Health Services
LOS ANGELES COUNTY

December 9, 2008

Los Angeles County
Board of Supervisors

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Robert G. Splawn, M.D.
Interim Chief Medical Officer

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www.dhs.lacounty.gov

To improve health through leadership, service and education.

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**APPROVE EXTENSION TO AGREEMENT FOR PATIENT SAFETY NET SYSTEM
(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)**

CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ( ) DISAPPROVE ( )

SUBJECT

Request approval to extend Agreement and increase the maximum contract obligation for continued access to a web-based incident reporting system for the Department of Health Services (DHS).

IT IS RECOMMENDED THAT YOUR BOARD:

Approve and authorize the Interim Director of Health Services, or his designee, to sign Amendment Number One to Agreement H-701781, with University HealthSystem Consortium to extend the term for five (5) years, effective January 1, 2009 through December 31, 2013, for continued use of the Patient Safety Net system by DHS and increase the maximum County obligation by $580,000 for the extended term.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the Amendment, substantially similar to Exhibit I, will ensure that DHS has continued access to the Patient Safety Net (PSN) system, which is a hosted and secure web-based incident reporting system. The current Agreement expires on December 31, 2008.

The PSN system provides immediate notice of all reported adverse events and unsafe conditions to DHS management for review, follow-up, and the implementation of appropriate corrective action. Continued DHS access to the PSN will provide ongoing identification and management of patient, visitor, and staff safety issues and will ensure DHS complies with the Joint Commission on Accreditation of Healthcare Organization's 2004 National Patient Safety Goals.

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IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended action supports Goals: No. 1: Service Excellence; No. 2: Workforce Excellence; No. 3: Organizational Effectiveness; and No. 7: Health and Mental Health of the County's Strategic Plan.

FISCAL IMPACT/FINANCING

The recommended Amendment extends the term of the Agreement for five (5) years and increases the maximum contract obligation by $580,000, which includes $560,000 for annual license fees of $112,000, fixed for five years, and $20,000 for specialized programming and additional training, for a total maximum contract obligation of $926,000. The annual license fee reflects an increase from prior years' Agreement, and provides for a modest increase in cost that the vendor has agreed to lock in for the extended term of the Agreement. The amount allocated for additional training and specialized programming was reduced from prior years' Agreement.

Funding is included in DHS' FY 2008-09 Final Budget for the first six months of the extended term and will be requested in future fiscal years in the budget process.

FACTS AND PROVISIONAL LEGAL REQUIREMENTS

UHC is a not-for-profit member alliance of approximately 68 academic health centers and its group purchasing organization, Novation. DHS has maintained membership in UHC since November 18, 1997. UHC collects performance and benchmarking data and offers a variety of reports to its member organizations. The PSN was specifically developed by UHC for use by its members as an event-reporting system and to provide access to aggregated member data and related analyses that are not available from any other entity.

On November 8, 2005, your Board approved Agreement H-701781 with UHC for DHS to access PSN services for a three (3) year term, effective January 1, 2006 through December 31, 2008. PSN registers and documents adverse incidents, "near misses," and unsafe conditions that involve patients and visitors at DHS facilities, including LAC+USC Healthcare Network, Olive View/UCLA and Harbor/UCLA Medical Centers, Martin Luther King, Jr. Multi-Service Ambulatory Care Center, Rancho Los Amigos National Rehabilitation Center, High Desert Health Systems, and the Comprehensive Health Centers and Health Centers. All Public Health clinics also have access to the PSN system.

The parties continue to use a previously developed and agreed-upon short form contract which lacks many of the standard County provisions. UHC is located in Illinois and several of the standard provisions are not applicable. The services provided by UHC under this Agreement and proposed Amendment include access to and support

for the PSN website only. The Agreement and Amendment include provisions for mutual indemnification, the right for the County to terminate for any reason with 30 days written notice to UHC, as well as a provision that the Agreement shall not be assigned.

This Amendment has been approved as to form by County Counsel. County's Chief Information Office recommends approval of this Amendment (Attachment A includes the Chief Information Officer's concurrence with the Department's recommendation).

