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July 15, 2009

TO: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

FROM: Wendy L. Watanabe
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – OLIVE CREST
TREATMENT CENTERS, INC. – RTC, PALM, SAYLOR TERRACE,
BEAZER, FORECAST, GARFIELD, LYON, MALENA, RICHMOND AND
WHEELER GROUP HOMES**

We have completed a review of RTC, Palm, Saylor Terrace, Beazer, Forecast, Garfield, Lyon, Malena, Richmond and Wheeler Group Homes (Group Home or Agency) operated by Olive Crest Treatment Centers, Inc. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department.

RTC, Palm, Forecast, Lyon, Malena, Richmond and Wheeler Group Homes are each six-bed facilities, which provide care for boys ages 11-17 years who exhibit behavioral, social and emotional difficulties. At the time of the monitoring visit, RTC was providing services for five DCFS children and one private child. Palm Group Home was providing services for one DCFS child, three Orange County children and one private child. Forecast, Lyon, Malena, Richmond and Wheeler Group Homes were not providing services for any Los Angeles County children. These Group Homes were providing services for children of Orange, San Bernardino, and Riverside Counties.

Saylor Terrace and Beazer are each six-bed facilities, which provide care for girls ages 14-17 years who exhibit behavioral, social and emotional difficulties. At the time of the monitoring visit, Saylor Terrace was providing services for two DCFS children and four Orange County children. Beazer Group Home was not providing services for any Los

Angeles County children. Beazer Group Home was providing services for children of Riverside and San Bernardino Counties.

Garfield Group Home is a six-bed facility, which provides care for boys and girls ages 7-12 years who exhibit behavioral, social and emotional difficulties. At the time of the monitoring visit, Garfield Group Home was not providing services for any Los Angeles County children. Garfield Group Home was providing services for Orange County children.

RTC Group Home is located in the Fourth District.

Palm, Saylor Terrace, Garfield, Malena, and Wheeler Group Homes are located in Orange County.

Beazer, Forecast, Lyon, and Richmond Group Homes are located in Riverside County.

Scope of Review

The purpose of the RTC, Palm and Saylor Terrace Group Home reviews is to determine whether the Agency is providing the services as outlined in their Program Statement. In addition, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, employee records, a facility inspection and interviews with children placed in the Group Home at the time of the review. Interviews with children are designed to obtain their perspectives on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

The purpose of the other seven Group Home reviews are to evaluate the Group Homes' facility and environment. Since the Group Homes were not providing services for any Los Angeles County children at the time of our review, the monitoring review was limited to a facility inspection which covers basic child safety and licensing issues and personnel background check reviews.

Summary of Findings

The Agency needs to address a few deficient areas for seven of the ten Group Homes reviewed. Specifically:

- Palm and Saylor Terrace Group Homes need to include the placement workers in the development and implementation of the Needs and Services Plans.
- RTC Group Home needs to clean the bathroom ceiling and the bedroom walls. The Group Home also needs to replace the shower doors, bulletin board, carpet and comforters.

- Palm Group Home needs to replace the bed pillows and repair the air vent in bedroom one.
- Saylor Terrace Group Home needs to landscape the backyard and repair the backyard fence. The Group Home also needs to clean the patio furniture and the bathtub.
- Beazer Group Home needs to clean the living room carpet.
- Forecast Group Home needs to clean the linen closet and replace the carpet in bedroom one.
- Lyon Group Home needs to replace the living room sofa, clean the living room and kitchen floors and replace the carpet in the bedrooms.
- Malena Group Home needs to landscape the front yard, and repair the hallway doors and walls. The Group Home also needs to clean the bathtub, the walls in bedroom two and the closet in bedroom one and provide a full complement of linens and bed pillows.

Attached is a detailed report of the review.

Review of Report

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me or have your staff contact Don Chadwick at (213) 253-0301

WLW:MMO:JET:DC:AA:gfw

Attachments

c: William T Fujioka, Chief Executive Officer
Patricia S. Ploehn, Director, DCFS
Ted Myers, Chief Deputy Director, DCFS
Susan Kerr, Senior Deputy Director, DCFS
Robert B. Taylor, Chief Probation Officer
Ronald W. Pharris, Board Chairman Olive Crest Treatment Centers, Inc.
Donald A. Verleur, II, Executive Director, Olive Crest Treatment Centers, Inc.
Public Information Office
Audit Committee

Olive Crest Treatment Centers, Inc.
RTC Group Home
Bellflower, CA 90706
License Number: 197804913
Rate Classification Level: 14

I. Facility and Environment

Method of assessment – Observation

Comments:

RTC Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyard are clean and adequately landscaped.

Overall the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat and there is adequate furniture and lighting in the Group Home. However, the ceiling and shower doors in bathroom two are dirty.

