



**Health Services**  
LOS ANGELES COUNTY

October 28, 2009

**Los Angeles County  
Board of Supervisors**

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**TO:** Each Supervisor

**FROM:** John F. Schunhoff, Ph.D.   
Interim Director

**SUBJECT: AVERAGE DAILY CENSUS, HOSPITAL-BASED  
OUTPATIENT VISITS (EMERGENCY DEPARTMENT),  
AND HOSPITAL-BASED OUTPATIENT VISITS  
(AMBULATORY CARE) MONTHLY REPORT –  
AUGUST 2009**

**John F. Schunhoff, Ph.D.**  
Interim Director

**Robert G. Splawn, M.D.**  
Interim Chief Medical Officer

As requested, this is to provide you with a report of the Department of Health Services' Average Daily Census (ADC), Hospital-Based Outpatient Emergency Room (ER) visits, and Hospital-Based Outpatient Ambulatory Care (Amb Care) visits for the month ending August 30, 2009.

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[www.dhs.lacounty.gov](http://www.dhs.lacounty.gov)

Each detailed report for ADC, ER, and Amb Care is provided in two attachments. Attachment I reflects Year-to-Date (YTD), Month-to-Date (MTD), and Full-Year-Estimated (FYE) data, plus comparative budget and prior year information. Attachment II displays: (a) a 12-month history, by hospital, for last fiscal year, (b) an actual/estimate table for the current fiscal year, by hospital, and (c) a graph that provides a quick snapshot view of our overall trends.

The August MTD actual census of 1,337 is 123 less than the August 2009 census budget of 1,460, and 42 more than the actual ADC for August 2008 of 1,295. We will continue to closely monitor hospital census and its effect on financial performance of our facilities.

If you have questions or need additional information, please let me know.

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**Attachments**

**c:** Chief Executive Officer  
Acting County Counsel  
Executive Officer, Board of Supervisors

*To improve health  
through leadership,  
service and education.*



[www.dhs.lacounty.gov](http://www.dhs.lacounty.gov)

**AVERAGE DAILY CENSUS  
COUNTY OF LOS ANGELES  
DEPARTMENT OF HEALTH SERVICES  
MONTHLY OCCUPANCY REPORT  
FOR THE MONTH ENDING AUGUST 30, 2009**

	(1) FY 09-10 BUDGET	(2) FY 09-10 YTD BUDGET	(3) AUG/09 BUDGET	(4) MTD ACTUAL	(5) FACILITY FYE	(6) FY 08-09 ACTUAL
LAC+USC MEDICAL CENTER	671	671	671	590	583	565
H/UCLA MEDICAL CENTER	373	373	372	368	373	362
RLA NATIONAL REHAB. CENTER	219	219	219	184	212	170
OV/UCLA MEDICAL CENTER	198	198	198	195	197	196
<b>TOTAL</b>	<b>1,461</b>	<b>1,461</b>	<b>1,460</b>	<b>1,337</b>	<b>1,365</b>	<b>1,293</b>

**NOTES:**

- (1) Per the Fiscal Year (FY) 2009-10 Supplement Budget Resolution.
- (2) YTD budget developed based on the census level necessary to achieve each facility's FY 2009-10 Budget.
- (3) Monthly budget developed for the report month based on the census level necessary to achieve each facility's FY 2009-10 Budget.
- (4) The aggregate number of actual census days for the report month, averaged on a per-day basis.
- (5) Facility's full-year-estimate (FYE) for census developed based on the facility's operating plan.
- (6) Actual average daily census averaged for the 12-month period of FY 2008-09 based on facility's June 2009 workload report.

