



Fesia Davenport  
Chief Executive Officer

# County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration  
500 West Temple Street, Room 713, Los Angeles, California 90012  
(213) 974-1101  
<http://ceo.lacounty.gov>

December 14, 2021

To: Supervisor Holly J. Mitchell, Chair  
Supervisor Hilda L. Solis  
Supervisor Sheila Kuehl  
Supervisor Janice Hahn  
Supervisor Kathryn Barger

From: Fesia A. Davenport  
Chief Executive Officer

Board of Supervisors  
HILDA L. SOLIS  
First District

HOLLY J. MITCHELL  
Second District

SHEILA KUEHL  
Third District

JANICE HAHN  
Fourth District

KATHRYN BARGER  
Fifth District

## **HOMELESS INITIATIVE QUARTERLY REPORT NO. 21 (ITEM NO. 47-A, AGENDA OF FEBRUARY 9, 2016)**

On February 9, 2016, the Board of Supervisors (Board) approved the Los Angeles County Homeless Initiative (HI) recommendations, which included 47 strategies to combat homelessness, and instructed the Chief Executive Office (CEO) to report back to the Board on a quarterly basis regarding their implementation. On December 6, 2016, the Board approved four new strategies as part of the Measure H Ordinance, and they are also included in the CEO's quarterly reports.

Attached is the HI's twenty-first quarterly report, which includes data for the first quarter of fiscal year (FY) 2021-22.

The report updates the Board and other readers on the outcomes of Measure H-funded strategies, prevention, outreach, interim housing, permanent housing, and supportive services. In addition to ongoing work to implement HI Strategies, HI lead agencies continue their efforts to respond to the COVID-19 pandemic, serving thousands of unsheltered individuals in hotel rooms through Project Roomkey, to enable them to shelter-in-place and conducting vast street outreach, including providing COVID-19 testing and vaccinations for people experiencing homelessness (PEH). The report highlights how the County is ensuring that new investments from other levels of government, including the federal government's issuance of close to 7,000 Emergency Housing Vouchers (EHVs) and the State's release of the Homekey Round 2 Notice of Funding Availability, are being used effectively and in a coordinated manner. Finally, this report provides updates on progress related to the Board actions to initiate a reassessment of HI Strategies and establish a Blue-Ribbon Commission on Homelessness.

### **Key Outcomes in the Quarterly Report**

While HI Strategies continue to serve thousands of people experiencing homelessness through the County, the effects of the pandemic and the introduction of new funding streams into the region's homeless services system continue to impact strategy outcomes, which appear to trend lower in this first quarter of the fiscal year than in previous years. The reasons for this decline vary. In some cases, alternative funding sources became available due to COVID-19, reducing

*"To Enrich Lives Through Effective And Caring Service"*

the need for Measure H funding for some strategies (but not reducing the number of clients served in the system). In other instances, COVID-19 resulted in reductions in service, such as decompression (decrease in bed count) in interim housing sites to meet physical distancing requirements (thereby reducing the number of clients); although more and more PEH are vaccinated, most interim housing sites continue to operate at reduced capacity for safety reasons. Further, many homeless services agencies are struggling with staffing, similar to employers in many other industries.

***From July 2021 - Sep 2021:***

- 67 families and 199 individuals were prevented from becoming homeless
- 3,812 individuals were newly engaged by outreach teams
- 5,817 individuals and family members were active in the interim housing program and 1,785 were active in the interim housing program for people exiting institutions
- 533 individuals and family members were placed in rapid re-housing; 306 individuals and family members were placed in permanent supportive housing; and 132 households were housed using landlord incentives

***Since the implementation of Measure H in July 2017:***

- 54,499 individuals and family members were placed in interim housing funded in part or in whole by Measure H
- 31,036 individuals and family members were placed in permanent housing through Measure H funded strategies

The next quarterly report will be provided by February 28, 2022.

Should you have any questions concerning this matter, please contact me or Cheri Todoroff, Executive Director of Homeless Initiative, at (213) 974-1752 or [ctodoroff@ceo.lacounty.gov](mailto:ctodoroff@ceo.lacounty.gov).

