COUNTY OF LOS ANGELES
CHIEF INFORMATION OFFICE
World Trade Center
350 S. Figueroa Street, Suite 188
Los Angeles, CA 90071

RICHARD SANCHEZ
CHIEF INFORMATION OFFICER

Telephone: (213) 253-5600
Facsimile: (213) 633-4733

May 17, 2011

To: Mayor Michael D. Antonovich
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Don Knabe

From: Richard Sanchez
Chief Information Officer

SECURITY BREACH INVOLVING CONFIDENTIAL RECORDS

On May 12, 2011, the Internal Services Department (ISD) was notified that Chief Executive Office's Child Care Provider Program client personal information (i.e., name, address, and tax identification number) was inadvertently made available on the Internet via Google's search engine. In total, there were approximately 2,200 records potentially breached. All of these records contained personal information, in some cases, the tax identification number is the individual's Social Security Number (SSN).

There is no evidence that an unauthorized individual has actually retrieved and is using the clients' personal data. However, ISD will be mailing notification letters, in accordance with County policy, alerting clients with SSNs of this security breach and steps they can take to protect themselves of any possible misuse of their personal identity.

ISD is working with the County's Chief Information Security Officer (CISO) to take remedial measures to ensure that this situation is not repeated. This includes steps to increase employee security awareness and appropriate handling of confidential/sensitive data.

If you have any questions, please contact me or your staff may contact Robert Pittman, County's CISO, at 213-253-5631 or rpittman@cio.lacounty.gov.

RS:RP:pg

c: William T Fujioka
Board IT Deputies
Chief Deputy Executive Officers
Tom Tindall, Director, Internal Services

P:\Final Documents\Security\05-17-2011 - Security Breach Involving Confidential Records.doc