



**COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES**

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010
(213) 738-2222 FAX (213) 637-0820

MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

February 4, 2009

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced a change in its provider network impacting County employees. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Contract negotiations between Blue Cross and Providence Tarzana Medical Center were unsuccessful. As a result, the contract terminated on February 1, 2009.

Blue Cross mailed letters to all affected employees announcing the termination and providing a list of alternate hospitals and medical centers. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for transition assistance to ensure continuity of care. Network physicians who admit to this medical center received notice of the cancellation and will arrange for admissions to alternate facilities. No physician network disruptions are anticipated as a result of this termination.

If you have any questions, please call me or your staff may call Marian Hall, Assistant Director, at (213) 738-2222.

MJH:MLH
MEG:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: Anthem Blue Cross Providence Tarzana

To Enrich Lives Through Effective and Caring Service