FAD:JMN:TJM  
CT:JR:EBI:ns

**Attachments**

- |    |                                        |                                         |
|----|----------------------------------------|-----------------------------------------|
| c: | Executive Office, Board of Supervisors | Mental Health                           |
|    | County Counsel                         | Military and Veterans Affairs           |
|    | District Attorney                      | Parks and Recreation                    |
|    | Sheriff                                | Probation                               |
|    | Alternate Public Defender              | Public Defender                         |
|    | Animal Care and Control                | Public Health                           |
|    | Arts and Culture                       | Public Library                          |
|    | Beaches and Harbors                    | Public Social Services                  |
|    | Child Support Services                 | Public Works                            |
|    | Children and Family Services           | Regional Planning                       |
|    | Community Development Commission       | Registrar-Recorder/County Clerk         |
|    | Consumer and Business Affairs          | Superior Court                          |
|    | Fire                                   | Workforce Development, Aging and        |
|    | Health Services                        | Community Services                      |
|    | Human Resources                        | Los Angeles Homeless Services Authority |



# Los Angeles County **HOMELESS INITIATIVE**

Quarterly Report #21

# TABLE OF CONTENTS

ABOUT THE LOS ANGELES COUNTY HOMELESS INITIATIVE .....	2
EXECUTIVE SUMMARY .....	4
IMPACT DASHBOARD.....	6
○ HOMELESS PREVENTION.....	7
○ STREET OUTREACH .....	9
○ SUPPORTIVE SERVICES AND EMPLOYMENT .....	11
○ INTERIM HOUSING .....	14
○ PERMANENT HOUSING AND RENTAL SUBSIDIES.....	17
PANDEMIC RESPONSE.....	19
SUCCESS STORIES .....	20
EVOLVING APPROACHES AND NEW INSIGHTS .....	23
EXHIBITS	
○ EXHIBIT 1: HOMELESS INITIATIVE PERFORMANCE DATA BY STRATEGY	
○ EXHIBIT 2: SELECT STRATEGY PERFORMANCE DATA BY SERVICE PLANNING AREA	
○ EXHIBIT 3A: DEMOGRAPHIC ENROLLMENT DATA FOR SELECT STRATEGIES	
○ EXHIBIT 3B: DEMOGRAPHIC SERVICE DATA FOR SELECT STRATEGY	



# Los Angeles County HOMELESS INITIATIVE

Created by the **Board of Supervisors** in 2015, the **Homeless Initiative** directs, oversees, and evaluates Los Angeles County's ongoing effort – unprecedented in scale – to expand and enhance services for people at risk of or experiencing homelessness, largely financed by Measure H.

From Malibu to Claremont, Long Beach to Lancaster, and everywhere in between, the Homeless Initiative provides the **strategies** and **funding** that enable a comprehensive and diverse group of **partners** – from County departments and agencies to city governments, community-based nonprofit service providers, and more – to scale up the following:

- **Homeless Prevention** for people at risk of eviction as well as those exiting foster care, hospitals, jails and other institutions
- **Outreach** so that people living in encampments and vehicles can be connected to housing and supportive services
- **Supportive Services** such as health and mental health care, substance use disorder treatment, criminal record clearing, benefits enrollment, job training and employment, and other services to help people achieve stability and potentially self-sufficiency
- **Interim Housing**, such as shelters and sober living facilities
- **Permanent Housing** with subsidized rent and, if necessary, supportive services for those with acute needs

**Measure H**, a ¼-cent sales tax approved by 70% of County voters in 2017, is projected to raise about \$355 million every year before expiring in **2027**. It is the first and only funding stream dedicated to addressing and preventing homelessness countywide.

The Homeless Initiative is part of the County’s Chief Executive Office. While it works with almost all County departments on policies and programs related to homelessness, the Homeless Initiative has designated some County departments and agencies as its **Strategy Leads**.

