

# County of Los Angeles CHIEF EXECUTIVE OFFICE

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October 4, 2022

To:

Supervisor Holly J. Mitchell, Chair

Supervisor Hilda L. Solis Supervisor Sheila Kuehl Supervisor Janice Hahn Supervisor Kathan Sarger

From:

Fesia A. Davenport

Chief Executive Officer

HOMELESS INITIATIVE QUARTERLY REPORT NO. 24 (ITEM NO. 47-A, AGENDA OF FEBRUARY 9, 2016)

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County (County) Homeless Initiative (HI) recommendations, which included 47 strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding their implementation. On December 6, 2016, the Board approved four new strategies as part of the Measure H Ordinance, and they are also included in the CEO's quarterly reports.

Attached is the HI's 24th quarterly report, which includes data for fiscal year (FY) 2021-22 as well as cumulative data since the beginning of Measure H implementation in July 2017.

The report highlights significant developments underway at the HI, including updates on the implementation of the Board-approved New Framework to End Homelessness in Los Angeles County, the HI's accelerated funding recommendation process, Homekey 2.0, and the Affordable Housing Outcomes Report. In addition, Quarterly Report No. 24 provides updates on the outcomes of current HI strategies, including prevention, outreach, interim housing, permanent housing, and supportive services, as well as outcomes of current efforts by cities and Councils of Governments that are receiving funding from the HI. The report highlights the ongoing work of County departments, agencies, and community-based organizations to implement HI strategies, including numerous inspiring success stories that demonstrate the ways in which HI programs are transforming lives.

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Lastly, with this quarterly report, the HI is marking five full years since the implementation of Measure H, capturing cumulative data from July 1, 2017 - June 30, 2022 - five years during which the County has been leveraging Measure H.

## **Key Outcomes in the Quarterly Report**

For most strategies, progress was steady in the past year, with the data showing many strategy outcomes climbing back to pre-pandemic levels in FY 2021-22; in cases where outcomes show a decline, the reasons for this decline are indicated in the report. For example, the number of families and adults prevented from becoming homeless has declined as a result of fewer families and adults "exiting" the prevention programs because many are awaiting decisions on their applications to Emergency Rental Assistance Programs, which can take many months. For outreach, the number of engagements has declined because outreach system leadership has made a strategic decision to focus on supporting existing outreach clients to access and use Emergency Housing Vouchers issued by the federal government. However, in the interim housing program for people exiting institutions, the number of people served increased in comparison to last fiscal year, and within the coordinated entry system, the number of individuals assessed was higher than it had been for the prior two fiscal years. Key outcomes include:

## From June 2021 - July 2022:

- 352 families and 1,190 individuals were prevented from becoming homeless.
- 14,497 individuals were newly engaged by outreach teams.
- 15,468 individuals and family members were active in the interim housing program and 4,137 were active in the interim housing program for people exiting institutions.
- 3,586 individuals and family members were permanently housed through the rapid re-housing program; 1,708 individuals and family members were placed in permanent supportive housing; and 951 households were housed using landlord incentives.

## Since the implementation of Measure H in July 2017:

- 60,201 individuals and family members were placed in interim housing funded in part or in whole by Measure H.
- 33,426 individuals and family members were placed in permanent housing through Measure H funded strategies.

The next quarterly report will be provided by November 30, 2022.

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Should you have any questions concerning this matter, please contact me or Cheri Todoroff, Executive Director of the Homeless Initiative and Affordable Housing, at (213) 974-1752 or ctodoroff@ceo.lacounty.gov.

FAD:JMN:CT JR:EBI:ns

#### Attachments

C: Executive Office, Board of Supervisors LA County Library

County Counsel District Attorney

Sheriff

Aging and Disabilities Alternate Public Defender Animal Care and Control

Arts and Culture

Beaches and Harbors Child Support Services

Children and Family Services Consumer and Business Affairs

**Economic Opportunity** 

Fire

**Health Services Human Resources**  Mental Health

Military and Veterans Affairs

Parks and Recreation

Probation

Public Defender Public Health

**Public Social Services** 

Public Works Regional Planning

Register-Recorder/County Clerk

**Superior Court** 

Youth Development

Los Angeles County Development

Authority

Los Angeles Homeless Services Authority



Quarterly Report #24 Fiscal Year 2021-22

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# LOS ANGELES COUNTY HOMELESS INITIATIVE

The <u>Homeless Initiative</u> is the central coordinating body for Los Angeles County's ongoing effort – unprecedented in scale – to expand and enhance services for people experiencing homelessness who are at risk of losing their homes. Created by the Board (Board) of Supervisors in August 2015, its work is primarily funded through <u>Measure H</u>, a 1/4-cent sales tax approved by 70% of County voters in May 2017 that began generating revenue in July 2017.

From Malibu to Claremont, Long Beach to Lancaster, and everywhere in between, the Homeless Initiative directs, oversees, and evaluates the <u>strategies under a new framework</u> approved by the Board to address and prevent homelessness. The new framework calls for maximizing the capacity of the homeless rehousing system, mainstream government systems, and cities to provide housing and services while advancing racial equity.

The Homeless Initiative also develops the <u>spending plan</u> for Measure H as well as federal, State, and local funding sources to enable County departments and agencies, cities and Councils of Government, and more than 100 community-based service providers to scale up:

- Homeless Prevention for people at risk of eviction as well as those exiting foster care, hospitals, jails, and other institutions
- <u>Street Outreach</u> to connect people living outdoors and in vehicles to housing and supportive services
- <u>Interim Housing</u> such as shelters, recuperative care facilities, sober living facilities and other temporary accommodations
- <u>Permanent Housing</u> with subsidized rent and, if necessary, intensive case management and other supportive services for people with acute needs
- Affordable Housing production and preservation, as well as the protection of tenants
- <u>Supportive Services</u> such as case management; connections to health care, mental health care, and substance use disorder treatment; criminal record clearing; benefits enrollment; job training and employment; and other services to help people achieve stability and potentially self-sufficiency

Embedded within the County's Chief Executive Office (CEO), the Homeless Initiative works with County departments and agencies to develop and implement policies and programs related to homelessness, and leverages Measure H as well as federal, State, and local funds to implement them.

## County of Los Angeles Departments:

- Aging and Disabilities
- Children and Family Services (DCFS)
- Economic Opportunity (DEO)
- Health Services (DHS)
- Mental Health (DMH)

- Public Health (DPH)
- Public Social Services (DPSS)
- Sheriff's Department (LASD)
- Probation
- Public Defender (PD)

## Agencies serving Los Angeles County

- Los Angeles Homeless Services Authority (LAHSA)
- LA County Development Authority (LACDA)

County departments and agencies contract with more than 100 community-based <u>nonprofit</u> service <u>providers</u> to help people at risk of or experiencing homelessness throughout County's eight Service Planning Areas (SPAs)

The Homeless Initiative has a regional approach but also supports <u>city governments</u>, supplementing their federal, State, and local funding with Measure H. It also provides Measure H funds to Councils of Governments to facilitate regional coordination and innovation among their member city governments.

The County's homeless services system has seen dramatic growth in recent years, much of it driven by the implementation of Homeless Initiative strategies funded by Measure H.

This Quarterly Report reflects that progress in the context of the dire affordable housing crisis impacting the region and state, as well as other factors, including the COVID-19 pandemic.

# KEY OUTCOMES

With this **24**<sup>th</sup> **Quarterly Report**, the Homeless Initiative is marking five full years since the implementation of Measure H, the landmark ¼-cent sales tax approved by 70% of Los Angeles County voters in March 2017.

This report captures cumulative data from **July 1, 2017 - June 30, 2022**, five years during which the County has been leveraging Measure H to implement strategies on homeless prevention, outreach, interim housing, permanent housing, and supportive services.

The report also tracks data from **July 1, 2021 – June 30, 2022**, representing the entire fiscal year (FY) 2021-22.

Since Measure H revenue began funding Homeless Initiative strategies, the County's homeless services system has provided permanent housing to **84,170** people and interim housing to **114,212** people. These include 33,426 permanent housing placements and 60,201 interim housing placements through programs funded completely or partially with Measure H.

In FY 2021-2022, the system moved 15,733 people into permanent housing and provided interim housing to 29,180 people. This includes 4,320 permanent housing placements and 9,781 interim housing placements through Measure H-funded programs.

#### HOMELESS INITIATIVE IMPACT DASHBOARD

PERIOD COVERED: 7/1/2017 - 6/30/2022 - 60 months total

84,170

people placed in permanent housing

33,426 of permanent housing placements (39.7%) were completely or partially funded through Measure H

114,212

people placed in interim housing

60,201 of interim housing placements (52.7%) were completely or partially funded through Measure H

# Homeless Prevention

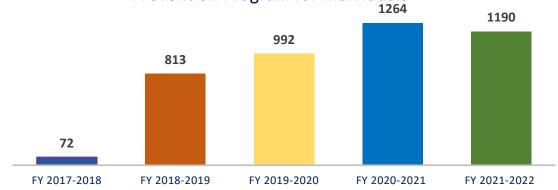
#### STRATEGY LEADS: LAHSA, DHS, DCFS

<u>Homeless Prevention</u> services aim to help rent-burdened, low-income families and individuals resolve crises that would otherwise result in losing their homes. These services can include short-term rental subsidies, housing conflict resolution and mediation with landlords and/or property managers, and legal defense against eviction. Similar services are provided to help individuals avoid becoming homeless after exiting institutions like jails, hospitals, and foster care.