CONTRACTING PROCESS

The original Agreement was determined to be sole source because UHC is the owner of the proprietary software that constitutes the system and PSN is an application service provider model which will save DHS programming modification, database management, and support costs. UHC is uniquely qualified because of their existing business relationship with DHS as the sole provider of DHS' clinical performance and benchmarking system. In addition, a key benefit of the PSN is that it enables DHS to compare data with aggregated summaries from other UHC participating organizations for benchmarking and identifying areas of concern. In accessing this member service, DHS will be able to maximize the relationship between clinical benchmarking and event reporting and maintain consistency within their existing benchmarking consortium.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Continued access to this system will enhance current DHS practices for collection and management of data regarding patient safety risk factors.

CONCLUSION

When approved, DHS requests that the Board provide three signed copies of the Board's action.

Respectfully submitted,

John F. Schunhoff, Ph.D.
Interim Director
Department of Health Services

Reviewed by:

Richard Sanchez
Interim Chief Information Officer

JFS:sg

Attachments

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors

Attachment A

CIO ANALYSIS

DEPARTMENT OF HEALTH SERVICES REQUEST FOR EXTENSION TO CURRENT AGREEMENT WITH THE UNIVERSITY HEALTHSYSTEM CONSORTIUM (UHC) FOR THE PATIENT SAFETY NET SYSTEM (PSN)

CIO RECOMMENDATION: ☒ APPROVE ☐ APPROVE WITH MODIFICATION ☐ DISAPPROVE

Contract Type:
☐ New Contract ☒ Contract Amendment ☒ Contract Extension
☐ Sole Source Contract ☐ Hardware Acquisition ☐ Other

New/Revised Contract Term: Base Term: 5 Yrs. # of Option Yrs: 0

Contract Components:
☐ Software ☐ Hardware ☐ Telecommunications
☒ Professional Services

Project Executive Sponsor: John F. Schunhoff, Ph.D., Interim Director, DHS

Budget Information :

Y-T-D Contract Expenditures	**$346,000**
Requested Contract Amount	**$580,000**
Aggregate Contract Amount	**$926,000**

Project Background:

Yes	No	Question
☐	☒	Is this project legislatively mandated?
☐	☒	Is this project subvented? If yes, what percentage is offset?
☐	☒	Is this project/application applicable to (shared use or interfaced) other departments? If yes, name the other department(s) involved.

Strategic Alignment:

Yes	No	Question
☒	☐	Is this project in alignment with the County of Los Angeles Strategic Plan?
☒	☐	Is this project consistent with the currently approved Department Business Automation Plan?
☒	☐	Does the project's technology solution comply with County of Los Angeles IT Directions Document?
☒	☐	Does the project technology solution comply with preferred County of Los Angeles IT Standards?

☐	☒	This contract and/or project and its milestone deliverables must be entered into the Information Technology Tracking System (ITTS).

Project/Contract Description:

Approval of this request from DHS would result in Amendment Number One to the current Agreement (H-701781) between the County and the University HealthSystem Consortium (UHC), for continued access to a web-based incident reporting system (the PSN System or PSN) through December 31, 2013. The maximum contract sum is $580,000, for a total maximum County obligation of $926,000.

Background:

DHS has been a member of the UHC, a not-for-profit member alliance of academic health centers, and its group purchasing organization (Novation) since November 1997. On November 8, 2005, your Board approved a three-year agreement, which allows DHS to use UHC's performance measurement system (PSN) for benchmarking and make purchases using Novation.

Under this proposed Amendment, DHS facilities will be able to continue collecting and reporting patient- and visitor-related events and "near miss" events and tracking managers' resulting reviews and investigations. This will allow DHS to remain compliant with the Joint Commission on Accreditation of Healthcare Organizations' (JCAHO) National Patient Safety Goals. In addition, the continued use of PSN addresses several recommendations and issues identified in a County-hired consultant's report issued in February 2005, recommending the availability of automated reports and aggregated data to identify improvement opportunities.

Project Justification/Benefits:

In approving the recommended action, DHS will have continued access to the Patient Safety Net (PSN) system, a hosted, secure, web-based incident reporting system. PSN registers and documents adverse incidents, "near misses" and unsafe conditions that involve patients and visitors.

DHS facilities, including LAC+USC Healthcare Network, Olive View/UCLA and Harbor/UCLA Medical Centers, Martin Luther King, Jr. Multi-service Ambulatory Care Center, Rancho Los Amigos National Rehabilitation Center, High Desert Health Systems, and the Comprehensive Health Centers will continue to enter event reports into the PSN. In addition, Public Health Centers were included in the 2005 agreement at no additional cost, and will continue to participate in the proposed PSN agreement at no additional cost to DHS.