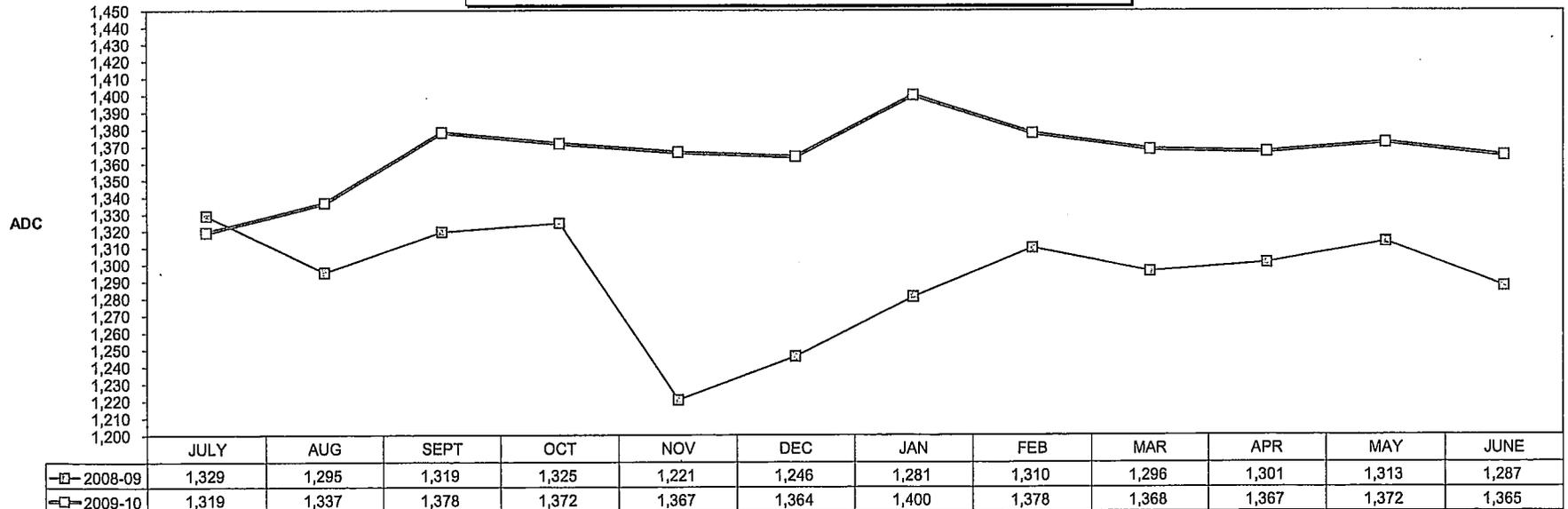
**AVERAGE DAILY CENSUS  
COUNTY OF LOS ANGELES  
DEPARTMENT OF HEALTH SERVICES  
MONTHLY OCCUPANCY REPORT  
FISCAL YEARS 2008-09 AND 2009-10**

ACTUAL													YTD Actual Average
<u>FISCAL YEAR 2008-09</u> <sup>(1)</sup>	<u>JUL.</u>	<u>AUG.</u>	<u>SEPT.</u>	<u>OCT.</u>	<u>NOV.</u>	<u>DEC.</u>	<u>JAN.</u>	<u>FEB.</u>	<u>MAR.</u>	<u>APR.</u>	<u>MAY</u>	<u>JUNE</u>	
LAC+USC Medical Center	611	585	579	597	490	522	548	562	572	571	575	570	565
H/UCLA Medical Center	364	356	377	361	363	366	373	371	361	355	350	353	363
RLA National Rehabilitation Center	152	162	165	167	167	164	160	182	173	184	191	176	169
OV/UCLA Medical Center	202	192	198	200	201	194	200	195	190	191	197	188	196
<b>TOTAL</b>	<b>1,329</b>	<b>1,295</b>	<b>1,319</b>	<b>1,325</b>	<b>1,221</b>	<b>1,246</b>	<b>1,281</b>	<b>1,310</b>	<b>1,296</b>	<b>1,301</b>	<b>1,313</b>	<b>1,287</b>	<b>1,293</b>

(1) Per facility's June 2009 workload report.