Generally, children's bedrooms are well maintained and the children's sleeping arrangements are appropriate. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. However, the walls in bedrooms one and two are dirty. In addition, the bulletin board, comforters and carpet are damaged in bedroom one.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Olive Crest management:**
 - a. Clean the ceiling and shower doors in bathroom two.**
 - b. Clean or replace the shower doors.**
 - c. Clean the bedroom walls.**
 - d. Replace the bulletin board, carpet and comforters in bedroom one.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

None.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school, are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

None.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment and social activities in which they have an interest. The Group Home provides transportation to and from the activities.

Recommendation

None.

V. Psychotropic Medication**Method of assessment – Review of relevant documents****Comments:**

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

None.

VI. Personal Rights**Method of assessment – Interviews with children****Sample size: Two****Comments:**

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, have private visitors and attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks. Children also receive voluntary medical, dental and psychiatric care.

Recommendation

None.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

None.

VIII. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Seven

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Palm Group Home
Orange, CA 92669
License Number: 300606301
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Palm Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Overall, children's bedrooms are well maintained and the children's sleeping arrangements are appropriate. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space and the window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. However, the bed pillows are worn and the air vent in bedroom one is broken.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Olive Crest management:**
 - a. Replace the bed pillows.**
 - b. Repair the air vent in bedroom one.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size: One**Comments:**

The child meets the Group Home's population criteria as outlined in their Program Statement. The child was assessed for needed services within thirty days of placement.

The Needs and Services Plan (NSP) is current, comprehensive and included short and long term goals. However, the treatment team does not include the placement worker in the development and implementation of the NSP.

Case files reflect adequate documentation to show that the child is receiving treatment services.

Recommendation

2. Olive Crest management include the placement worker in the development and implementation of the Needs and Services Plans.

III. Educational and Emancipation Services**Method of assessment – Review of relevant documents and interview****Sample size: One****Comments:**

The child is attending school, is provided with educational support and resources to meet his educational needs, and is progressing satisfactorily in school. The Group Home's program includes the development of the child's daily living, self-help and survival skills.

The child is provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

None.

IV. Recreation and Activities**Method of assessment – Review of relevant documents and interview****Sample size: One**

Comments:

The Group Home provides the child with sufficient recreational activities and leisure time. The child is provided with opportunities to participate in planning activities. The child also participates in extra-curricular, enrichment and social activities in which he has an interest. The Group Home provides transportation to and from the activities.

Recommendation

None.

V. Psychotropic Medication**Method of assessment – Review of relevant documents****Comments:**

The child has a current court authorization for psychotropic medication. Documentation confirms that the child is routinely seen by the prescribing psychiatrist.

The child is informed about his psychotropic medication and is aware of his right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

None.

VI. Personal Rights**Method of assessment – Interview with child****Sample size: One****Comments:**

The child is informed about the Group Home's policies and procedures. The child reports that he feels safe in the Group Home and is provided with appropriate staff supervision. The child expresses satisfaction with the quality of his interactions with staff and reports that the staff treats him with respect and dignity.

The child reports that he is assigned chores that are reasonable and not too demanding. The child is allowed to make and receive personal telephone calls, send and receive unopened mail, have private visitors and attend religious services of his choice.

The child reports that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

The child reports satisfaction with meals and snacks. The child also receives voluntary medical, dental and psychiatric care.

Recommendation

None.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interview

Sample size: One

Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to the child. The child is provided with opportunities to select his own clothes. Clothing provided to the child is of good quality and of sufficient quantity.

The Group Home provides the child with the required minimum weekly allowance. The Child spends his allowance as he chooses.

The Group Home provides the child with adequate personal care items. The child is also encouraged and assisted in creating and maintaining a photo album/life book.

Recommendation

None.

VIII. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Five

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Saylor Terrace Group Home
Santa Ana, CA 92705
License Number: 300605577
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Saylor Terrace Group Home is located in a residential community. Generally, the exterior of the Group Home is well maintained. The front yard is clean and adequately landscaped. However, the grass in the backyard is brown and dry, the fence is not secure, and the patio furniture is dirty.

Overall, the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat and there is adequate furniture and lighting in the Group Home. However, the bathtub is dirty.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Olive Crest management:**
 - a. Landscape the backyard.**
 - b. Repair the backyard fence.**
 - c. Clean the patio furniture.**
 - d. Clean the bathtub.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The Needs and Services Plans (NSPs) are current, comprehensive and include short and long term goals. However, the treatment team does not include the placement worker in the development and implementation of the NSPs.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

- 2. Olive Crest management include the placement worker in the development and implementation of the Needs and Services Plans.**

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school, are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

None.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size: Two**Comments:**

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment and social activities in which they have an interest. The Group Home provides transportation to and from the activities.