County of Los Angeles Departments:

- [Children and Family Services \(DCFS\)](#)
- [Health Services \(DHS\)](#)
- [Mental Health \(DMH\)](#)
- [Public Health \(DPH\)](#)
- [Public Social Services \(DPSS\)](#)
- [Sheriff’s Department \(LASD\)](#)
- [Probation](#)
- [Public Defender \(PD\)](#)
- [Workforce Development, Aging and Community Services \(WDACS\)](#)



Agencies serving Los Angeles County

- [Los Angeles Homeless Services Authority \(LAHSA\)](#)
- [LA County Development Authority \(LACDA\)](#)

County departments and agencies contract with more than 100 community-based [nonprofit service providers](#) to help people at risk of or experiencing homelessness throughout County’s eight [Service Planning Areas \(SPAs\)](#)

For city-specific solutions, the Homeless Initiative awards Measure H funds to [city governments](#) within the County, supplementing federal and state funding. It also provides Measure H funds to Councils of Governments to facilitate regional coordination and innovation among their member city governments.

**The County’s homeless services system has seen dramatic growth in recent years, much of it driven by the implementation of Homeless Initiative strategies funded by Measure H. This Quarterly Report reflects that progress in the context of the dire affordable housing crisis impacting the region and state, and the COVID-19 pandemic.**

# EXECUTIVE SUMMARY

---

The Los Angeles County Homeless Initiative's **21<sup>st</sup> Quarterly Report** tracks data on homeless prevention, outreach, supportive services, interim housing, and permanent housing strategies from the **first quarter of fiscal year 2021-22**, or July 1, 2021 - September 30, 2021.

It also presents **cumulative data starting from July 1, 2017**, when Measure H funds first became available, for a span of four years and three months.

## HOUSING AND SHELTER

Since Measure H revenue began funding Homeless Initiative strategies, the County's homeless services system has provided permanent housing to 74,862 people and interim housing to 99,350 people. These include 31,036 permanent housing and 54,499 interim housing placements through programs funded completely or partially with Measure H.



Supervisor Holly Mitchell opens Springhaven Apartments to tenants who were formerly homeless

In the first quarter of FY 2021-2022, the system provided permanent housing to 4,086 new people and interim housing to 9,350 people, including 951 permanent housing placements and 1,806 interim housing placements through Measure H-funded programs.

The opening of the Rancho Los Amigos Recuperative Care Interim Housing facility during this reporting period will care for people experiencing homelessness after a hospital stay.



Supervisor Janice Hahn and LA County Health Services Director Dr. Christina Ghaly at the Rancho Los Amigos Recuperative Care Center

The federal government's release of 6,800 [Emergency Housing Vouchers](#) (EHVs) to Public Housing Authorities within the County can provide significant numbers of people with the rental subsidies they need to stop living on the streets or in shelters and transition into permanent housing.

This reporting period also saw the culmination of a yearlong effort to provide outreach, services, and housing to about 80 people living in an encampment known as "Veterans Row" near the West LA Veterans Affairs campus.

## COVID-19 RESPONSE

Throughout the COVID-19 pandemic, Homeless Initiative Strategy Leads ramped up outreach and housing for people experiencing homelessness, and also helped with vaccinations, treatment, quarantine, and other services. As of November 7, 2021, DHS' Housing for Health program administered more than 19,000 doses of vaccine to people experiencing homelessness and more than 4,000 doses to homeless services staff.



Supervisor Sheila Kuehl speaks out in support of tenants' rights

[Project Roomkey](#) has been providing temporary hotel or motel stays to people experiencing homelessness across California since the early days of the pandemic. The County has partnered with about 30 hotels and motels to shelter 10,869 people.



Supervisor Hilda Solis at the Care First Village, which opened during the pandemic to house people experiencing homelessness

Meanwhile, the first round of [Homekey](#) state funding enabled the County to purchase 10 hotels and motels that are now serving as homes or shelters for about 900 people experiencing homelessness during the pandemic. Looking to build on that success, the County issued [a solicitation](#) in the first quarter of this fiscal year to seek co-applicants for the second round of Homekey state funding so it can convert even more hotels and motels into housing. Each Homekey unit will ultimately include supportive services.