# Families Prevented from Becoming Homeless in LAHSA's Prevention Program for Families\*







\*LAHSA reports that fewer families and adults are completing (or "exiting") the prevention programs as many are awaiting decisions on their applications to Emergency Rental Assistance Programs (ERAPs), which can take many months. Until those decisions are made, providers keep participants enrolled in the prevention program. This way, providers can be ready to assist if the participants do not receive assistance from the ERAPs. In the data, a prevention is not recorded until a family or individual has been exited from the program and either retains housing or moves directly to new housing.

### **Homeless Prevention Highlights this Reporting Period**

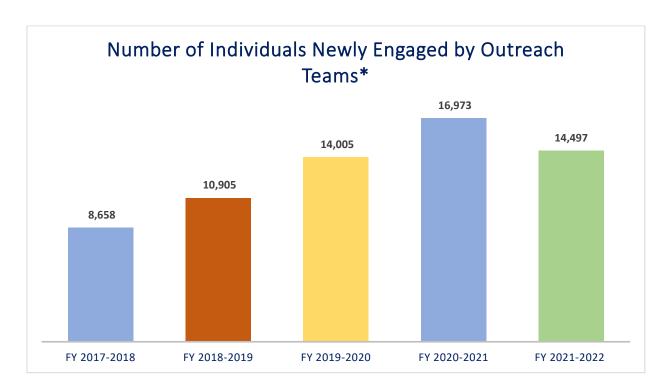
- LAHSA Homeless Prevention: With the legal protections against evictions temporarily coming to an end for many County residents at the end of March, the Homeless Prevention Team strategized with providers to ensure seamless intakes as the demand for Prevention Services began to quickly increase. The Preventing and Ending Homelessness Project (PEHP) legal services partners have largely reopened their offices to clients for in-person services, but they also continue to meet clients where they are in the community, using general caution and observing all mandatory health practices expected by the City and County of Los Angeles.
- DHS Homeless Prevention Unit (HPU): As of August 2022, the HPU has a fully operational team of 28 staff, including 16 case managers, an in-house housing navigator, and a data team dedicated to eligibility testing and supporting a formal evaluation with the California Policy Lab (CPL). In partnership with CPL, the HPU will launch its formal evaluation in Fall 2022. The evaluation period will last 18 months. HPU will collect data for rigorous analysis, including primary (housing retention) and secondary indicators (improved overall health) for client outcomes at various intervals beyond their discharge from the program. In just three months, the HPU has enrolled an additional 67 clients.
- LAHSA Problem-Solving: The LAHSA Problem-Solving Unit is focusing on expanding the
  intervention across interim housing sites to support families, individuals, and youth to
  rapidly exit shelter to friends, family, or a new place they can independently sustain,
  whenever possible. This expansion will be supported by LAHSA with training, written
  guidance, and videos for interim housing staff.

# OUTREACH

#### STRATEGY LEADS: LAHSA, DHS, DMH, LASD

<u>Street-Based Outreach</u> involves experienced teams building trusting relationships with unsheltered people and connecting them to housing, health and mental health care, substance use disorder treatment, and other services – a process that can vary in length and is customized to meet individuals' unique needs.

The County deploys different teams to conduct street-based outreach, including LAHSA's Coordinated Entry System (CES) Teams and Homeless Engagement Teams (HET), which make initial contact and maintain ongoing engagement with people living on the streets. Meanwhile, LASD and LAHSA's Homeless Outreach Services Teams (LASD HOST/LAHSA HOST) handle outreach at larger encampments and hard-to-reach areas. DHS Housing for Health's Multidisciplinary Teams (MDT) serve clients with more complex health and/or behavioral health conditions while DMH Homeless Outreach and Mobile Engagement (HOME) specialist teams serve clients with serious mental illnesses.



<sup>\*</sup>Number of new engagements for FY 2021-2022 are trending lower than FY 2020-2021 due to an increased focus by outreach staff on supporting existing outreach clients to access and use Emergency Housing Vouchers issued by the federal government.

### **Outreach Highlights this Reporting Period**

- LA-HOP Requests: In addition, during the past quarter, outreach teams have responded to over 3,000 requests for outreach from the community, elected offices, and other stakeholders via the <u>Los Angeles Homeless Outreach Portal</u> (LA-HOP).
- Public Health Nurses: During this reporting period of April through June 2022, DPH nurses managed 132 COVID-19 outbreaks, participated in 2,370 testing events, and tested 11,537 people. They made 604 referrals to the DPH Call Center for isolation housing; of these, 413 individuals (69%) were placed. During this reporting period, lower COVID-19 incidences and transmission in the community were reflected in the homeless sector. The team continued to practice mitigation measures.
- Mobile Shower Programs: Currently, the County offers eight mobile shower sites to people experiencing homelessness. This quarter, participants were able to access 1,400 showers. At these Measure H-funded mobile showers, participants also received hygiene kits, bagged lunches, clothing, and some case management, including help with replacing identification documents and seeking additional resources. Shower participants report that access to showers and hygiene services provided helped them with their job interviews and court appearances. Providers reported that participants frequently return on a regular basis, allowing for relationship building that leads to longer term positive outcomes.

# INTERIM HOUSING

#### STRATEGY LEADS: LAHSA, DHS, DMH, DPH

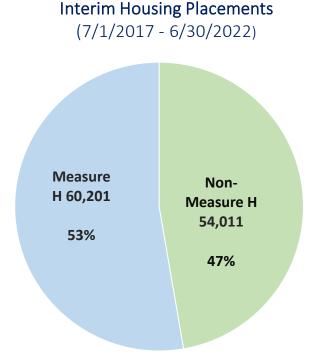
<u>Interim Housing</u> provides safe temporary accommodations for people who otherwise have nowhere to spend the night.

Types of Interim Housing include, but are not limited to, emergency shelter; stabilization housing for individuals with complex health and or/behavioral health conditions; bridge housing for people exiting institutions such as jails, hospitals, or foster care; and recovery bridge housing for people undergoing outpatient treatment for substance use disorder.

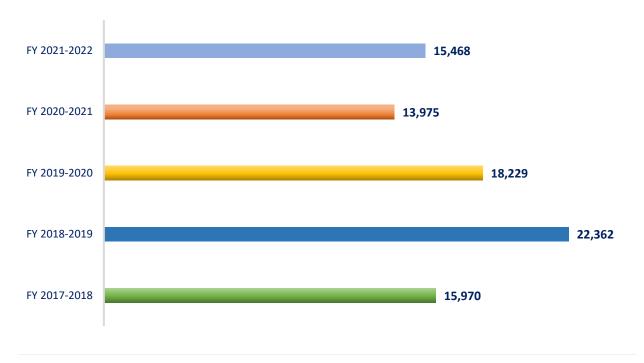
The County also provides recuperative care facilities for people recovering from an acute illness or injury, as well as board and care, also known as enriched residential care facilities, that provide 24/7 care and supervision in licensed residential facilities that can be either interim or permanent housing.

Systemwide, 94,212 people experiencing homelessness have used interim housing since implementation of Measure H-funded strategies began in July 2017. Of those placements, 60,201 people used interim housing completely or partially funded by Measure H.

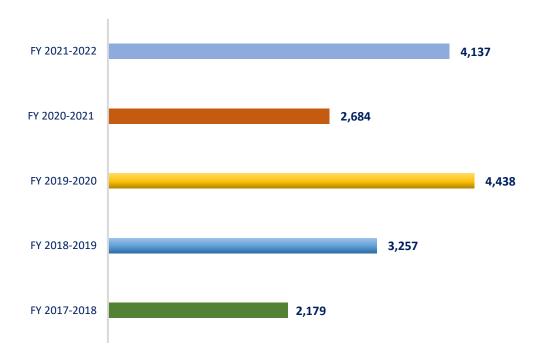
During this FY (July 1, 2021 – June 30, 2022), 29,180 people utilized interim housing. This includes 9,781 people newly placed in interim housing funded with Measure H.



# E8 Interim Housing Program: Number of People Served



# B7 Interim Housing For People Exiting Institutions: Number of Individuals Served



#### **Interim Housing Highlights this Reporting Period**

- Expansion of interim housing bed availability at sites that reduced capacity during COVID-19 pandemic: As public health guidance continued to evolve in response to the COVID-19 pandemic this past quarter, many interim housing programs have been able to gradually expand their capacity after previously operating with fewer people to reduce risk of COVID transmission. This is resulting in more people being able to access interim housing programs across Los Angeles County. The effort has included ongoing coordination among interim housing providers, DPH, DHS, LAHSA, and County and City of Los Angeles partners to monitor and align with evolving health guidance.
- Winter Shelter Program Enhancements: There are two programs within the umbrella of Winter Shelter Programs: Seasonal Winter Shelter Programs typically operate as overnight interim housing programs during the coldest months of the year, and Augmented Winter Shelter Programs operate on a night-to-night basis on designated days when there is inclement weather or temperatures will be particularly cold. LAHSA and the County have been assessing the current model of Winter Shelter Programs to determine their effectiveness and identify any modifications or enhancements that could improve the program. Any modifications to the model are expected to be implemented this upcoming Fall/Winter 2022.
- Exits to Permanent Housing: This past quarter, there was an increase in the number of participants who transitioned from interim housing programs to permanent housing. Across all types of interim housing, 31% of individuals (adults, transition aged youth, and family households with children) exited interim housing into permanent housing, compared to 20% last quarter and 26% the quarter prior. This may be because there were fewer quarantined sites and staffing shortages during the past quarter when compared to the most devastating months of the COVID-19 pandemic. The result is an increased capacity to provide services and increased stability within interim housing programs. In addition, some participants on the waiting list for Emergency Housing Vouchers (EHVs) were able to move into housing during the past quarter.