	ACTUAL												ESTIMATED												YTD Actual Average
<u>FISCAL YEAR 2009-10</u>	<u>JULY</u>	<u>AUG.</u>	<u>SEPT.</u>	<u>OCT.</u>	<u>NOV.</u>	<u>DEC.</u>	<u>JAN.</u>	<u>FEB.</u>	<u>MAR.</u>	<u>APR.</u>	<u>MAY</u>	<u>JUNE</u>													
LAC+USC Medical Center	571	590	583	579	574	577	607	589	581	580	583	578	583												
H/UCLA Medical Center	376	368	377	373	372	371	373	372	374	373	373	373	373												
RLA National Rehabilitation Center	178	184	219	219	219	219	219	219	219	219	219	219	212												
OV/UCLA Medical Center	194	195	199	201	202	197	201	198	194	195	197	194	197												
<b>TOTAL</b>	<b>1,319</b>	<b>1,337</b>	<b>1,378</b>	<b>1,372</b>	<b>1,367</b>	<b>1,364</b>	<b>1,400</b>	<b>1,378</b>	<b>1,368</b>	<b>1,367</b>	<b>1,372</b>	<b>1,365</b>	<b>1,365</b>												

**MONTHLY OCCUPANCY REPORT  
AVERAGE DAILY CENSUS**



ATTACHMENT II-A



**HOSPITAL-BASED OUTPATIENT VISITS - EMERGENCY DEPARTMENT**  
**COUNTY OF LOS ANGELES**  
**DEPARTMENT OF HEALTH SERVICES**  
**FISCAL YEARS 2008-09 AND 2009-10**

**FISCAL YEAR 2008-09 <sup>(1)(2)</sup>**

LAC+USC Medical Center  
H/UCLA Medical Center  
RLA National Rehabilitation Center  
OV/UCLA Medical Center  
TOTAL

ACTUAL													
JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN. <sup>(3)</sup>	FEB. <sup>(3)</sup>	MAR. <sup>(3)</sup>	APR.	MAY.	JUN.	Actual	
9,090	9,836	10,003	10,319	10,388	11,949	13,261	11,912	13,104	12,827	13,174	13,122	138,985	
6,170	6,501	6,573	6,557	6,460	6,466	7,433	6,467	7,063	6,810	7,249	7,099	80,848	
						NA						0	
3,489	3,521	3,514	3,711	3,448	3,473	4,053	3,578	3,852	3,934	3,890	3,589	44,052	
18,749	19,858	20,090	20,587	20,296	21,888	24,747	21,957	24,019	23,571	24,313	23,810	263,885	

**FISCAL YEAR 2009-10 <sup>(2)</sup>**

LAC+USC Medical Center  
H/UCLA Medical Center  
RLA National Rehabilitation Center  
OV/UCLA Medical Center  
TOTAL

