secured Property Tax Bill, please call us on our automated voice mail service at 1(213) 893-1103 and request a Substitute Secured Property Tax Bill.