# PERMANENT HOUSING

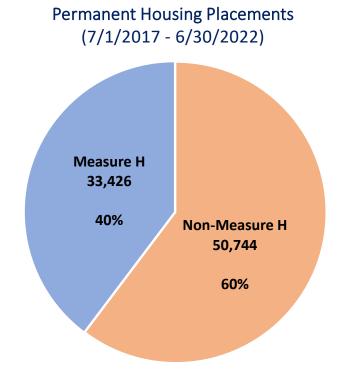
#### STRATEGY LEADS: LAHSA, DHS, DMH, DPH, LACDA

<u>Permanent Housing</u> strategies lift people out of homelessness by offering either short- or long-term rental subsidies in combination with varied levels of supportive services.

Since July 1, 2017, the County's homeless services system has placed 81,027 people in permanent housing, with 32,552 of the placements supported with Measure H funding.

In the first three quarters of FY 2021-2022, a total of 11,650 people were placed in permanent housing through the County's homeless services system, including 2,953 Measure H-funded placements.

This includes all types of permanent housing, such as time-limited subsidies, and permanent supportive housing (PSH).



PSH provides long-term rental subsidies and supportive services to individuals who have experienced chronic homelessness and have disabilities, chronic medical conditions, and/or behavioral health conditions.

Measure H was used to provide PSH to 1,708 additional households in FY 2021-2022 and is funding wraparound services for more than 16,000 clients currently in or awaiting PSH placements.

# Permanent Housing Placements In Selected Measure H-funded Programs\* FY 2021-2022



<sup>\*</sup>There may be duplication between B4 and D7 programs because B4 is used to incentivize landlords to accept PSH vouchers, and many PSH vouchers are provided to D7 clients.

### **Permanent Housing Highlights this Reporting Period**

- Youth Success in Housing Programs: LAHSA continued to see an increase in permanent housing placements from Transitional Housing for a total of 186 exits, or 41% of total exits for the year. In Youth Rapid Rehousing, there was an increase in the number of youth accessing employment and increasing their income. Additionally, many youth are able to access permanent housing within 120 days of enrollment.
- Housing Acquisition: With the tight rental market and lack of affordable housing, identifying
  housing units for participants in permanent housing programs to utilize rental subsidies or
  lease up is a major challenge within the Los Angeles homeless rehousing system. Through the
  PATH LeaseUP program, the system is investing in identifying and leasing up more units. Over
  the past year, the program, which provides incentives and support to landlord, acquired a
  total of 1,509 units. Of these, 792 were leased by formerly homeless clients, with 134 of these
  units leased up by participants exiting Project Roomkey, Homekey, or COVID-19 Quarantine
  sites.
- LACDA's Homeless Incentive Program Sees Growing Interest: LACDA's Homeless Incentive Program (HIP), which incentivizes property owners to rent to people experiencing homelessness, has seen a 133% increase in interest from property owners over the past year, thanks to HIP staff's extensive outreach and engagement efforts. The HIP program seeks to increase utilization of federal housing vouchers, which play a critical role in bringing people experiencing homelessness off the streets and into permanent homes that are paired with supportive services.

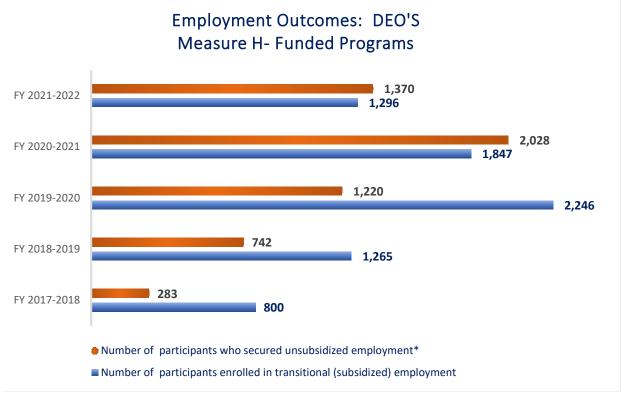
# SUPPORTIVE SERVICES

#### STRATEGY LEADS: DHS, DMH, DCFS, LASD, DEO, PD

Most homeless families and individuals need some level of case management and <u>supportive</u> <u>services</u> to secure and maintain permanent housing, though their needs vary greatly depending on individual circumstances.

The availability of appropriate case management and supportive services is key to enabling homeless families and individuals take advantage of rental subsidies, increase their income, and access/utilize public services and benefits. Severely disabled homeless individuals can increase their income through federal disability benefits while many homeless adults can do so by securing employment.

DEO uses Measure H to fund Employment Programs such as <u>LA:RISE</u>, <u>Careers for a Cause</u>, <u>Hire Up</u>, and <u>Alternative Staffing Organizations</u>.



<sup>\*</sup>Data for unsubsidized employment is generated based on base wage data reported to the California Employment Development Department. It is updated as it becomes available. The outcomes for unsubsidized employment typically increase significantly in the quarters following the report, which will be reflected in subsequent HI quarterly reports.

With the <u>Criminal Record Clearing Project</u>, the LA County <u>Public Defender</u> and LA <u>City Attorney</u> provide legal services to help people experiencing or at risk of homelessness resolve outstanding infractions and associated warrants, which are often barriers to housing, employment, education, and legal immigration.



DHS and LASD collaborate to provide <u>Jail In-Reach</u>, which helps homeless inmates secure housing and benefits upon their release. The decline in enrollments that began in FY 2018-2019, visible in the above chart, reflect an intentional shift to provide more intensive services to fewer clients.



## **Supportive Services and Employment Highlights this Reporting Period**

- LA:RISE Welcomes New Employer Partnerships: In April, Roberts Enterprise Development Fund, DEO's partner in administering the LA:RISE program, cultivated a partnership with a new employer partner, Audible. Audible is a Fair Chance employer that is looking to hire 20 virtual customer care representatives and is also offering two paid training tracks to equip and upskill individuals with transferable customer service skills. The first training cohort took place in August 2022 and a second cohort is planned for October 2022. The partnership kicked off with an initial Q&A session that took place on July 14, 2022. In addition, the Los Angeles Conservation Corps is collaborating with the County of Los Angeles Department of Parks and Recreation to identify 10 LA:RISE participants for their vacant full-time permanent ground maintenance positions.
- **Hospitality Internship Training:** The LA LGBT Center developed a 120-hour Hospitality internship training with a focus on customer service skill development. LA LGBT Center is utilizing this internship to serve 100 youth experiencing homelessness.
- Expanded Opportunities for Careers for a Cause Participants: The County Department of Human Resources (DHR) partnered with DEO and DMH to facilitate Mental Health First Aid Certification and pre-employment training for participants in the 8-week Careers for Cause training program, which provides people with lived expertise with the training to find employment in the homeless services field. DHR also partnered with DEO to provide a "How to Apply for a County Job" presentation for Careers for Cause program participants.
- Data Drives Performance in Countywide Benefits Entitlement Services (CBEST) Program:
  The establishment, measurement, and monitoring of Key Performance Indicators (KPIs),
  as well as the focus on the development of data management tools to inform decisions
  and guide process improvements has been key to CBEST redesign and process. Compared
  to FY 2020-21 (first year of redesign), CBEST saw an increase in services at nearly every
  level for clients served. The number of submitted benefits applications increased by 36%,
  from 1,564 applications filed in FY 2020-21 to 2,133 in FY 2021-22. In FY 2021-22, 697
  applications were approved for benefits, resulting in clients receiving an average of \$924
  per month and more than \$6,273,000 in back pay. CBEST maintains an 88% overall
  benefit approval rate. From April to June 2022, CBEST began to experience a significant
  increase (37%) in enrollments (from 1,054 in Q3 to 1,446 in Q4) resulting from an
  increased presence, strategic partnerships, and targeted outreach efforts.

# ADDITIONAL DEVELOPMENTS THIS REPORTING PERIOD

### The Homeless Initiative's New Framework and Accelerated Funding Recommendations Process

In May 2022, the Board of Supervisors approved a <u>New Framework to End Homelessness in LA County</u> and directed the Homeless Initiative to begin implementing this streamlined set of strategies in the current fiscal year, FY 2022-23.

In response, the Homeless Initiative issued a <u>report</u> in August 2022 identifying opportunities to apply the new framework to the rehousing system, which include including targeting the housing navigation program to adults in the interim housing system to drive exits to permanent housing; increasing the procurement of private rental market units for housing subsidy holders using master leasing and shared housing strategies.

The Board also called for accelerating the funding recommendations process for the upcoming fiscal year, FY 2023-24, and aligning that spending plan with the new framework. Under this accelerated time frame, the Board is scheduled to vote on the budget in January 2023.

Next steps in the process will include a community and stakeholder engagement process in September and October 2022, during which CEO-HI will hold a series of community and stakeholder input sessions within all eight SPAs countywide, as well as sessions for people with lived expertise, homeless services providers, cities, COGs, and unincorporated areas. The schedule will be posted on the Homeless Initiative website, <a href="https://homeless.lacounty.gov/">https://homeless.lacounty.gov/</a>.