## EVOLVING APPROACHES

Responding to a Board of Supervisors [motion](#), the Homeless Initiative released [draft recommendations](#) for updating its strategies, originally developed in 2016, and held 14 virtual meetings to obtain community input.

Created by the Board of Supervisors, the [Blue Ribbon Commission on Homelessness](#) began hearings to assess LAHSA's governance and develop recommendations to enhance collaboration among the various regional stakeholders in addressing homelessness.



Supervisor Kathryn Barger serving food to people experiencing homelessness.





## LOS ANGELES COUNTY HOMELESS SERVICES SYSTEM IMPACT DASHBOARD



**74,862**

**people placed in  
permanent housing**

**31,036** of total permanent housing placements  
(55%) were completely or partially funded  
through Measure H



**99,350**

**people placed  
in interim housing**

**55,499** of total interim housing placements  
(41%) were completely or partially funded  
through Measure H



**PERIOD COVERED: 7/1/ 2017 - 9/30/2021 - 51 months total**

(From the start date of Measure H funding through the most recent quarter of the current fiscal year)

# HOMELESS PREVENTION

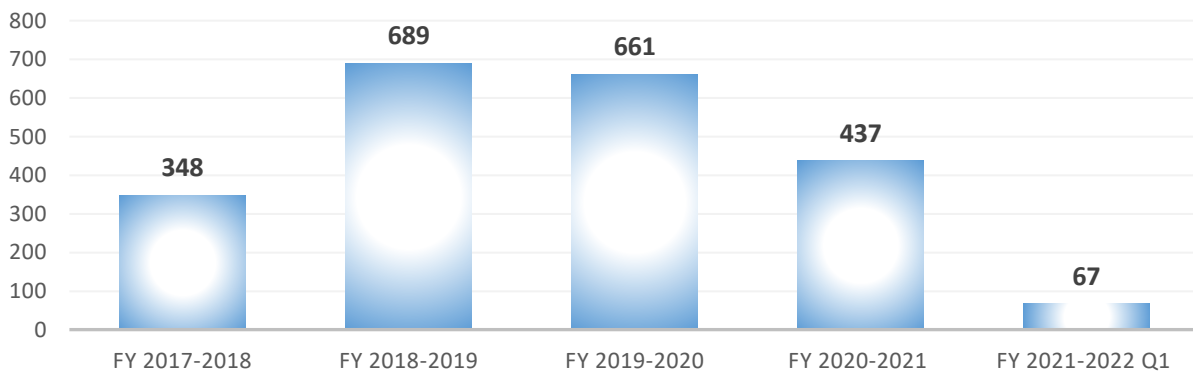
STRATEGY LEADS: LAHSA, DHS, DCBA, DCFS

**Homeless Prevention** services aim to help rent-burdened, low-income families and individuals resolve crises that would otherwise result in losing their homes.

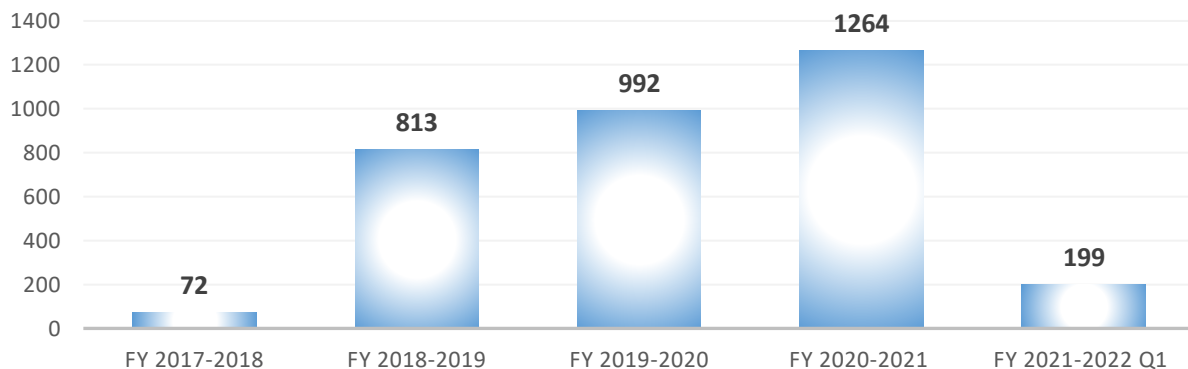
These services can include short-term rental subsidies, housing conflict resolution and mediation with landlords and/or property managers, and legal defense against eviction. Similar services are provided to help individuals avoid becoming homeless after exiting institutions like jails, hospitals, and foster care.