PSN adds registered event report data to its database of participating UHC institutions and permits the use of that data to generate analyses, reports, and comparisons among the facilities within DHS and also to other UHC members. Continued use of the PSN will make the occurrence of adverse events and unsafe conditions immediately known to DHS leadership for timely review, follow-up, and appropriate corrective action.

PSN is a proprietary, web-based application, hosted by UHC who is the system's sole provider.

Project Metrics:

By approving this proposed Amendment, access to the PSN will continue as currently realized by DHS.

Impact on Service Delivery or Department Operations, If Proposal Is Not Approved:

If this Amendment is not approved, DHS' current methods for collection and management of data regarding patient safety risk factors would be eliminated, jeopardizing the Department's ability to be compliant with the Joint Commission on Accreditation of Healthcare Organizations' (JCAHO) National Patient Safety Goals.

Alternatives Considered:

No other alternatives were considered as the PSN system is proprietary to UHC.

Project Risks:

No significant risks to the County have been identified .

Risk Mitigation Measures:

No risk mitigation measures are deemed necessary.

Financial Analysis:

Under this proposed Amendment, DHS' maximum contract sum over the five-year extension term is $580,000, for a total maximum County obligation of $926,000. Funding is included in the DHS Fiscal Year (FY) 2008-09 DHS Final Budget and will be requested as a continuing appropriation in future fiscal years.

CIO Concerns:

None.

CIO Recommendations:

The CIO recommends approval of this request and the proposed Amendment.

CIO APPROVAL

Date Received: October 28, 2008

Prepared by: Earl Bradley

Date: October 28, 2008

Approved:

Date: 11-20-08

P:/Drafts/DHS/PSN UHC/CIO Analysis PSN UHC

Exhibit I

AMENDMENT NUMBER ONE TO AGREEMENT H-701781
FOR
PATIENT SAFETY NET SYSTEM

BY AND BETWEEN

THE COUNTY OF LOS ANGELES

AND

UNIVERSITY HEALTHSYSTEM CONSORTIUM

AMENDMENT NUMBER ONE TO AGREEMENT H-701781 FOR PATIENT SAFETY NET SYSTEM

This Amendment Number One ("Amendment") to that certain Agreement Number H-701781 for the provision of UHC Patient Safety Net®[1] ("PSN") Services dated November 8, 2005 (as amended hereby, hereinafter collectively "Agreement"), is entered into this _____ day of _____, 2008 by and between the County of Los Angeles (hereinafter "County") and University HealthSystem Consortium (hereinafter "Contractor").

WHEREAS, the term of the Agreement expires on December 31, 2008; and

WHEREAS, County desires to extend the term of the Agreement for the services which are currently provided by the Contractor under the Agreement; and

WHEREAS, County desires to increase the maximum Contract Sum allocated under the Agreement by $580,000.00 in order to allow for Contractor to continue to provide services under and in accordance; and

NOW THEREFORE, in consideration of the mutual promises and covenants contained in this Amendment, County and Contractor agree as follows:

1. The term of the Agreement is hereby extended by five (5) years effective January 1, 2009 until and through December 31, 2013.

2. Section 5 (Annual License Fees) of the body of the Agreement is amended in its entirety to read as follows:

"Section 5. Annual License Fees

Participant agrees to pay the annual license fee for PSN within sixty (60) days of receipt of invoice. The current annual license fee information for PSN is attached hereto and incorporated herein as Exhibit B (Pricing Schedule). UHC will deliver an invoice to Participant in January, which will be due and payable if Participant determines to continue PSN Services. In the event an annual license fee is unpaid by its due date and no notice of termination has been made to UHC, Participant's access to PSN and PSN Services may be suspended until payment is made. No refunds will be made for the time participation was suspended.

For the services performed under this Agreement, Contractor shall be paid according to the rates set forth in the Exhibit B (Pricing Schedule).

For the entire term of the Agreement, including the extension/option year(s), the maximum County obligation shall not exceed $926,000."

[1] UHC Patient Safety Net® is a registered trademark of University Healthsystem Consortium, Inc.

3. Exhibit A (Statement of Work) is deleted in its entirety and replaced by a revised Exhibit A (Statement of Work) which is attached hereto as Attachment-1 and incorporated herein by reference. The pages of the revised Exhibit A (Statement of Work) are each designated at the bottom as "Revised Under Amendment Number One of Agreement."

4. Attachment A.1 (County Facilities) is added to the Agreement and is attached hereto as Attachment-2 and incorporated herein by reference. The pages of the added Attachment A.1 (County Facilities) are each designated at the bottom as "Added Under Amendment Number One of Agreement."

5. Exhibit I (Schedule of License Fees, Specialized Programming Costs and Additional Training Costs through December 2008) is deleted in its entirety and replaced by a revised Exhibit B (Pricing Schedule), which is attached hereto as Attachment-3 and incorporated herein by reference. The pages of the revised Exhibit B (Pricing Schedule) are each designated at the bottom as "Revised Under Amendment Number One of Agreement."

6. Except as provided in this Amendment, all other terms and conditions of the Agreement remain unchanged in full force and effect.

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IN WITNESS WHEREOF, County and Contractor by their authorized signatures have caused this Amendment to be effective the day, month and year first above written.

COUNTY OF LOS ANGELES

By _____
John A. Schunhoff, Ph.D.
Interim Director,
Department of Health Services

_____

UNIVERSITY HEALTHSYSTEM CONSORTIUM, INC.

By _____
Signature

_____
Printed Name

Title _____

APPROVED AS TO FORM
RAYMOND G. FORTNER, JR.
County Counsel

By _____
Maya Lee
Deputy County Counsel

APPROVED AS TO CONTRACT ADMINISTRATION:

CONTRACTS & GRANTS DIVISION
DEPARTMENT OF HEALTH SERVICES

AMENDMENT NUMBER ONE TO AGREEMENT H-701781 FOR PATIENT SAFETY NET SYSTEM

Attachment-1

EXHIBIT A

STATEMENT OF WORK

DECEMBER 2008

STATEMENT OF WORK

1. DEFINITIONS

All capitalized terms not defined herein shall have the meanings set forth in the body of this Agreement.

The term "Contractor Business Hours" shall mean the hours between 8:00 AM – 6:00 PM Central Standard Time (CST), Monday through Friday.

2. INTRODUCTION

2.1 Contractor shall provide Services to accomplish all of the requirements set forth in this Statement of Work ("SOW") at the prices set forth in Exhibit B (Pricing Schedule).

2.2 The county facilities covered for PSN services provided under this Agreement are listed in Attachment A.1 (County Facilities).

3. BACKGROUND

3.1 This SOW sets forth the steps necessary to implement the Application Service Provider (ASP) services for County. Contractor shall provide Services using the PSN application from its Oak Brook, Illinois location.

3.2 The Services will:

3.2.1 Provide for online real-time event/incident reporting into the PSN application

3.2.2 Provide PSN access to County to review and evaluate each event report

3.2.3 Provide the required information to County in order to document the need for corrective action.

3.3 The Services also will include data aggregation, de-identification (removing of patient demographics from the aggregated data) and benchmark comparison of County's data against other healthcare organizations.

3.4 County will use the System to demonstrate compliance with The Joint Commission on Accreditation of Healthcare Organizations requirement governing Patient Safety goals.

4. IMPLEMENTATION TASKS AND DELIVERABLES

4.1. TASK 1 – SERVICE MANAGEMENT

4.1.1. Contractor shall control and manage user access meeting all regulatory requirements, including HIPAA compliance standards for privacy and security.

4.1.2. Through the Contractor's Website:

4.1.2.1. The PSN application shall be accessible for data entry ninety-nine point five percent (99.5%) of the time, twenty four (24) hours per day, seven (7) days per week.

4.1.2.2. The Administrative Review function of the PSN application shall be accessible for data entry, data review, and report generation ninety-nine point five percent (99.5%) of the time, daily, between the hours of 7:00 AM and 6:00 PM Central Standard Time (CST).

4.1.3. Latency time of any data between Contractor PSN server(s) and County server(s) shall be less than or equal to three (3) seconds. Measurement of this latency will not include data transfer time within County's network or latency on the external Internet which is out of Contractor's control. Transfers of exceptionally large amounts of data, uploads, downloads and reports are exceptions.