Building on the input received during these sessions, in November will publicly release the draft FY 2023-24 HI funding recommendations and initiate a public comment period, including a public information webinar and online public comment process through an accessible, online mechanism. Finally, in January, CEO-HI will file the final FY 2023-24 HI funding recommendations Board Letter, including recommended transition plans for any programs and services with funding adjustments, for Board consideration in January 2023.

## **Blue Ribbon Commission on Homelessness Recommendations**

Along with the New Framework, the Board in May 2022 also approved the recommendations of the <u>Blue Ribbon Commission on Homelessness</u> (BRCH), which sought to reform the County's response to homelessness and create a "comprehensive governance structure essential for decision-making to occur at the appropriate level and pace throughout the region."

In its <u>first quarterly status report</u> to the Board, issued August 2022, the Homeless Initiative provided updates on the BRCH recommendations as well as two New Framework directives that overlap with the BRCH recommendations. Updates included actions that have been completed, efforts underway, and what will be upcoming.

The report included a detailed account of efforts currently underway and planned to improve the County's data integration and governance efforts related to homelessness data, which are crucial to the overall effort to improve performance and more swiftly move Los Angeles County residents from street to home.

#### **Collaboration with Cities**

Recognizing the importance of supporting cities and COGs to strengthen the region's homeless housing and services system, the Board approved the creation of a \$10 million fund to provide supportive services at interim housing projects where people experiencing homelessness can find a pathway to permanent housing.

To date, six cities have been awarded grants from the Cities and Councils of Governments Interim Housing Services (CCOGIHS) Fund, covering interim housing services for the projects listed below, which will create a combined total of nearly 170 beds/units. The grants do not include capital improvement costs. Grant applications can be submitted through February 2023, or until the funds are exhausted, whichever occurs first. The awarded projects so far are described below.

- Baldwin Park partnered with the San Gabriel Valley Council of Governments and the San Gabriel Valley Regional Housing Trust to build a 25-unit Tiny Home site named Esperanza Villa, which opened in May 2021.
- The City of Bellflower plans to use the CCOGIHS grant to continue providing services at the 50-bed shelter New Hope shelter for individuals, couples, and their pets, which has been open since May 2020.
- Culver City is putting the finishing touches on a motel conversion project which will
  provide 38 interim housing beds for individuals when it opens in late Fall 2022. Culver
  City is also planning to open a 35-bed permanent supportive housing site at an adjacent
  motel where eligible clients can move in from interim housing.
- The City of Montebello partnered with the San Gabriel Valley Council of Governments and the San Gabriel Valley Regional Housing Trust to build a 30-unit Tiny Home site named

Operation Stay Safe, which opened in May 2022 and can potentially serve as many as 105 unhoused individuals in a year.

- Pomona is working to finalize renovations on an apartment building which will open in December 2022 and will house five families. They have also begun their search for a service provider for the new site.
- Redondo Beach opened a 15-unit Tiny Home site in December 2020. They are expanding to 20 units in September 2022, and plan to use the CCOGIHS grant to continue providing services at the site.

### Homekey 2.0

Building on the success of Homekey 1.0, the County secured \$243 million in state funding for Homekey 2.0 to convert 14 hotels and multi-family apartments into interim or permanent housing for people experiencing or at risk of homelessness.

This will add 720 units in Boyle Heights, Compton, East Hollywood, Inglewood, Koreatown, Redondo Beach, Lancaster, San Pedro, Westlake, Woodland Hills, and unincorporated Los Angeles.

Nine of the Homekey 2.0 properties will provide interim housing, including 291 units for families, 69 units for youth, and 61 units for veterans, all of whom will receive support towards permanent housing solutions.

The remaining five properties, with a combined total of 299 units, will provide permanent supportive housing into which particularly vulnerable people who have experienced homelessness can live and be connected to health care, mental health care, substance use disorder treatment, public benefits, and other services that can help them stabilize and avoid returning to the streets.

Homekey 2.0 projects include Dunamis House, a 40-unit property in Boyle Heights that will be converted into interim housing for youth at risk of homelessness. It once served as a boarding house for repatriated Japanese Americans who had been forced to live in internment camps during World War II.

Another Homekey 2.0 project is Avenida, which will repurpose the former Avenue Hotel between Koreatown and Rampart Village into 76 studio apartments for households that have experienced chronic homelessness and need permanent supportive housing.

Thanks to Homekey 1.0, launched in 2020, the County already owns and operates 10 hotels and motels with a combined total of 847 units that have provided interim or permanent housing for people experiencing or at risk of homelessness. Located in Baldwin Park, Compton, Hacienda Heights, Harbor City, Long Beach, Norwalk, Whittier, and unincorporated Los Angeles, Homekey 1.0 properties have provided more than 1,000 vulnerable men, women, and children a safe place to stay indoors during the pandemic.

Most Homekey 1.0 units started out as interim housing, but all of them will have been converted into permanent supportive housing by 2024.

#### **Mobile Homeless Connect**

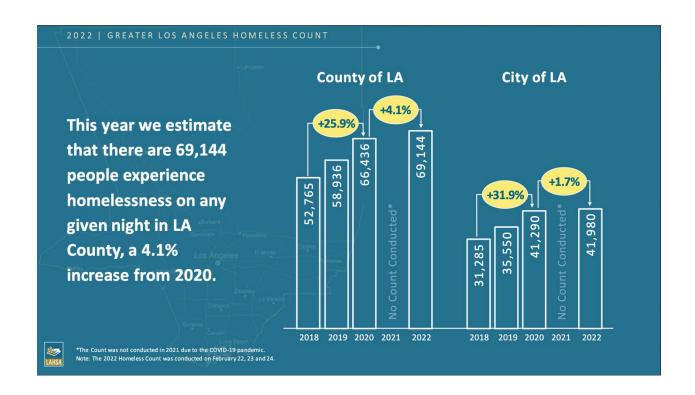
The Homeless Initiative also worked with the State to implement a three-day pilot called Mobile Homeless Connect, which engaged more than 100 people experiencing homelessness at five sites, including encampments along the 110 Freeway in Los Angeles, providing them access to an estimated 260 state and local benefits or services.

Several County departments and nonprofit service providers, with funding from Measure H, participated in efforts provide offers of shelter or housing; help accessing birth certificates, IDs and driver's licenses; Medi-Cal, CalFresh, and CalWorks enrollment; workforce training opportunities and unemployment or disability benefits signups; COVID-19 testing; and COVID-19 and monkeypox vaccinations.

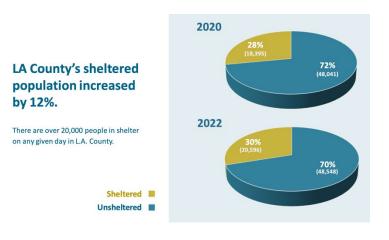
#### **2022 Greater Los Angeles Homeless Count**

The <u>2022 Homeless Count</u> conducted by LAHSA over three nights in February, the point-in-time count, estimated that 69,144 people were experiencing homelessness in LA County at that time, a 4.1% rise from 2020. A count was not conducted in 2021 due to the COVID pandemic.

This year's Homeless Count revealed a 17% increase in tents, vehicles, and makeshift shelters on LA County's streets and sidewalks from 2020—but with fewer people in them. At the same time, LA County's unsheltered population rose by only 1%. This means LA County saw a significant increase in the evidence of homelessness without a corresponding rise in our unsheltered neighbors. LAHSA leaders indicated this is a result of the LA area following CDC guidance not to remove encampments, to ensure unhoused neighbors could practice social distancing and reduce the spread of COVID-19.



The Count also found a 62% increase in shelter beds since 2019, showing more people are in shelter than ever before. With help from the federal government and the State of California through innovative noncongregate shelter programs like Project Roomkey and Project Homekey, LA County saw a 12% increase in its sheltered population (20,596 people) over 2020.



LAHSA recommended that every jurisdiction in LA County continue increasing their housing investments. National best practices show that a rehousing system works most effectively to reduce homelessness when there are five permanent housing units available for every shelter bed. LA's current ratio is one housing exit per shelter bed.



## **Conclusions**

- Homelessness is rising much slower than in previous years
- Tents, vehicles, and makeshift shelters on the street increased, but fewer people are in them
- Policies & investments prevented homelessness from growing worse during COVID
- Investments in mental health and substance use disorder treatment services and beds is needed
- · More people than ever before are in shelter
- Black people are still overrepresented, although down slightly.
- · The number of Latinos experiencing homelessness has grown considerably
- Our region is in a very precarious position w/policies & investments ending.
  - As pandemic era safety nets end, more low-income Angelenos may fall into homelessness
  - A significant amount of one-time shelter funding is ending. This loss could cause a rise in unsheltered homelessness.

### **2022 Affordable Housing Outcomes Report**

In collaboration with the nonprofit California Housing Partnership, the County Chief Executive Office released the Sixth Affordable Housing Outcomes Report in August 2022. Due to pandemic-related challenges in data collection, this report relied on 2019 demographic, gap, and cost burden analyses as well as the 2020 Point in Time homeless count. It also incorporated data that showed changes in rent during the pandemic, and that compared renter ability to make rent payments by household income.

The report concluded the County needs to add approximately 499,430 affordable homes to meet the current demand among renter households at or below 50 percent of the Area Median Income (AMI). Even though the shortage of affordable homes remains large, this shortfall is 82,393 less than in 2014. This decline in shortfall may be partially attributed to a slight decrease (half percent) in the number of lower-income renter households, as well as regional efforts to increase access to affordable housing.