### Families Prevented from Becoming Homeless



### Individuals Prevented from Becoming Homeless



## Homeless Prevention Strategy Highlights this Reporting Period:

- **Homeless Prevention Unit:** The [Homelessness Prevention Unit](#) (HPU) in DHS began outreaching to prospective clients in July 2021. Once enrolled, clients are eligible for four months of case management support, financial assistance, and linkages to supportive services. They can use the financial assistance to help pay for rent, utilities, vehicle repairs, debt resolution and other needs. Clients are also connected to primary care, mental health services, employment training, legal services and other supportive services. The first group of HPU clients will complete the program in mid-November. HPU will monitor their housing retention at six-month and twelve-month intervals to assess long-term stability.
- **Problem-Solving:** LAHSA's [Problem Solving](#) Unit works with families and individuals in crisis to identify viable temporary or permanent housing and other resources within their own network of relatives and friends, or quickly connect them to existing emergency or crisis housing services. This quarter, LAHSA supported [DPSS](#) and [211 LA County](#) to each have eight and four Problem Solving Specialists, respectively.
- **Homeless Prevention Targeting Tools:** The California Policy Lab (CPL) developed new proposed [Homeless Prevention Targeting Tools](#) for adults and transition-aged youth, which LAHSA will begin piloting later this year. The tools are intended to help identify people with the highest risk of becoming homeless, so they can be targeted for homelessness prevention services.



# OUTREACH

STRATEGY LEADS: LAHSA, DHS, DMH, LASD

**Street-Based Outreach** involves experienced teams building trusting relationships with people in encampments and connecting them to housing, health and mental health care, substance use disorder treatment, and other services – a process that can vary in length and is customized to meet individuals’ unique needs.



## Types of Street Outreach Teams (\*Receives Measure H funding):

- LAHSA has different types of street outreach teams that make initial contact and maintain ongoing engagement with people living on the streets; some specialize in working with certain populations, such as youth or veterans. Coordinated Entry System (**CES**) Teams\* work to connect people with particularly acute needs to housing and supportive services while Homeless Engagement Teams\* (**HET**) respond to requests made through the LA Homeless Outreach Portal or [LA-HOP](#). LAHSA’s Homeless Outreach Services Teams (**LAHSA HOST**)\* handle outreach at larger encampments and hard-to-reach areas, and work with the Sheriff’s Department’s own HOST team and other cities’ law enforcement agencies.
- DHS Housing for Health has [Multidisciplinary Teams \(MDT\)](#)\* whose staff have physical health, mental health, substance use, case management, and peer support experience, and serve clients with more complex health and/or behavioral health conditions. It also deploys Public Spaces Teams\* to the County’s public spaces, such as parks and libraries.

- Department of Mental Health [Homeless Outreach and Mobile Engagement \(HOME\)](#) Specialist teams provide psychiatric support, outreach, and intensive case management to persons experiencing homelessness with serious mental illnesses.
- [Sheriff's Department HOST](#) teams support nonprofit homeless services agencies to increase public safety while preserving the rights and dignity of people experiencing homelessness.

