COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010
(213) 738-2222 FAX (213) 637-0820

MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

January 13, 2009

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **ANTHEM BLUE CROSS, CIGNA AND PACIFICARE PROVIDER ISSUES**

This is to provide you with information about changes in provider networks impacting some County employees and their families enrolled in Anthem Blue Cross (Blue Cross), CIGNA and PacifiCare medical plans. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Irvine Regional Hospital Medical Center – Blue Cross, CIGNA and PacifiCare
Effective January 15, 2009, Irvine Regional Hospital Medical Center will close for extensive renovations that will take six to twelve months to complete. The hospital will reopen in early 2010 as Hoag Memorial Hospital Presbyterian. Members of Blue Cross, CIGNA and PacifiCare will be allowed to resume utilizing services at that time.

Community and Mission Hospitals of Huntington Park – PacifiCare
Community and Mission Hospitals of Huntington Park were unable to negotiate reimbursement rates and terminated their contracts with PacifiCare, effective January 1, 2009.

Encino Hospital Medical Center - PacifiCare
Encino Hospital Medical Center is under new ownership. As a result, the hospital cancelled its contract with PacifiCare, effective January 1, 2009.

The medical carriers mailed letters to all affected employees announcing the terminations and/or closure and provided a list of alternate hospitals. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for services during the transition period as part of the continuity of care program. All network physicians who admit to these hospitals received notice of the terminations and/or closure and will arrange for admissions to alternate facilities. No physician network disruptions are anticipated as a result of these terminations.

If you have any questions, please call me or your staff may call Marian Hall, Assistant Director, at (213) 738-2222.

MJH:MLH
MEG:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: Anthem.CIGNA.PCare–Irvine.Community&Mission.Encino.Hospitals