The report also identified an inventory of 133,909 federal, State, and County-administered affordable homes and tracked efforts to protect renters during the pandemic, including nearly 28,757 County-administered rental subsidies, as well as American Rescue Plan Act and Project Homekey investments.

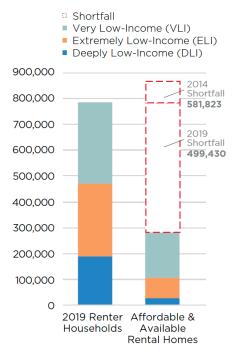
# **Affordable Housing Shortfall**

Los Angeles County has a shortfall of 499,430 homes affordable to the lowest-income renters. The shortfall for a given income group is based on whether households at this income or below are living in a home that is affordable to their income group. The shortfall of affordable homes in Los Angeles County decreased by 82,393 homes between 2014 and 2019.

### Housing Affordability Gap Analysis for Lowest Income Households

Rent Grou		Cumulative Surplus or Deficit of Affordable Rental Homes*		ange from I to 2019
DLI	0-15% AMI	-160,849	K	<b>7</b> %
ELI	15-30% AN	-364,316	*	-13%
VLI	30-50% A	MI -499,430	×	-14%

Source: California Housing Partnership analysis of 2014 and 2019 1-year ACS PUMS data with HUD income levels and added DLI income group subset. Methodology is adapted from NLIHC gap methodology. Note: This chart was not updated in 2022 due to known issues with the US Census Bureau's ACS 2020 1-year data. \*The surplus or deficit includes homes occupied by households at or below the income threshold of the income group.



## Inventory of Affordable Rental Housing

Below is a summary of the federal, state, and county-administered affordable housing in Los Angeles County. Also included are the number of affordable homes at risk of being converted to market rate due to expiring covenants or other changes to existing rent restrictions.

# Summary of Federal, State, and County-Administered Affordable Housing and At-Risk Housing in Los Angeles County

Supervisorial District (SD)	Affordable Homes	At-Risk Affordable Homes*	County-Administered Affordable Homes**
SD 1	41,733	1,441	9,877
SD 2	31,666	1,835	7,217
SD 3	23,605	2,392	3,102
SD 4	17,920	1,031	4,825
SD 5	18,985	1,238	3,736
TOTAL (County)	133,909	7,937	28,757

Source: California Housing Partnership Preservation Database. LACDA, HACLA, DRP, and DMH.

\*This is a subset of the total number of affordable homes.

<sup>\*\*</sup>This is a subset of the total number of affordable homes and includes homes affordable up to moderate-income households (<120% AMI).

# Success Stories

Rae Lynn, 31, a single mother to a 14-year old son, experienced homelessness for two years after experiencing a physical injury and losing her job. She reached out to family for assistance but was not able to get any help. Some of her friends let her stay in their home indefinitely but she knew she needed to find her own place. Unfortunately, Rae Lynn and her son eventually started to spend their nights in their car. Determined to change their situation, Rae Lynn called 211, which connected her to the nonprofit service provider Home Again LA, which then enrolled her into a rapid rehousing program. Home Again LA helped her obtain an emergency housing voucher (EHV) from the City of Burbank in January 2022. Rae Lynn said she regained her confidence after being placed in housing and has been able to start receiving mental health services and physical therapy. She is no



longer suffering from emotional distress and is very grateful for the help she has received. She has started to set financial goals for herself and hopes to accomplish them in the near future. Also, she intends to be a strong member of the community and help others in need. "With God and a little bit of footwork, all things are possible," she said.



Jose, 30, was on parole and residing in a halfway home at risk of homelessness when he was referred to the LA:RISE program. As he had some experience in construction work, his goal was to have permanent employment with the California Department of Transportation (Caltrans). The County and Southeast LA AJCC (America's Job Center of California) helped him apply for "transitional subsidized employment," including giving him a one-on-one interview prep session. Caltrans hired Jose in April 2022 and he is now performing traffic construction maintenance, earning \$26.79 per hour. He has moved out of the halfway home and is now living in his own apartment.

Marcia, 66, has a history of mental illness and chronic homelessness. DHS' Countywide Benefits Entitlement System (CBEST) team first tried to help her secure Social Security benefits for her in 2018, while she was recuperating at a County facility after being attacked on the street. This application, however, was not successful because her whereabouts became unknown. When DHS placed her into housing, CBEST was able to secure benefits for her in April 2022. Marcia was awarded the monthly maximum federal Supplemental Security Income (SSI) amount and now resides in her own apartment where she enjoys gardening. She is no longer fearful of being attacked on the streets as she pushes



her cart. In the past, Marcia often needed care in a hospital emergency room. Now, she has a safe and stable home, income, meal service, a case manager she trusts and can rely upon to schedule needed support, and care providers that she can reliably visit. In a phone call with CBEST staff, she joyfully expressed appreciation to everyone who helped her. "It's wonderful to feel safe at night and to have a sense of peace inside," she said.



Patricia, 67, became homeless around 2020 due to family issues. She was able to find shelter at a <u>Project Roomkey</u> site. When that program was about to end, she was connected to the nonprofit service provider <u>Harbor Interfaith Services</u> and enrolled in the rapid rehousing program. She stayed a month at a shelter before her case manager found her an SRO (single room occupancy) unit in San Pedro. Harbor Interfaith helped with the security deposit, rental subsidy, and furniture. Patricia said having a safe place to stay has alleviated her stress and allowed her to focus on her health, relationships, and finding housing specifically designed for seniors. After being on a waiting list for two years, she was recently approved to move into a senior housing facility in Fontana. While "the struggle was

real," she said her experiences taught her valuable lessons about patience and humility.





# **Homeless Initiative Performance Data by Strategy**

Fiscal Year 2021-2022\*

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
A1: Homeless Prevention Program for Families	Percentage of A1 participant families who exit the LAHSA prevention program for families and retain their housing or transition directly into other permanent housing	73% (348/477)	89% (689/775)	78% (661/848)		76% (352/464)
A5: Homeless Prevention	Percentage of A5 participants who exit the LAHSA prevention program and retain their housing or transition directly into other permanent housing	89% (72/81) (data is for February 2018- June 2018)	93% (813/872)		70% (1,264/1,801)	
Program for Individuals	Percentage of A5 participants that exit the DHS prevention program who retain their housing or transition directly into other permanent housing (new for FY 21-22)	N/A	N/A	N/A	N/A	93% (67/72)
B1: Provide Subsidized	Number of B1 participants who secured housing with B1 subsidy	1,476	253	1358	284	463
Housing to Homeless Disabled	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	86%	60%	39%	36%
Individuals Pursuing SSI	Number of B1 participants approved for SSI	120	117	210	133	118

<sup>\*</sup>Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of participants newly enrolled in B3	12,675	10,747	9,002	5,519	7,360
	Number of participants active in the program on the last day of the reporting period	11,661	11,951	10,978	8,748	11,388
	Number of B3 participants active in the program within the reporting period date range	17,787 Does not include DHS data	21,357	19,473	14,581	17,205
B3: Partner with Cities to Expand Rapid Re-Housing	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	4,937	5,065	5,903	4,708	3,586
	Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program	1,482	1,413	3,114	3,427	3,209
	Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program	65% (1,482/2,286)			95% (3,427/3,601)	83% (3,209/3,879)

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of formerly homeless individuals and families that were housed using B4 landlord incentive payments	629	2,120	2,277	766	951
B4: Facilitate	Number of landlord/community engagement events held	49	125	67	34	52
Utilization of Federal Housing Subsidies	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	2,435	1,929	918	1,757
	Number of incentives provided to landlords	874	2,534	2,425	712	1,010
	Amount of incentives provided to landlords	\$ 1,285,217	\$ 4,207,723	\$ 4,170,708	\$ 1,236,996	\$ 1,865,921

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
B4: Facilitate Utilization of Federal Housing Subsidies	Number of units leased with HIP incentives (by bedroom size)	Total: 498  Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 1,863  Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8	Total: 2,425  Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64 5 = 12 6 = 5 Shared = 15	Total: 712  Bedroom sizes: SRO = 1 0 = 96 1 = 423 2 = 132 3 = 46 4 = 11 5 = 2 6 = 1 Shared = 0	Total: 1,010  Bedroom sizes: SRO = 0 0 = 70 1 = 500 2 = 337 3 = 73 4 = 26 5 = 3 6 = 1 Shared = 0
	Number of security deposits paid	361	2,083	2,254	646	613
	Amount of security deposits paid	\$ 780,476	\$ 5,298,068	\$ 6,040,850	\$ 1,668,760	\$ 1,755,963

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
B4: Facilitate Utilization of Federal Housing Subsidies	Number of utility deposits/connection fees paid	56	757	1036	166	26
	Amount of utility deposits/connection fees paid	\$ 7,928	\$ 97,583	\$ 139,600	\$ 30,919	\$ 5,012
	Number of rental application and credit check fees paid	46	512	489	35	70
	Amount of other move-in assistance paid	\$ 129,051	\$ 688,029	\$ 1,443,400	\$ 253,270	\$ 190,763
B6: Family Reunification Housing Subsidy	Number of B6 participant families placed in housing	73 (Data for 1/1/17- 6/30/18)	89	159	80	61