**Outreach Highlights this Reporting Period:**

- **Response to COVID-19 Outbreaks:** This quarter, Public Health Nurses (PHNs) managed 198 COVID-19 outbreaks among sheltered and unsheltered people experiencing homelessness, performing investigations, testing, contact tracing, infection control assessments, and ensuring compliance with Health Officer Orders. They also provided referrals and linkages to isolation and quarantine shelters, Homekey sites, medical treatment, substance use treatment, and mental health resources, as well as vaccine education at 165 outbreak sites. PHNs collaborated with DHS’ Housing for Health to provide vaccination clinics at sites where they identified low vaccination rates among residents and/or staff.
- **Veterans Row:** For the last year, outreach workers have been building relationships with individuals, mostly veterans, living at an encampment known as “Veterans Row” near the U.S. Department of Veterans Affairs campus in West LA. The Homeless Initiative approved a Countywide Encampment Protocol in October, kicking off intensive rehousing efforts by LAHSA, the US Department of Veterans Affairs (VA), LASD HOST, County Supervisor Sheila Kuehl’s office, and several local nonprofit homeless service providers. By November, 82 people had relocated into the VA Care Treatment Rehabilitative Service housing (30), VA’s Emergency Housing Assistance program (33), supportive housing (9), and Project Roomkey (10).
- **Mobile Shower Programs:** This quarter, 447 people experiencing homelessness accessed Measure H-funded mobile showers, where they also received hygiene kits, bagged lunches, clothing, and “light touch” case management, including help with replacing identification documents and service navigation to other resources.
- **Los Angeles Homeless Outreach Portal:** [LA-HOP](#) received 3,995 requests for an outreach team to be dispatched and offer services to a person experiencing homelessness.

