



# County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration  
500 West Temple Street, Room 713, Los Angeles, California 90012  
(213) 974-1101  
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA  
Chief Executive Officer

November 24, 2008

Board of Supervisors  
GLORIA MOLINA  
First District

YVONNE B. BURKE  
Second District

ZEV YAROSLAVSKY  
Third District

DON KNABE  
Fourth District

MICHAEL D. ANTONOVICH  
Fifth District

To: Supervisor Yvonne B. Burke, Chair  
Supervisor Gloria Molina  
Supervisor Zev Yaroslavsky  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

From: William T Fujioka  
Chief Executive Officer

## OCTOBER 14, 2008 PUBLIC COMMENTS REFERRAL – MS. MOLLIE E. GINYARD

During Public Comment at the October 14, 2008 Board of Supervisors' meeting, Ms. Mollie E. Ginyard was referred to our office for assistance in her dispute with the Los Angeles County Employees Retirement Association (LACERA) regarding her monthly retirement compensation.

Our office has completed its inquiry of Ms. Ginyard's allegations that her monthly LACERA compensation was incorrect and that it had been reduced to pay other entities. We have confirmed with LACERA that Ms. Ginyard has been receiving the correct monthly benefit amount entitled to her under County Retirement Plan A – General member. In addition, we contacted the Auditor-Controller's office to independently verify Ms. Ginyard's last 12 months of salary to validate LACERA's monthly benefit calculation. Our office could not substantiate Ms. Ginyard's allegations and, as a result, there is nothing further that our office can do on her behalf in the event she appears again before your Board during Public Comment.

Enclosed is a copy of our correspondence (Attachment I) to Ms. Ginyard explaining that her allegations cannot be substantiated, as well as a copy of LACERA's last correspondence (Attachment II) with Ms. Ginyard.

If you have any questions or need additional information regarding this matter, please contact me or your staff may contact Debbie Lizzari at (213) 974-6872.

WTF:SRH  
DL:AHW:ac  
Attachments

c: Executive Officer, Board of Supervisors  
Auditor-Controller  
Consumer Affairs  
LACERA

*"To Enrich Lives Through Effective And Caring Service"*

**Please Conserve Paper – This Document and Copies are Two-Sided  
Intra-County Correspondence Sent Electronically Only**



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WILLIAM T FUJIOKA  
Chief Executive Officer

November 24, 2008

Ms. Mollie E. Ginyard  
5555 Bradna Drive  
Los Angeles, CA 90043-2139

Dear Ms. Ginyard,

## LOS ANGELES COUNTY EMPLOYEES RETIREMENT ASSOCIATION (LACERA) CHECK ISSUE

During Public Comments at the October 14, 2008 Board of Supervisors' meeting, you stated that you had made several attempts to resolve an issue with LACERA regarding your retirement. You alleged that LACERA was not paying the appropriate amount of compensation and that you believed your check was being reduced to pay other entities. Supervisor Yvonne B. Burke requested that our office assist you with your inquiry.

As part of our investigation, our office contacted LACERA to confirm your salary calculation for your monthly check. In addition, we also independently contacted the Auditor-Controller's office to verify your last 12 months of salary from our payroll system which is the basis for employees retiring under the County Retirement Plan A – General Member (1/1/92 to 1/1/93). Based on the information from LACERA and the Auditor-Controller's office, your allegations regarding your check cannot be substantiated. Your monthly check is calculated correctly.

We also contacted the Department of Consumer Affairs which verified that you visited their office on October 14<sup>th</sup> to lodge a complaint against LACERA in regards to this dispute. However, you did not file a complaint.

If you still wish the Department of Consumer Affairs to investigate, you must formally complete the Department's complaint form (attached) or via the Department of Consumer Affairs website at: <http://dca.lacounty.gov/Forms/CAComplaint.pdf>.

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Ms. Mollie E. Ginyard  
November 24, 2008  
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If you do not wish to file a complaint, but would like further counseling, the Department of Consumer Affairs also offers counseling service. You can contact Maggie Becerra, Supervising Consumer Affairs Representative, at (213) 974-0827.

Should you require further assistance, please contact Debbie Lizzari of my office at (213) 974-6872.

Sincerely,



WILLIAM T FUJIOKA  
Chief Executive Officer

WTF:SRH  
DL:AHW:ac

Attachment

c: Board of Supervisors  
Auditor-Controller  
Consumer Affairs  
LACERA



Complete and return this form to:

COUNTY OF LOS ANGELES DEPARTMENT OF CONSUMER AFFAIRS  
500 WEST TEMPLE STREET, B-96  
LOS ANGELES, CA 90012-2706  
(800) 593-8222  
[lacountydca.info](http://lacountydca.info)

FOR OFFICE USE ONLY

Case Number  
Category  
Date opened  
Assigned to  
Date closed  
Office

## COMPLAINT FORM

**Instructions:** Fill out both sides. Type or use ink. Attach copies, not original documents that support your case, such as, contracts, receipts, canceled checks, letters, legal documents, and advertisements.

My Contact Information			Business I'm Complaining About		
Name			Name of Business		
Address			Salesperson or Representative		
City	State	Zip Code	Address		
Telephone (Day)	Telephone (Evening)		City	State	Zip Code
Cellphone		Telephone		Fax No.	
E-mail			E-mail		

### Transaction Information

- Transaction Date: \_\_\_\_\_ Amount paid: \$ \_\_\_\_\_
- Did you sign a contract or other papers? (if yes, please attach a copy) Yes  No
- Have you contacted the business regarding this complaint? Yes  No
- Who do you make payments to? \_\_\_\_\_
- Other agencies you filed this complaint with: \_\_\_\_\_
- Have you hired an attorney? Yes  No
- Does this complaint involve a lawsuit or a Small Claims Court action? Yes  No