4.1.4. For this Service, Contractor shall provide web, database, application and back-up servers for the System. Contractor is responsible for replacing hardware components should a failure of the PSN System occur.

4.1.5. For this Service, Contractor shall perform incremental back-up daily; full back-up shall be performed weekly and at the end of each month. Weekly and end-of-month back-up media shall be stored off-site. Contractor shall store back-up media containing County data indefinitely.

4.2. DELIVERABLE 1 – SERVICE MANAGEMENT

Contractor shall perform Service Management as described in Task 1.

4.3. TASK 2 – PROVIDE DATABASE DOWNLOADS AND REPORTS

4.3.1. At the end of every month, Contractor shall provide to County, County's complete database of all fields captured by Contractor in a Microsoft Access format or in another mutually agreed upon format.

4.3.2. Contractor shall provide County routine reports and data dumps, on a recurrent basis and according to a timeline mutually agreed upon by Contractor and County.

4.3.3. Contractor shall alert County of any changes to the delivery schedule for routine reports and data dumps, and within three (3) calendar days of the original due date, provide County with a revised timeline for delivering the routine reports.

4.3.4. Contractor shall provide customized reports, including alterations to an existing report, if requested in writing by County's Project Director, at a maximum programming rate of $150 per hour. County shall approve in writing the estimated costs prior to Contractor beginning any programming work.

4.4. DELIVERABLE 2 – DATABASE DOWNLOADS AND REPORTS

Contractor shall provide database downloads and reports as described in Task 2.

4.5. TASK 3 – PROVIDE SCHEDULED SYSTEM MAINTENANCE

4.5.1. County's Project Director and Contractor's Project Director shall agree on the specific interval(s) and day(s) of said scheduled maintenance.

4.5.2. Scheduled maintenance will be performed between the hours of 6:00 PM and 7:00 AM, Pacific Standard Time (PST).

4.5.3. Contractor shall be available to provide Maintenance Services from Contractor's business premises, twenty-four (24) hours per day seven (7) days per week.

4.5.4. Non-critical problems shall be resolved by Contractor during regularly scheduled monthly maintenance periods. Updates to the PSN application shall be installed during scheduled maintenance times.

4.5.5. County shall receive three (3) business days advance notification for any changes to scheduled maintenance.

4.6. DELIVERABLE 3 – SCHEDULED SYSTEM MAINTENANCE

Contractor shall perform scheduled System maintenance as described in Task 3.

4.7. TASK 4 – PROVIDE UNSCHEDULED MAINTENANCE

4.7.1. Problems detected during regular Contractor Business Hours resulting in the need for unscheduled maintenance shall be corrected as soon as possible. In case of any unscheduled maintenance, through monitoring tools of the PSN application, the Contractor's on-call personnel shall be alerted within one hour of the system failure.

4.7.2. Any System problem(s), either detected by Contractor or reported by County, shall be attended to immediately during Contractor's Business Hours, and within three (3) hours otherwise (during non-business hours, including County Holidays). Any System problem(s) shall be resolved, and System operations shall be resumed within forty eight (48) hours from the time Contractor learns of the problem(s).

4.7.3. For any unscheduled downtime, Contractor shall notify County by phone or email within one (1) hour during Contractor's Business Hours. Additionally, Contractor shall use its best efforts during Contractor's non-business hours to notify County Facility Coordinators as soon as possible and to provide updates for the circumstance(s).

4.7.4. In the event of a natural or other disaster, Contractor shall make all reasonable efforts to immediately restore Services. Contractor shall have a plan for restoring Services in place within seventy-two (72) hours, and providing the needed access rights in the event of an emergency. Contractor shall test the UHC Emergency Management Plan annually.

4.8. DELIVERABLE 4 – UNSCHEDULED MAINTENANCE

Contractor shall perform unscheduled maintenance as described in Task 4.

4.9. TASK 5 – PROVIDE SUPPORT SERVICES

4.9.1. Contractor shall provide and maintain a support telephone line available during Contractor's Business Hours. Calls for support shall be initiated by County's Facility Coordinators should they encounter problems with Service.

4.9.2. Contractor shall provide and maintain an email address and a message telephone number weekdays between 6:01 PM and 7:59 AM CST, and twenty-four (24) hours a day on weekends and County Holidays, available to each County Facility Coordinator, should they encounter and need to report Service problems.

