



Health Services
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July 9, 2014

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: **RENAMING OF VARIOUS DEPARTMENT OF HEALTH SERVICES' (DHS) FACILITIES, ONE DIVISION, AND ONE PROGRAM**

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Director

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Chief Medical Officer

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The Department of Health Services (DHS) is continuously striving to improve the patient experience and patient outcomes. In an effort to improve communication and effectively reflect the various roles and responsibilities of the facilities and programs, DHS is making the following name changes:

Facilities

The Martin Luther King, Jr. Multi-Service Ambulatory Care Center (MLK MACC) is being renamed to the Martin Luther King, Jr. Outpatient Center. This change is intended to improve clarity so that patients can easily differentiate between the hospital and the outpatient facility.

High Desert Multi-Service Ambulatory Care Center (High Desert MACC) is being renamed to the High Desert Regional Health Center. This is intended to commemorate the new site of the building and to recognize its essential role in the area.

Division

The Office of Managed Care is being renamed to Managed Care Services (MCS) Division. This change is in response to the health care delivery changes required by the California 1115 Medicaid Waiver and the implementation of the Affordable Care Act (ACA). For example, the transition of the Community Health Plan staff to serve as the management services organization function for the Department was approved by the Board on March 29, 2011. In addition, the re-classification study to provide the appropriate position allocation and organizational structure to assist the department with recruitment efforts was approved by the Board on November 5, 2013. The new name will denote the various changes that the Department has undertaken to prepare for the ACA.

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To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.



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Program

MCS has been responsible for operating two programs with similar names: (1) Healthy Way LA (HWLA) Matched and (2) Healthy Way LA (HWLA) Unmatched. The Healthy Way LA (HWLA) Matched program, which was Los Angeles County's Low Income Health Program (LIHP), ended on December 31, 2013 and enrollees of the program were transitioned into Medi-Cal. The HWLA Unmatched program is still in existence. There is a need to rename the HWLA Unmatched program because the term "HWLA" is strongly associated with the LIHP. As the Department works to restructure the HWLA Unmatched program, it has become apparent that keeping this program name will cause confusion and operational challenges for patients, clinic staff (at the Department and the community partner sites), community providers, the public, the media, and other health care agencies. After extensive input from Department staff, community clinics and advocacy groups, the Department has selected the name My Health LA as the new name for the HWLA Unmatched program. My Health LA will launch in September 2014.

Thank you for your continuous support in making these exciting changes materialize. If you have any questions or need additional information, please let me know.

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c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors