



LISA M. GARRETT
ACTING DIRECTOR OF PERSONNEL

COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010
(213) 738-2222 FAX (213) 637-0820

July 31, 2009

To: Each Supervisor
From: Lisa M. Garrett
Acting Director of Personnel
Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced a change in its provider network impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Blue Cross notified us that La Palma Intercommunity Hospital is under new ownership. As a result, La Palma Intercommunity Hospital will terminate its contract with Blue Cross effective August 1, 2009.

Blue Cross mailed letters to all affected employees announcing the termination and informing them of alternate hospitals in the area. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care. Blue Cross network physicians who admit to La Palma Intercommunity Hospital have been notified of the termination and will arrange for admissions of all Blue Cross members to alternate facilities. No physician network disruptions are anticipated as a result of this termination.

If you have any questions, please contact me at (213) 974-2406 or your staff may contact Maryanne Keehn, Senior Human Resources Manager, at (213) 738-2255.

LMG:MLH
MTK:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: Anthem La Palma Intercommunity Hospital

To Enrich Lives Through Effective and Caring Service