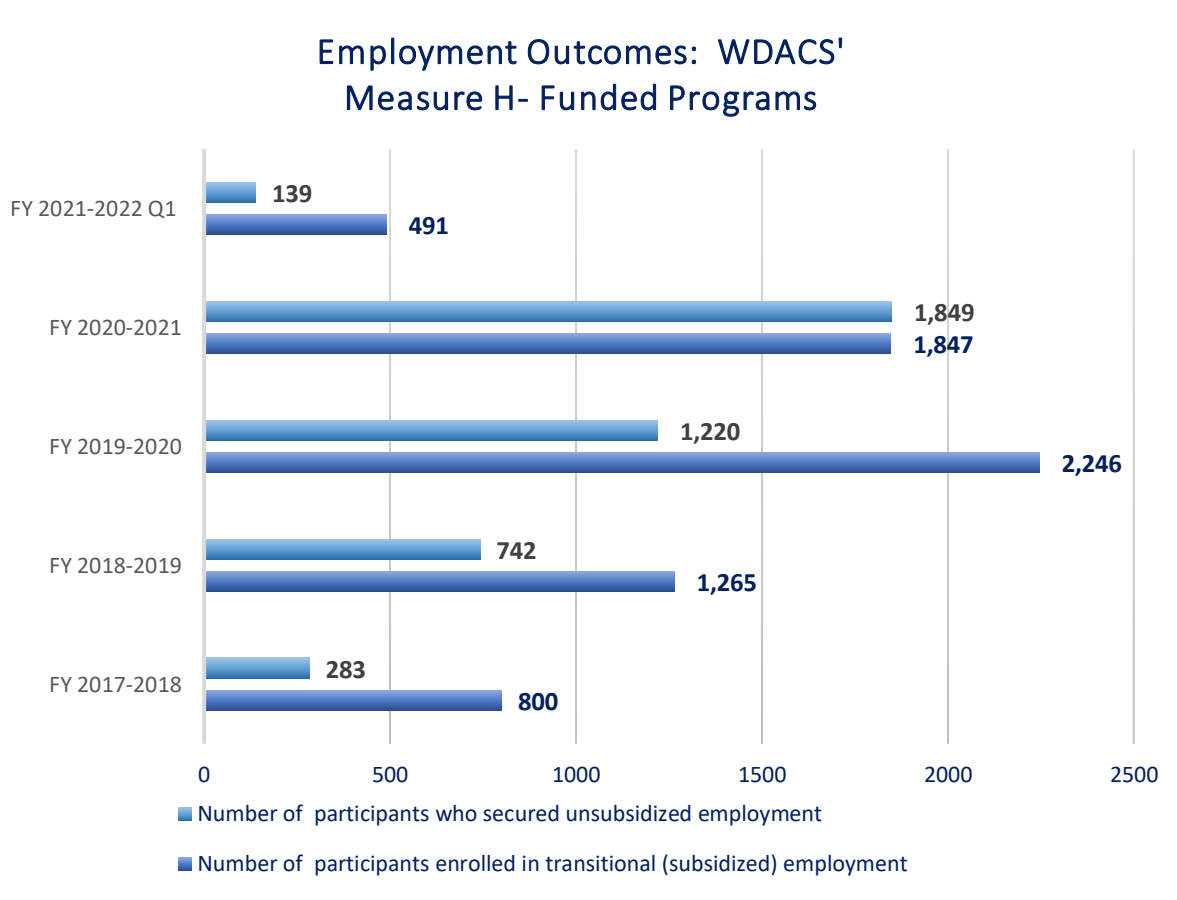


# SUPPORTIVE SERVICES

STRATEGY LEADS: DHS, DMH, DCFS, LASD, WDACS, PD

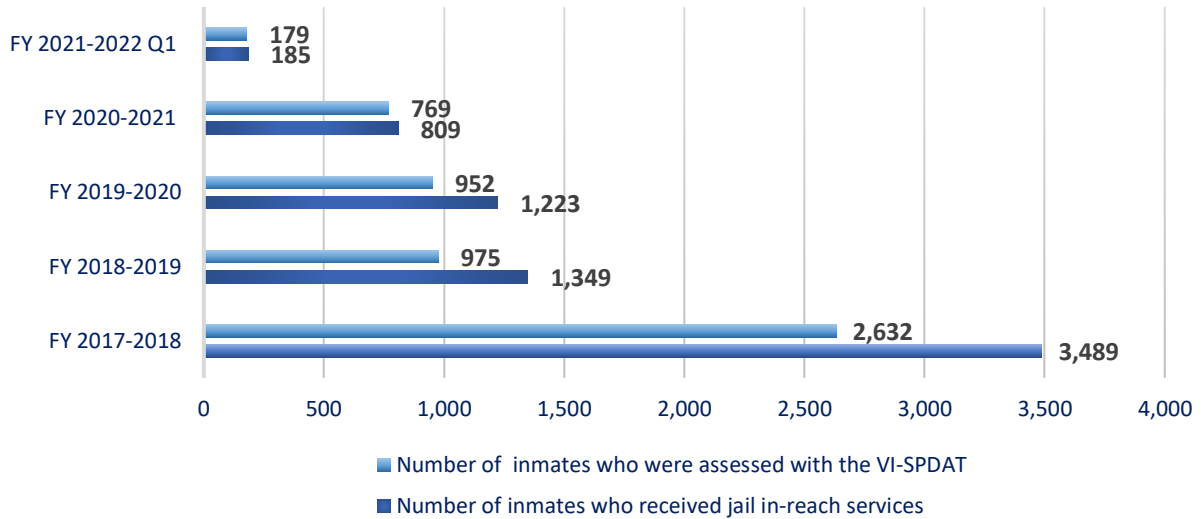
Most homeless families and individuals need some level of case management and supportive services to secure and maintain permanent housing, though their needs vary greatly, depending on individual circumstances. The availability of appropriate case management and supportive services is key to enabling homeless families and individuals to take advantage of rental subsidies, increase their income, and access/utilize public services and benefits. Severely disabled homeless individuals can increase their income through federal disability benefits while many homeless adults can do it by securing employment.

**Employment Programs:** WDACS uses Measure H to fund employment programs such as [LA:RISE](#), [Careers for a Cause](#), [Hire Up](#), and [Alternative Staffing Organizations](#) that leverage the capacities of social enterprises and the public workforce development system to provide people experiencing homelessness with subsidized employment opportunities and support services that ultimately lead to unsubsidized employment.