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of individuals who are active in B7-funded interim/bridge housing.	2,179 (does not include DPH)	3,257	4,438	2,684	4,137
B7: Interim/Bridge Housing for Those Exiting Institutions	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)  *Due to COVID-19 Public Health Emergency, clients were served in B7 beds who would not otherwise be eligible. This was offset by serving B7-eligible clients at E8 sites during the same time period.	Hospitals: 386  Jail/Prison/ Juvenile Detention Center: 1,164  Other: 635 (does not include Department of Public Health Substance Abuse Prevention and Control outcomes)	Hospitals: 1,037  Jail/Prison/ Juvenile Detention Center: 861  Substance Abuse Treatment: 926  Interim or Transitional Housing: 138  Other: 305	Hospitals: 757  Jail/Prison/ Juvenile Detention Center: 1,488  Substance Abuse Treatment: 1,441  Interim or Transitional Housing: 248  Other: 525	Hospitals: 669  Jail/Prison/ Juvenile Detention Center: 1,273  Substance Abuse Treatment: 1,561  Interim or Transitional Housing: 86  Other: 236  Non-B7 sources: 23*	Hospitals: 676  Jail/Prison/ Juvenile Detention Center: 1,360  Substance Abuse Treatment: 1,590  Interim or Transitional Housing: 127  Other: 374  Non-B7 sources: 19*

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of B7 participants who exit to a permanent housing destination	445 (FY2017-2018 data does not include DPH outcomes)	544	488	399	676
	Percentage of B7 participants who exit to a permanent housing destination	43% (445/1,037) (FY2017-2018 data does not include DPH outcomes)	Not available	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) (DPH figures are Jan-July 2020 only)	20% (399/2,003)	23% (676/2,977)

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
C1: Enhance the	Number of C1 participants who are engaged in subsidized employment	268	236	211	113	108
CalWORKs Subsidized Employment Program for Homeless Families	Number of C1 participants who are placed in unsubsidized employment	52 (out of 131 who completed the subsidized placement)	32 (out of 91 who completed the subsidized placement)	the subsidized	who completed the subsidized	who completed the subsidized
C2/C7: Increase Employment for Homeless Adults	Number of C2/C7 participants enrolled in Transitional Employment	800	1,265	2,246	1,847	1,316
	Number of C2/C7 participants who secured unsubsidized employment	283	742	1,220	2,035	*1,486

<sup>\*</sup>The number of C2/C7 participants who secured unsubsidized employment decreased in FY 2021-22 due to 1) a reduction in the number of participants served and 2) the impact of the County vaccine ordinance on the number of participants served.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
C3: Expand Targeted Recruitment & Hiring Process to	Number of individuals at risk of or experiencing homelessness who are currently enrolled in TempLA, a program that places low-income people into temporary employment with the County.	34	36	20	14	21
Homeless/ Recently Homeless to Increase Access to County Jobs	Number of individuals at risk of or experiencing homelessness who are currently enrolled in Community Youth Bridges Program, a program to connect at-risk youth to County employment.	Not available	Not Available	23	14	13

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of individuals newly enrolled in CBEST	7,458	6,226	5,739	3,439	4,570
	Number of individuals currently enrolled in CBEST	5,861	11,499	16,888	12,839	9,945
C4/5/6: Countywide SSI/Veterans	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	443	1,413	2,168	1,564	2,133
Benefits Advocacy Program for	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	4	47	78	95	119
People/ Veterans/ Inmates Experiencing Homelessness or	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	Not available	1,007	2,007	1,673	1,842
at Risk of Homelessness*	Number of CBEST participants approved for SSI/Veterans' benefits	142	364	839	584	697
	Number of Participants Recieving Benefits Advocacy Services (BAS) Intensive Case Management Services (New Metric for FY 20-21)	Not available	Not available	Not available	1,442	2,418

<sup>\*</sup>CBEST's decline in enrollments over the last few quarters is due to: data clean-up since 7/2020; loss of two one-time funding streams in FY21-22; and DPSS' closure during the pandemic, which impacted referral volume in FY20-21. CBEST anticipates an increase in enrollments with new funding now available and DPSS' reopening.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of inmates who received D2 jail in-reach services	3,489	662	1,223	809	737
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	562	952	769	724
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17- 6/30/18)	194	379	162	156
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17- 6/30/18	101	303	220	137
D2: Expansion of Jail in Reach	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17- 6/30/18	15	70	49	19
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 mo. of release	119	160	53	26	19
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	79	124	198	154
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	355	546	532	595

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of Public Defender homeless outreach events held through D6	54 (January - June 2018)	138	108	29	134
	Number of City Attorney homeless outreach events held through D6	N/A	56	47	6	42
	Number of homeless persons engaged by Public Defender through D6	577 (January - June 2018)	897	736	577	939
	Number of homeless persons engaged by City Attorney through D6	N/A	1,211	995	629	601
D6: Criminal Record Clearing Project	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	987	1,292	1,698	1,221
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	1,793	2,871	1,149	1,087
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	554	537	897	757
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	N/A	1,102	2,705	1,138	1,203

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	2,842	4,870	5,152	3,241	4,242
	Number of individuals who were active in the D7 program during the reporting period	2,850	7,871	10,087	13,699	16,006
D7: Provide Services and	Number of newly enrolled D7 participants receiving federal rental subsidies.	1,524	3,032	4,187	2,406	3,394
Rental Subsidies for Permanent Supportive Housing (PSH)	Number of newly enrolled D7 participants receiving local rental subsidies	1,081	1,573	611	324	203
g (r orr)	Number of individuals encountered by Client Engagement & Navigation Services (CENS), providing Substance Use Disorder services in PSH (Metric was new in 2020/21)	Not available	Not available	Not available	2,657	2,761
	Number of D7 participants placed in housing during the reporting period	1,340	3,053	4,228	1,940	1,708

<sup>\*</sup>The number of newly enrolled D7 paritcipants receiving local rental subsidies declined last quarter because some had their local subsidies replaced with Emergency Housing Vouchers (EHVs) that became available.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of individuals initiated contact	17,929	22,410	26,836	26,010	21,508
	Number of individuals newly engaged during the reporting period	8,658	10,905	14,005	16,973	14,497
	Number of individuals engaged during the reporting period	9,257	15,039	19,224	23,644	21,023
E6: Countywide Outreach System*	Number of individuals who received services or successfully attained referrals	6,833	17,673	15,419	19,206	16,461
	Number of individuals who were placed in crisis or bridge housing	1,164	1,468	3,093	2,906	2,137
	Number of individuals who were linked to a permanent housing resource	533	1,018	875	667	780
	Number of individuals who were placed in permanent housing	375	757	699	542	525

<sup>\*</sup>Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of households assessed through CES	28,874	27,116	22,538	21,244	23,978
E7: Strengthen the Coordinated Entry System	Average length of time in days from assessment to housing match	208	257	376	377	436
(CES)  (All data for this strategy is for the	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	48	72	98	141
CES as a whole.)	Average acuity score of persons or households who have obtained permanent housing	7.4	7.8	8.6	9.5	11.1
	Number of persons/households who have increased their income	5937	7,093	7,404	6,875	*11,407

<sup>\*</sup>The observed increase is due to an increase in grants provided to participants through COVID Relief. LAHSA worked with providers to ensure these increased funds were recorded.

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	FISCAL YEAR 2021/2022
	Number of participants newly enrolled in the program during the reporting period	13,524	17,759	12,539	7,543	12,105
Shelter System	Number of persons active in the program within the reporting period	15,970	22,362	18,229	13,975	15,468
(Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	2752 (out of 11,420 total exits) = 24%	,	3,656 (out of 11,211 total exits) = 33%	10,304 total	2,286 (out of 9,420 total exits) = 24%
E14: Enhanced	Percentage of E14 TAY participants who exited transitional housing to permanent housing destinations during the reporting period	50% (34 out of 66 total exits)	(150 out of	49% (222 out of 454 total exits)	(188 out of	(186 out of
	Number of TAY participants who were assessed using the Next Step Tool	3,537	3,285	2,404	1,587	1,881

B3: Partner with Cities to Expand Rapid Re-Housing	Number of individuals newly enrolled	Number of individuals active in the program within the reporting period	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	Of persons who secured housing with a rapid re-housing subsidy, number who remained in permanent housing upon exiting the RRH program	Of persons who secured housing with a rapid rehousing susbidy, number that exited the program to any destination	Of persons who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program
Total	7,360	17,205	3,586	3,209	3,879	83%
SPA 1	483	1,269	395	155	178	87%
SPA 2	1,740	3,157	884	506	559	91%
SPA 3	562	1,362	224	296	365	81%
SPA 4	1,853	5,510	761	1,124	1,436	78%
SPA 5	379	1,302	190	309	342	90%
SPA 6	1,203	2,842	565	357	465	77%
SPA 7	778	1,767	339	362	419	86%
SPA 8	568	1,598	510	389	430	90%
Multiple or No SPA	3,122	0	483	492	586	84%

B7: Interim/Bridge Housing for Those Exiting Institutions	Number of individuals who are active in B7-funded interim/bridge housing.	Number of B7 participants who exit to a permanent housing destination	Number of B7 participants who exit to any destination	Percentage of B7 participants who exit to a permanent housing destination
Total	4,137	676	2,977	23%
SPA 1	213	38	123	31%
SPA 2	408	29	243	12%
SPA 3	927	123	537	23%
SPA 4	749	85	535	16%
SPA 5	142	21	62	34%
SPA 6	358	60	371	16%
SPA 7	377	54	323	17%
SPA 8	1,100	246	523	47%

### Notes:

- B3 data is broken down by the Service Planning Area in which the participant was served.
- B7 data is broken down by the Service Planning Area in which the participant was served.

## Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) for Fiscal Year 2021/2022 (July 2021 - June 2022)

D7: Provide services and rental subsidies for Permanent Supportive Housing	Number of D7 participants newly placed in housing
Total	1,708
SPA 1	106
SPA 2	169
SPA 3	63
SPA 4	492
SPA 5	108
SPA 6	475
SPA 7	172
SPA 8	97
SPA Unknown	26

#### Notes:

•D7 SPA data is based on location where participant is housed.
•E6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

E6: Countywide Outreach System	Number of unduplicated individuals initiated contact	Number of unduplicated individuals newly engaged during reporting period	Number of unduplicated individuals who received services or successfully attained referrals	Number of unduplicated individuals who are placed in crisis or bridge housing	Number of unduplicated individuals who are linked to a permanent housing resource	Number of unduplicated individuals who are placed in permanent housing
Total	21,508	14,497	16,461	2,137	780	525
SPA 1	886	720	782	117	30	19
SPA 2	2,395	1,866	2,294	507	97	73
SPA 3	2,806	1,852	2,067	195	134	26
SPA 4	4,629	2,228	2,833	469	197	116
SPA 5	3,032	1,564	1,664	211	78	27
SPA 6	2,419	1,960	2,201	396	72	120
SPA 7	2,405	1,603	1,814	195	107	75
SPA 8	3,096	2,866	3,053	111	82	79
SPA Unknown	183	114	116	6	0	0

# Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA) for Fiscal Year 2021/2022 (July 2021 - June 2022)

E8: Enhance the Emergency Shelter System	Number of individuals who entered E8 interim/crisis/ bridge housing programs in the reporting period	Number of individuals who have been served by E8 funded interim/crisis/ bridge housing beds	Number of persons that exited to permanent housing destination within the report date range	Number of persons that exited to any destination within the report date range	Percentage of persons that exited to permanent housing destination within the report date range
Total	12,105	15,468	2,286	9,420	24%
SPA 1	859	1,113	307	844	36%
SPA 2	940	1,449	349	984	35%
SPA 3	2,482	2,806	117	579	20%
SPA 4	3,284	4,086	546	2,591	21%
SPA 5	345	565	177	341	52%
SPA 6	3,712	4,827	516	3,128	16%
SPA 7	799	948	81	632	13%
SPA 8	857	1,155	197	716	28%

**Note**: E8 data is broken down by the Service Planning Area in which the participant was served.

		_	ention for nilies		ention for iduals	B3: Rapid Re-Housing		
Demographic Category		Number Newly Enrolled	Number Served	,	Number	Number Newly Enrolled	Number Served	
Total individuals		2,014	2,744	3,169	4,212	7,360	17,205	
	Under 18 (unaccompanied)	-	-	-	-	-	-	
	Under 18 (in a family)	1,049	1,383	309	349	2,329	5,643	
	18-24	747	239	343	441	779	1,701	
Age	25-54	154	1,030	1,509	1,996	3,069	7,198	
	55-61	35	55	418	573	571	1,284	
	62 & older	24	31	582	844	583	1,342	
	Unknown	5	6	8	9	29	37	
	Hispanic/Latino	945	1,309	1,130	1,471	2,946	6,703	
Ethnicity	Not Hispanic/Latino	1,000	1,349	1,897	2,563	4,066	9,902	
	Unknown	69	86	142	178	348	600	
	White	777	1,080	1,133	1,545	2,968	6,816	
	Black/African- American	862	1,165	1,321	1,768	2,953	7,603	
	Asian	22	30	50	72	71	156	
Race	American Indian/Alaskan Native	21	39	43	55	107	262	
	Native Hawaiian/Other Pacific Islander	16	25	20	26	42	92	
	Multi-Racial/Other	33	46	30	49	131	412	
	Unknown	283	359	572	697	1,088	1,864	
	Female	1,253	1,689	1,586	2,135	3,711	9,077	
	Male	752	1,044	1,545	2,013	3,498	7,883	
	Transgender Male to Female	-	-	-	-	-	-	
Gender	Transgender Female to Male	-	-	-	-	-	-	
	Transgender	-	1	16	32	48	89	
	Other	3	3	8	14	25	38	
	Unknown	6	7	14	18	78	118	
Individuals at	risk of Homelessness	2,014	2,744	-	-	-	-	
Homeless Ind	omeless Individuals/Family Members		N/A	N/A	N/A	1,580	3,765	
Chronically Homeless Individuals		N/A	N/A	N/A	N/A	1,928	4,168	
Veterans		-	12	-	79	-	138	
Individuals in Families with Minor Child(ren)		1,608	2,157	N/A	N/A	2,766	6,041	
Families with Minor Child(ren)		449	594	N/A	N/A	666	1,676	

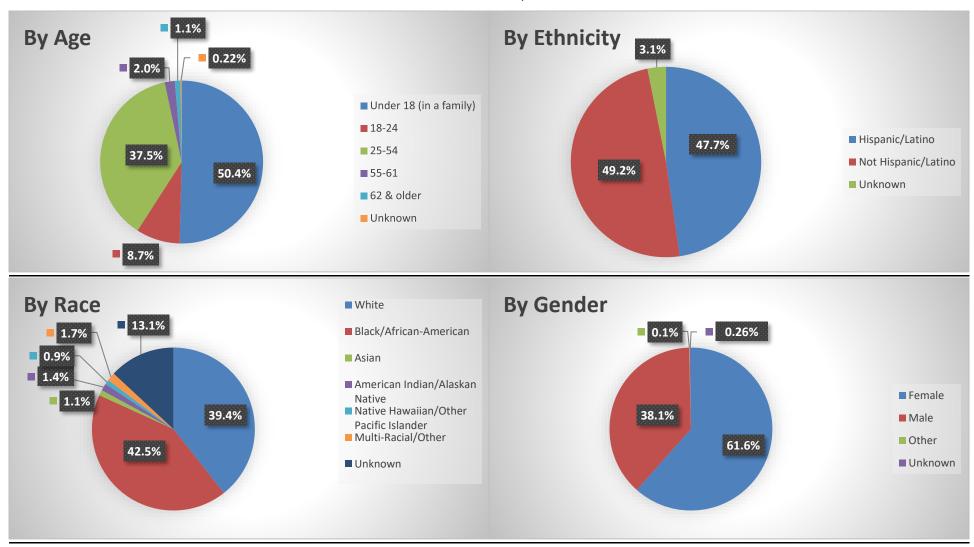
		B7: Interim Housing for Those Exiting Instituions			manent e Housing		ntywide n System			
Demographic Category		Number Newly Enrolled	Number Served	,	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	
Total individua	ls	3,127	4,137	4,242	16,006	21,508	25,393	12,105	15,468	
	Under 18 (unaccompanied)	-	-	-	-	20	12	-	-	
	Under 18 (in a family)	-	-	-	7	41	26	2,415	3,441	
	18-24	161	202	345	605	682	749	1,148	1,407	
Age	25-54	2,503	3,204	2,274	8,017	13,621	15,714	6,495	7,996	
	55-61	286	446	807	3,258	3,054	3,753	1,091	1,394	
	62 & older	176	284	812	4,051	2,431	3,066	911	1,183	
	Unknown	1	1	4	68	1,665	2,080	45	47	
	Hispanic/Latino	1,569	2,022	1,318	4,662	8,274	9,779	3,757	5,054	
Ethnicity	Not Hispanic/Latino	1,520	2,010	2,702	10,837	11,963	14,444	7,250	9,178	
	Unknown	38	105	222	507	1,270	1,170	1,098	1,236	
	White	1,459	1,953	1,748	6,662	12,178	14,365	3,992	5,281	
	Black/African- American	687	927	1,725	7,070	5,537	6,885	5,722	7,227	
	Asian	71	95	74	278	282	327	120	148	
Race	American Indian/Alaskan Native	51	62	83	283	383	491	149	205	
Nace	Native Hawaiian/Other Pacific Islander	12	14	33	108	178	212	69	87	
	Multi-Racial/Other	748	914	209	805	147	164	249	367	
	Unknown	99	172	370	800	2,803	2,949	1,804	2,153	
	Female	865	1,133	1,668	6,915	6,915	8,559	5,524	7,233	
	Male	2,218	2,954	2,482	8,865	13,948	16,355	5,678	7,261	
	Transgender Male to Female	29	34	49	132	-	-	1	6	
Gender	Transgender Female to Male	8	9	17	32	-	-	2	2 4	
	Transgender	3	3	-	-	555	289	83	93	
	Other	3	3	12	36	39	47	31	35	
	Unknown	1	1	14	26	51	143	786	836	
Individuals at risk of Homelessness		24	32	-	4	-	-			
Homeless Individuals/Family Members		2,819	3,757	4,242	15,717	21,356	24,892	2,466	3,406	
Chronically Homeless Individuals		1,986	2,467	1,827	10,163	4,946	6,053	3,288	4,324	
Veterans		52	125	141	701	642	752	12	265	
Individuals in F	amilies with Minor Child(ren)	444	549	857	4,978	108	50	2,557	3,211	
Families with M	linor Child(ren)	-	-	243		31	25			

#### Notes:

- •"Newly enrolled" refers to all participants enrolled during the reporting period (July 2021-June 2022)
- •"Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- •Strategy E6: Outreach includes three types of outreach teams Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.