4.9.3. Contractor shall notify each County Facility Coordinator by a telephone call or email when Service is not accessible.

4.9.4. Contractor shall provide an updated Support Contact List to the County Facility Coordinators and DHS Quality Improvement and Patient Safety, as needed.

4.9.5. Contractor shall respond within seventy-two (72) hours to County's Facility Coordinators' questions regarding any legal concerns about Services as it relates to The Joint Commission on Accreditation of Healthcare Organizations, the State, and local government entities.

4.9.6. Contractor shall offer County a monthly teleconference at no additional cost. Monthly teleconference may be used to keep County abreast of new developments.

4.10. DELIVERABLE 5 – SUPPORT SERVICES

Contractor shall provide Support Services as described in Task 5.

4.11. TASK 6 – PROVIDE TRAINING

4.11.1. Contractor shall provide web based training at no additional cost to County.

4.11.2. Contractor shall provide all necessary training materials, including one time distribution of 1000 enhanced Guide to Event Type booklets, based on the then current version of the PSN application at no additional cost to County.

4.12. DELIVERABLE 6 – TRAINING

Contractor shall provide training pursuant to Task 6.

5. POST-IMPLEMENTATION TASKS AND DELIVERABLES

For each County Facility, if requested in writing by County's Project Manager and subject to mutual agreement, Contractor shall provide to County Post-Implementation Work.

Upon County's request, Contractor shall submit to County for approval a not-to-exceed Maximum Fixed Price calculated based on the pricing terms set forth in Section II (Schedule of Specialized Programming Costs and Additional Training Costs effective January 2009 through December 2013) of Exhibit B (Pricing Schedule). County and Contractor shall agree on the Scope of Work for implementation of such Post-Implementation Work, including applicable testing, warranty, etc.

5.1. TASK 7 – PROVIDE PROFESSIONAL SERVICES

If requested in writing by County's Project Manager and subject to mutual agreement, Contractor shall provide to County, Professional Services under Subtasks for specific type of work as set forth in this Task 7 below.

5.1.1. SUBTASK 7.1 – PROVIDE SOFTWARE DEVELOPMENT AND CUSTOM PROGRAMMING

5.1.1.1. Contractor shall provide to County Software Development and Custom Programming, as requested by County.

5.1.1.2. Contractor shall conform to the County's Travel Reimbursement Policy with annual revisions, when onsite visits to County Facilities are requested by County.

5.1.2. SUBTASK 7.2 - PROVIDE CONSULTING SERVICES

5.1.2.1. Contractor shall provide to County Consulting Services.

5.1.2.2. Contractor shall conform to the County's Travel Reimbursement Policy with annual revisions, when on-site visits to County Facilities are requested, subject to County's approval.

5.1.3. SUBTASK 7.3 – PROVIDE ADDITIONAL TRAINING

5.1.4. If requested by County, Contractor shall provide onsite staff training at the defined fee schedule: Directors at $225 per hour /$1800 per day plus Travel expenses, only when requested in writing by County Project Manager.

5.1.5. Contractor shall conform to the County's Travel Reimbursement Policy with annual revisions, when on-site visits to County Facilities are requested, subject to County's approval.

5.2. DELIVERABLE 7 – PROFESSIONAL SERVICES

If requested in writing by County's Project Manager and subject to mutual agreement, Contractor shall provide to County Professional Services as set forth in this Deliverable 7 below.

5.2.1. DELIVERABLE 7.1 – SOFTWARE DEVELOPMENT AND CUSTOM PROGRAMMING

Contractor shall provide developed software and custom programming as described in Subtask 7.1 above.

5.2.2. DELIVERABLE 7.2 – CONSULTING SERVICES

Contractor shall provide Consulting Services pursuant to Subtask 7.2.

5.2.3. DELIVERABLE 7.3 – ADDITIONAL TRAINING

Contractor shall provide additional training as described in Subtask 7.3.