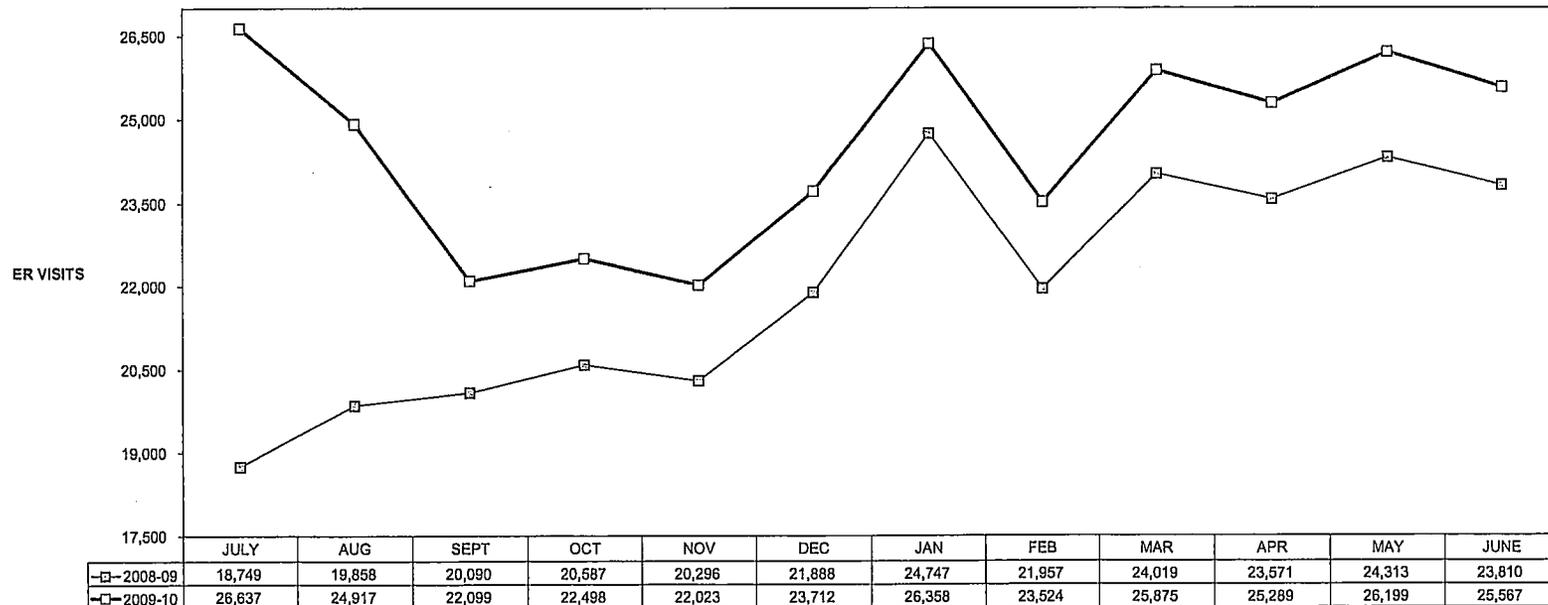
ACTUAL	ESTIMATED												YTD (Thru Aug.) Actual
JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MAR.	APR.	MAY.	JUN.		Actual
14,700	14,062	10,731	11,008	10,842	12,383	13,950	12,613	13,968	13,704	14,057	13,966		28,762
7,793	7,378	7,339	7,327	7,152	7,166	8,245	7,152	7,744	7,556	7,979	7,572		15,171
						NA						0	
4,144	3,477	4,029	4,163	4,029	4,163	4,163	3,759	4,163	4,029	4,163	4,029		7,621
26,637	24,917	22,099	22,498	22,023	23,712	26,358	23,524	25,875	25,289	26,199	25,567		51,554

(1) Per facility's June 2009 workload report.

(2) FY 2008-09 Emergency Department visits exclude emergency psychiatric visits. Beginning in FY 2009-10 emergency psychiatric visits are being reported as part of the Emergency Department visits. Note: FY 2008-09 included emergency psychiatric visits of 23,876 and were broken out as follows: LAC+USC: 10,800, H/UCLA: 8,575, and OV/UCLA: 4,401.

(3) LAC+USC indicated that there were backlogs in abstracting ER visits which accounted for the lowered ER counts in prior months' Workload reports. In the April 2009 Workload reporting period, LAC+USC restated the ER visits for the periods starting January through March 2009 actual using the Registration Module from the Affinity report in order to provide a true estimate until HIM catches up on their abstracting backlogs. Note: The Registration Module Affinity report is a report that identifies patients whom were triaged by Nursing and registered into Affinity by Patient Financial Services.

**MONTHLY HOSPITAL-BASED OUTPATIENT  
EMERGENCY DEPARTMENT  
VISITS REPORT**



ATTACHMENT II-B

**HOSPITAL-BASED OUTPATIENT VISITS - AMBULATORY CARE**  
**COUNTY OF LOS ANGELES**  
**DEPARTMENT OF HEALTH SERVICES**  
**FOR THE MONTH ENDING AUGUST 30, 2009**

	(1)	(2)	(3)	(4)	(5)	(6)
	FY 09-10	FY 09-10	AUG/09	MTD	FACILITY	FY 08-09
	BUDGET	YTD	BUDGET	ACTUAL	FYE	ACTUAL
	BUDGET	BUDGET	BUDGET	ACTUAL	FYE	ACTUAL
LAC+USC MEDICAL CENTER	522,388	96,856	47,188	29,480	503,258	522,388
H/UCLA MEDICAL CENTER	302,934	51,064	25,125	27,440	319,020	302,934
RLA NATIONAL REHAB. CENTER	74,981	12,129	5,856	4,107	75,917	74,981
OV/UCLA MEDICAL CENTER	216,952	36,039	17,526	15,716	199,744	216,952
<b>TOTAL</b>	<b>1,117,255</b>	<b>196,088</b>	<b>95,695</b>	<b>76,743</b>	<b>1,097,939</b>	<b>1,117,255</b>

**NOTES:**

- (1) Per the Fiscal Year (FY) 2009-10 Supplement Budget Resolution.
- (2) YTD budget developed based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (3) Monthly budget developed for the report month based on the number of Visits necessary to achieve each facility's FY 2009-10 Budget.
- (4) The aggregate number of actual Visits for the report month.
- (5) Facility's full-year-estimate (FYE) for census developed based on the facility's operating plan.
- (6) Actual number of Visits for the 12-month period of FY 2008-09 based on facility's June 2009 workload report.

ATTACHMENT I-C

**HOSPITAL-BASED OUTPATIENT VISITS - AMBULATORY CARE**  
**COUNTY OF LOS ANGELES**  
**DEPARTMENT OF HEALTH SERVICES**  
**FISCAL YEARS 2007-08 AND 2009-10**

**FISCAL YEAR 2008-09 <sup>(1)</sup>**

	ACTUAL												
	JUL.	AUG.	SEPT.	OCT.	NOV. <sup>(2)</sup>	DEC. <sup>(2)</sup>	JAN. <sup>(2)</sup>	FEB. <sup>(2)</sup>	MAR. <sup>(2)</sup>	APR. <sup>(2)</sup>	MAY <sup>(2)</sup>	JUNE <sup>(2)</sup>	Actual
LAC+USC Medical Center	49,668	47,188	46,630	48,765	34,753	40,629	41,903	40,402	44,518	43,536	42,198	42,198	522,388
H/UCLA Medical Center	25,939	25,125	25,053	26,423	21,151	24,740	25,083	24,319	27,181	27,037	24,880	26,003	302,934
RLA National Rehabilitation Center	6,273	5,856	6,199	6,556	5,259	5,771	5,854	6,129	7,176	6,914	6,110	6,884	74,981
OV/UCLA Medical Center	18,513	17,526	18,000	18,187	14,904	17,494	17,514	16,824	20,075	20,345	18,096	19,474	216,952
<b>TOTAL</b>	<b>100,393</b>	<b>95,695</b>	<b>95,882</b>	<b>99,931</b>	<b>76,067</b>	<b>88,634</b>	<b>90,354</b>	<b>87,674</b>	<b>98,950</b>	<b>97,832</b>	<b>91,284</b>	<b>94,559</b>	<b>1,117,255</b>