Recommendation

None.

V. Psychotropic Medication**Method of assessment – Review of relevant documents****Comments:**

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

None.

VI. Personal Rights**Method of assessment – Interview with child****Sample size: One****Comments:**

The child is informed about the Group Home's policies and procedures. The child reports that she feels safe in the Group Home and is provided with appropriate staff supervision. The child expresses satisfaction with the quality of her interactions with staff and reports that the staff treats her with respect and dignity.

The child reports that she is assigned chores that are reasonable and not too demanding. The child is allowed to make and receive personal telephone calls, send and receive unopened mail, have private visitors and attend religious services of her choice.

The child reports that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

The child reports satisfaction with meals and snacks. The child also receives voluntary medical, dental and psychiatric care.

Recommendation

None.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interview

Sample size: One

Comments:

The Group Home provides appropriate clothing, items of necessity and the required \$50 monthly clothing allowance to the child. The child is provided with opportunities to select her own clothes. Clothing provided to the child is of good quality and of sufficient quantity.

The Group Home provides the child with the required minimum weekly allowance. The child spends her allowance as she chooses.

The Group Home provides the child with adequate personal care items. The child is also encouraged and assisted in creating and maintaining a photo album/life book.

Recommendation

None.

VIII. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Five

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Beazer Group Home
Perris, CA 92570
License Number: 336403863
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Beazer Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

Overall, the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat and there is adequate furniture and lighting in the Group Home. However, the living room carpet is dirty.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

- 1. Olive Crest management clean the living room carpet.**

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Seven

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Forecast Group Home
Perris, CA 92570
License Number: 336403949
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Forecast Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

Overall, the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. However, there is writing inside the linen closet.

Generally, children's bedrooms are well maintained and the sleeping arrangements are appropriate. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. However, there is a bleach stain on the carpet in bedroom one.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Olive Crest management:**
 - a. Remove the writing from the linen closet.**
 - b. Replace the carpet in bedroom one.**

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Six

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Garfield Group Home
Orange, CA 92667
License Number: 300607239
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Garfield Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

None.

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Six

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Lyon Group Home
Perris, CA 92570
License Number: 336403698
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Lyon Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

Overall, the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat. There is adequate furniture and lighting in the Group Home. However, the kitchen and living room floors are dirty and the living room sofa is worn and damaged.

Generally, children's bedrooms are well maintained and the sleeping arrangements are appropriate. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. However, the bedroom carpets are worn.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

1. Olive Crest management:

- a. Clean the kitchen and living room floors.**
- b. Replace the living room sofa.**
- c. Replace the carpet in the bedrooms.**

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Nine

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Malena Group Home
Santa Ana, CA 92705
License Number: 300603063
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Malena Group Home is located in a residential community. Generally, the exterior of the Group Home is well maintained. The backyard is clean and adequately landscaped. However, the grass in the front yard is dry and brown.

Generally, the interior of the Group Home is well maintained and provides a home-like environment. The common quarters are neat and there is adequate furniture and lighting in the Group Home. However, the paint is peeling off the doors and walls in the hallway and the bathtub is dirty.

Generally, children's bedrooms are well maintained and the sleeping arrangements are appropriate. The rooms are orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable. However, the walls are dirty and the beds do not have a full complement of linens in bedroom one. In addition, the closet doors in bedroom two are dirty and one bed in bedroom three does not have a pillow.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Olive Crest management:**
 - a. Landscape the front yard.**
 - b. Paint the hallway doors and wall.**
 - c. Clean the bathtub.**

- d. Clean the walls in bedroom one and the closet doors in bedroom two.
- e. Provide a full complement of linens and bed pillows.

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Six

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

Olive Crest Treatment Centers, Inc.
Richmond Group Home
Perris, CA 92570
License Number: 336403699
Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Richmond Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

None.

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Eight

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

**Olive Crest Treatment Centers, Inc.
Wheeler Group Home
Orange, CA 92869
License Number: 300606064
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

Wheeler Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and backyards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age-appropriate and accessible recreational equipment. There are also board games, a TV and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

None.

II. Personnel Background Checks

Method of assessment – Review of relevant documents

Sample size: Four

Comments:

The Group Home has obtained the required criminal and child abuse clearances for their employees.

Recommendation

None.

**Olive Crest
County of Los Angeles Department of Auditor Controller
Children's Group Home Ombudsman Division
Los Angeles RTC**

I. Facility and Environment

Ia. Recommendation: Clean bathroom ceiling Cornuta House

Status: Ceiling has been cleaned.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ib. Recommendation: Replace Shower doors Cornuta House

Status: Shower doors have been replaced

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ic. Recommendation: Clean walls in bedroom one Cornuta House

Status: Walls have been cleaned.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Id. Recommendation: Replace bulletin board and comforters bedroom one Cornuta House

Status: New bulletin board purchased and installed. New comforters purchased.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ie. Recommendation: Replace carpet in bedroom one Cornuta House

Status: Not completed. Anticipated correction date April 2009.