AMENDMENT NUMBER ONE TO AGREEMENT H-701781 FOR PATIENT SAFETY NET SYSTEM

Attachment-2

Attachment A.1

COUNTY FACILITIES

SERVICE LOCATIONS

LOCATIONS BY NAME

COASTAL NETWORK
Harbor/UCLA Medical Center and Outpatient Services
Long Beach Comprehensive Health Center
Bellflower Health Center
Wilmington Health Center

NORTHEAST NETWORK
LAC+USC Medical Center includes General Hospital and Women's & Children's Hospital
El Monte Comprehensive Health Center
H. Claude Hudson Comprehensive Health Center
Edward R. Roybal Comprehensive Health Center
La Puente Health Center

SOUTHWEST NETWORK
Martin Luther King, Jr. Multi-Service Ambulatory Care Center
Hubert H. Humphrey Comprehensive Health Center
Dollarhide Health Center

RANCHO LOS AMIGOS NATIONAL REHABILITATION CENTER

VALLEY CARE NETWORK
Olive View-UCLA Medical Center
Mid Valley Comprehensive Health Center
Glendale Valley Care Health Clinic
San Fernando Health Center

HIGH DESERT HEALTH SYSTEM
High Desert Multi-Service Ambulatory Care Center
Antelope Valley Health Center
South Valley Health Center
Lake Los Angeles Community Clinic
Littlerock Community Clinic
Antelope Valley Recovery Center
Warm Springs Rehabilitation Center
Acton Rehabilitation Center Infirmary

PUBLIC HEALTH CENTERS (15)

Burke Health Center
Central Health Center
Curtis R. Tucker Health Center
Glendale Health Center
Hollywood-Wilshire Health Center
Monrovia Health Center
North Hollywood Health Center
Pacoima Health Center
Pomona Health Center
Ruth Temple Health Center
South Health Center
Torrance Health Center
Whittier Health Center
Alhambra Field Office
Valencia Field Office

AMENDMENT NUMBER ONE TO AGREEMENT H-701781 FOR PATIENT SAFETY NET SYSTEM

Attachment-3

EXHIBIT B

PRICING SCHEDULE

DECEMBER 2008

PRICING SCHEDULE

I. SCHEDULE OF ANNUAL LICENSE FEES EFFECTIVE JANUARY 2009 THROUGH DECEMBER 2013

Annual License Fees are payable in part or in full through UHC Patronage Equity earned through County's participation in the UHC's Novation purchasing program. The subscription fee covers County's access to Contractor's PSN application web server for submitting and reviewing reports, access to the raw data for performing organization-specific data analyses, and access to the full functionality of the web-based report writing tools. Refer to Exhibit A (Statement of Work) for a detailed description of the services provided by UHC.

Location	Annual License Fee January 1, 2009 – December 31, 2013
Coastal Network	$38,000.00
Northeast Network	$38,000.00
Southwest Network	$6,000.00
High Desert Health System	$6,000.00
Rancho Los Amigos National Rehabilitation Center	$12,000.00
Valley Care Network	$12,000.00
TOTAL	**$112,000.00**

This amendment increases the maximum County obligation under this agreement by $580,000, effective January 1, 2009 through December 31, 2013, including specialized programming and additional training of $20,000 for a revised total maximum county obligation of $926,000.

II. SCHEDULE OF SPECIALIZED PROGRAMMING COSTS AND ADDITIONAL TRAINING COSTS EFFECTIVE JANUARY 2009 THROUGH DECEMBER 2013

Contractor shall provide onsite staff training at the defined fee schedule: Directors at $225 per hour /$1800 per day plus Travel expenses.

Specialized programming shall be provided by Contractor following an agreed upon not-to-exceed maximum price, not to exceed the defined fee schedule of $150 per hour.

Location	Specialized Programming and Additional Training Costs
Coastal Network	$7,000.00
Northeast Network	$7,000.00
Southwest Network	$1,000.00
High Desert Health System	$1,000.00
Rancho Los Amigos National Rehabilitation Center	$2,000.00
Valley Care Network	$2,000.00
TOTAL	**$20,000.00**

III. ANNUAL PAYMENTS

County will pay annual payments of $112,000; upon receipt of an approved invoice.

Payment Year	Payment Amount
2009	$112,000.00
2010	$112,000.00
2011	$112,000.00
2012	$112,000.00
2013	$112,000.00
Specialized programming and additional training	$20,000.00

Upon execution of this Agreement, and approval by County's Project Director, in January of 2009 Contractor may submit an invoice for 2009.

Thereafter, subsequent invoices for Years 2010, 2011, 2012 and 2013 respectively may be submitted by Contractor as appropriate.