### **A1: Homeless Prevention Program for Families**

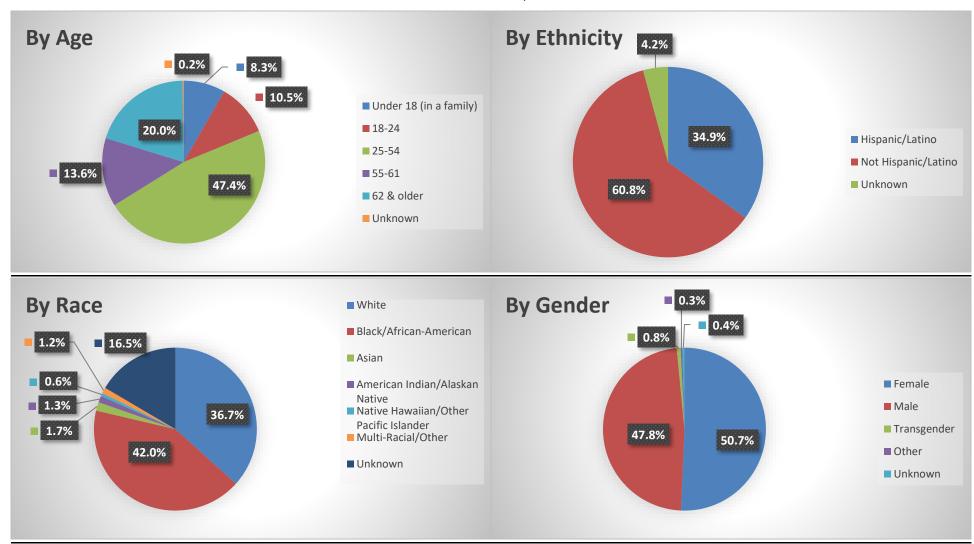
Total served: 2,744



<sup>\*</sup>Data in this attachment show the number of participants served in each program, broken down by age, ethnicity, race, and gender.

### **A5: Homeless Prevention Program for Individuals\***

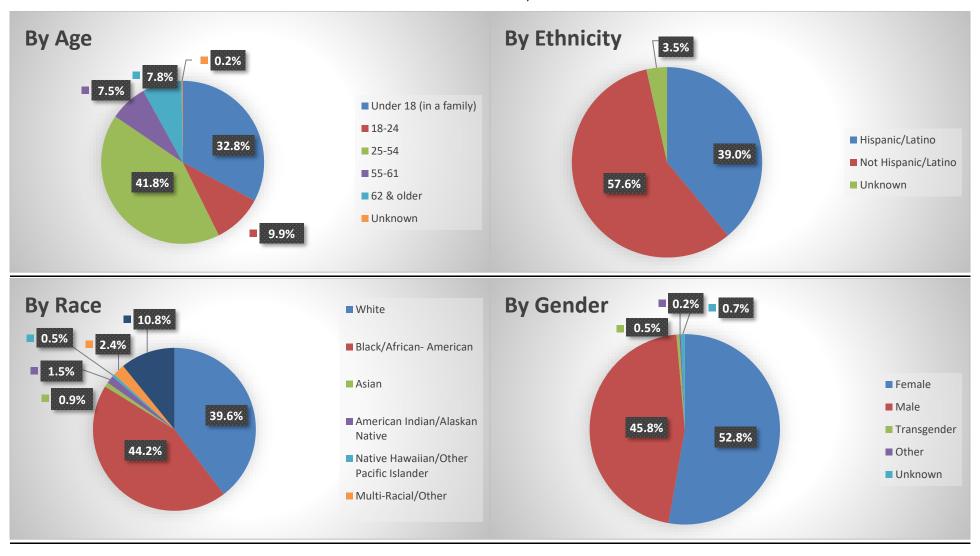
Total served: 4,212



<sup>\*</sup>This now includes data from both LAHSA and DHS prevention programs.

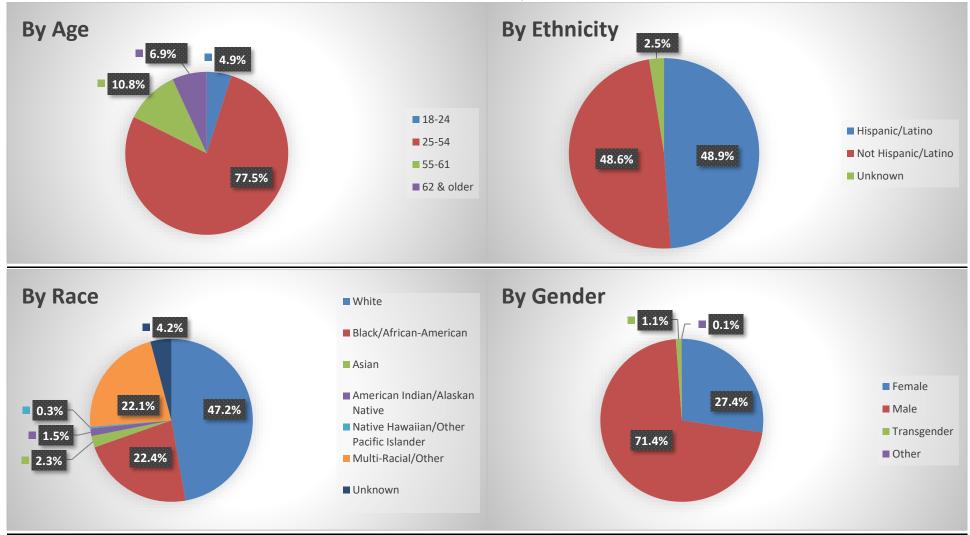
## **B3: Rapid Re-Housing**

Total served: 17,205



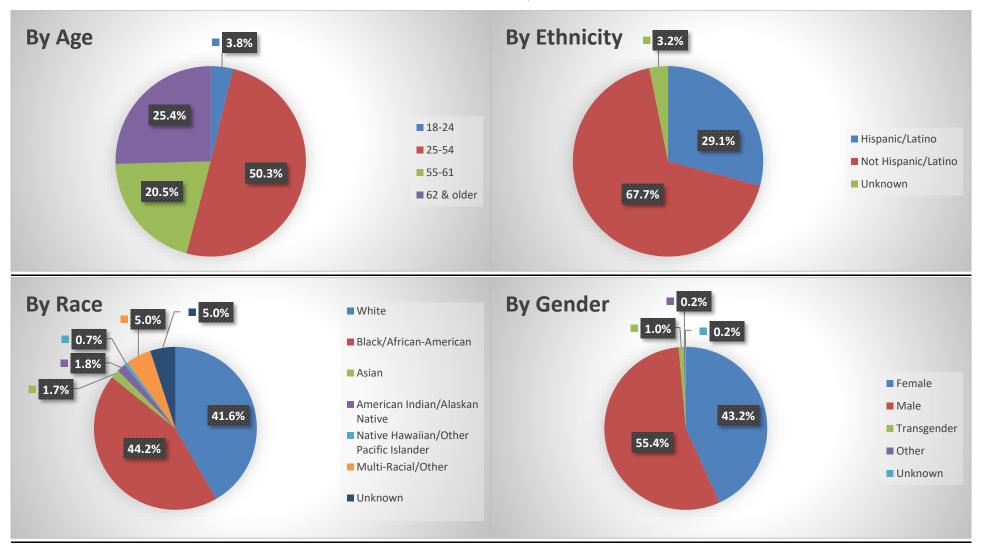
### **B7: Interim Housing for Those Exiting Institutions**

Total served: 4,137



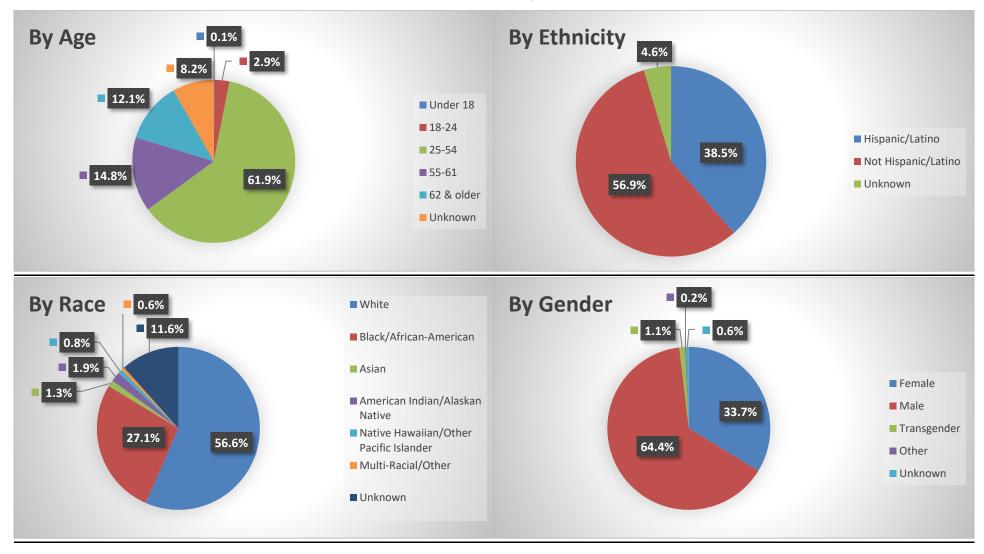
### **D7: Permanent Supportive Housing**

Total served: 16,006



### **E6: Countywide Outreach System**

Total served: 25,393



## **E8: Emergency Shelter**

Total served: 15,468