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Olive Crest
County of Los Angeles Department of Auditor Controller
Children's Group Home Ombudsman Division
Orange County

I. Facility and Environment

Ia. Recommendation: Replace bed pillows in Palm House

Status: 12 pillows purchased. Six replacements and six reserve.

Plan to prevent reoccurrence: Residential Manager will ensure that monthly supply audits are completed and replacement items secured in a timely manner.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and QA Coordinator.

Ib. Recommendation: Replace air vent in Bedroom One Palm House

Status: New air vent has been purchased and installed

Plan to prevent reoccurrence: Residential Manager will complete monthly inspections and replacement items secured in a timely manner.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and QA Coordinator.

Ic. Recommendation: Landscape backyard Saylor House frontyard Malena House

Status: Bids have been solicited for new sprinkler system and backyard landscaping. Anticipated completion April 2009.

Plan to prevent reoccurrence: Operations Director to complete monthly grounds inspections and ensure prompt attention to outside areas.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and Operations Director

Id. Recommendation: Repair backyard fence Saylor House

Status: Bids have been solicited to replace backyard fence. Anticipated completion April 2009.

Plan to prevent reoccurrence: Operations Director to complete monthly grounds inspections and ensure prompt attention to outside areas.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and Operations Director

Ie. Recommendation: Clean patio furniture Saylor House

Status: Patio furniture has been cleaned and staff directed to hose off on a weekly basis.

Plan to prevent reoccurrence: Residential Manager will complete monthly inspections and replacement items secured in a timely manner.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Plan to prevent reoccurrence: Residential Manager will complete monthly inspections and replacement items secured in a timely manner.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

If. Recommendation: Clean bathroom Saylor and Malena Houses

Status: Bathtub has been cleaned and staff directed to ensure cleaning on a daily basis.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ig. Recommendation: Paint Hallway doors and walls Malena House

Status: Doors and walls have been painted

Plan to prevent reoccurrence: Operations Director to complete monthly grounds inspections and ensure prompt attention to outside areas.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and Operations Director

Ih. Recommendation: Clean walls in bedroom one Malena House

Status: Walls have been cleaned.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ii. Recommendation: Clean closet doors in bedroom two Malena House

Status: Doors have been cleaned.

Plan to prevent reoccurrence: Residential Manager will complete daily inspections.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ij. Recommendation: Provide a full complement of linens and bed pillows Malena House

Status: New pillows and linens have been purchased.

Plan to prevent reoccurrence: Residential Manager will ensure that monthly supply audits are completed and replacement items secured in a timely manner.

Person responsible for implementing corrective action: Program Supervisor and Residential Manager.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director and QA Coordinator.

II. Program Services

Iia. Recommendation: Olive Crest Management include placement worker in development and implementation of the NSPs for Palm, Saylor

Status: Clinicians have received training in the development and implementation of NSPs to seek input from client's placement worker – procedure in place for Clinical Director to review NSPs.

Plan to prevent reoccurrence: Monthly tracking report and audit will include inspection of placement worker participation.

Person responsible for implementing corrective action: Clinician and Clinical Director.

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Clinical Director and Program Supervisor.

**Olive Crest
County of Los Angeles Department of Auditor Controller
Children's Group Home Ombudsman Division
Inland Empire**

I. Facility and Environment

Ia. Recommendation: Remove writing from linen closet Forecast House

Status: Painting removed, sanded and repainted

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ib. Recommendation: Replace carpet in Bedroom One Forecast House and Lyon House

Status: Carpets have been replaced.

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Ic. Recommendation: Clean living room carpet Beazer House

Status: Carpeting has been replaced

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

Id. Recommendation: Clean kitchen and living room floors Lyon House

Status: Kitchen and living room floors have been stripped and cleared. Living room floor replaced with carpeting.

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director

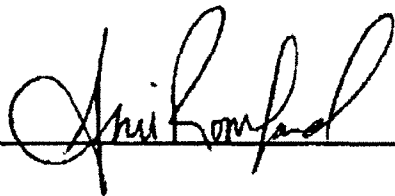
Ie. Recommendation: Replace Living Room sofa

Status: Sofa has been replaced

Plan to prevent reoccurrence: Property Director will complete monthly inspections and ensure prompt repairs.

Person responsible for implementing corrective action: Property Director

Person responsible for monitoring to ensure corrective action remains implemented and is working as intended: Program Director




Date