**FISCAL YEAR 2009-10**

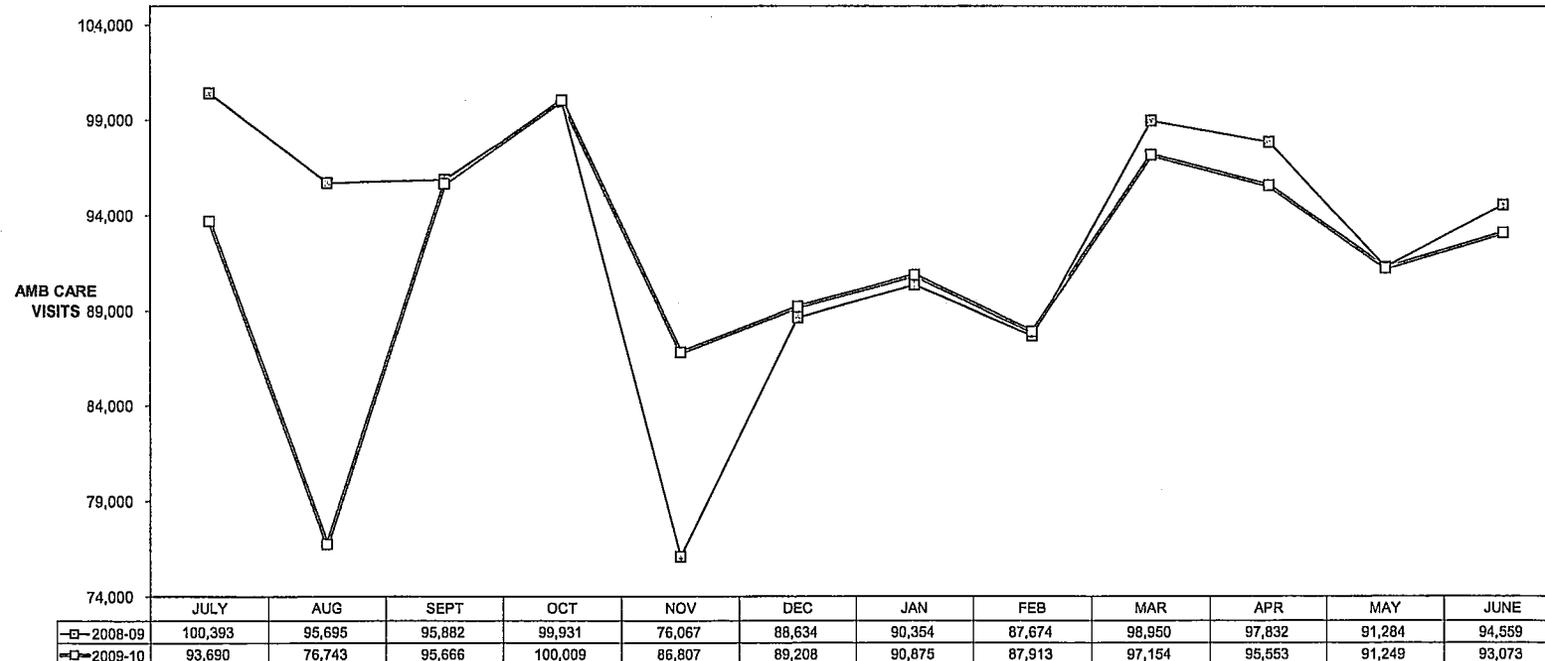
	ACTUAL												ESTIMATED	YTD (Thru Aug.)
	JULY	AUG. <sup>(3)</sup>	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MAR.	APR.	MAY	JUNE	Actual	
LAC+USC Medical Center	40,899	29,480	46,630	48,765	42,100	40,629	41,903	40,402	44,518	43,536	42,198	42,198	70,379	
H/UCLA Medical Center	28,924	27,440	26,090	27,391	22,701	25,511	25,822	25,734	28,163	28,356	25,644	27,244	56,364	
RLA National Rehabilitation Center	6,268	4,107	6,468	6,825	5,528	6,040	6,123	6,398	7,445	7,183	6,379	7,153	10,375	
OV/UCLA Medical Center	17,599	15,716	16,478	17,028	16,478	17,028	17,027	15,379	17,028	16,478	17,028	16,478	33,315	
<b>TOTAL</b>	<b>93,690</b>	<b>76,743</b>	<b>95,666</b>	<b>100,009</b>	<b>86,807</b>	<b>89,208</b>	<b>90,875</b>	<b>87,913</b>	<b>97,154</b>	<b>95,553</b>	<b>91,249</b>	<b>93,073</b>	<b>170,433</b>	

(1) Per facility's June 2009 workload report.

(2) The dip in Ambulatory Care visits starting in November 2008 forward is the result of the move to and change in services provided at the LAC+USC's New Replacement Facility. This is due to the configuration of ER in the Replacement facility, where Urgent Care is now within walls of ER. As a result, Urgent Care visits are no longer serviced and reported under Ambulatory Care visits. Instead, they are being reported under Emergency Department visits.

(3) Based on current month's PVC Affinity report. In an effort to standardize Workload visits reporting among Facilities, only the PVC Affinity report will be used starting in FY 2009-10. This new reporting requirement may result in the low initial visits count for the current reporting month, due to the "time lag" or backlog of having patients recorded and showing up in the Affinity System. The true visits count should settle to an accurate level with passage of time, or with additional future report updates.

**MONTHLY HOSPITAL-BASED OUTPATIENT  
 AMBULATORY CARE  
 VISITS REPORT**



ATTACHMENT II-C