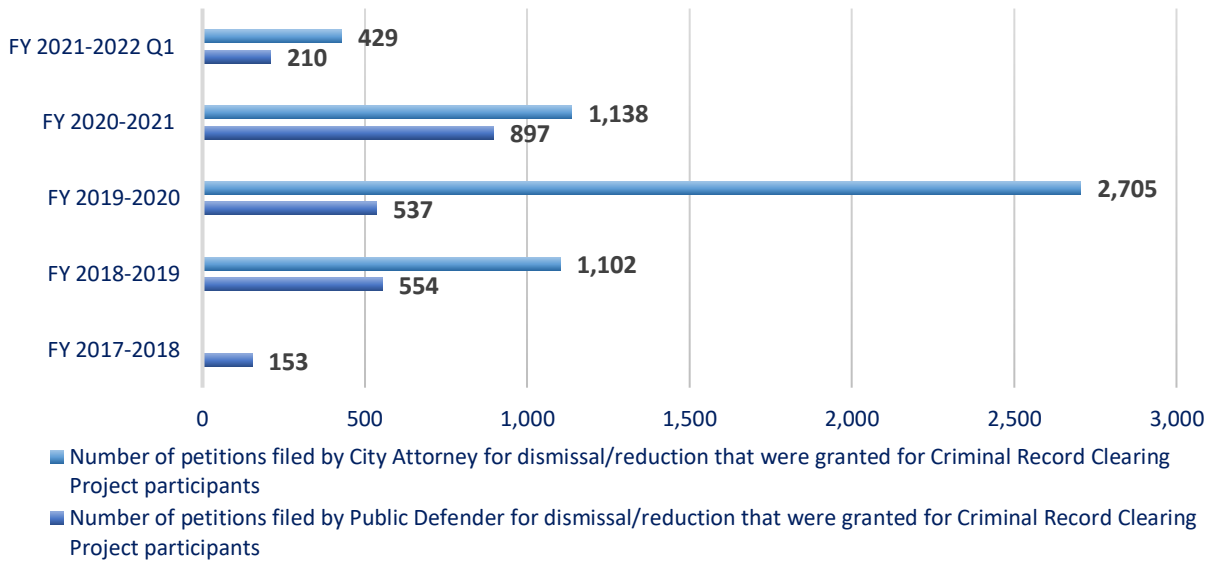
DHS and the Sheriff’s Department collaborate to provide [Jail In-Reach](#), which helps homeless inmates secure housing and benefits upon their release. Declining enrollments, visible in the chart below, reflect an intentional shift to provide more intensive services to fewer clients.

### Jail In-Reach Services



With the [Criminal Record Clearing Project](#), the LA County [Public Defender](#) and LA [City Attorney](#) provide legal services to help people experiencing or at risk of homelessness resolve outstanding infractions and associated warrants, which are often barriers to housing, employment, education, and legal immigration. While COVID-19 forced a reduction in outreach and continues to affect petition filings, most activities are expected to resume this year.

### Criminal Record Clearing



## Supportive Services and Employment Highlights this Reporting Period

- **Benefits Enrollment.** The Countywide Benefits Entitlement Services Team (CBEST) is continuing the work that led to its 89% application approval rating. Last quarter, 111 people at risk of or experiencing homelessness were approved for benefits and will now receive an average of \$961 monthly, along with a cumulative \$1,402,897 in retroactive backpay. Of the people assisted last quarter, three veterans will receive an average of \$2,548 in veterans' benefits on a monthly basis and \$82,070 in retroactive backpay.
- **Employment Services at Homeless Court:** Once a month, the City of Redondo Beach holds an outdoor Homeless Court to help people experiencing or at risk of homelessness eliminate certain minor traffic citations, warrants, quality of life citations, and related fines – all of which can detrimentally affect a person's employment and housing opportunities. Additionally, clients receive the services they need to access housing, mental health and substance use disorder treatment, and Measure H-funded record clearing services. This quarter, the South Bay Workforce Investment Board (SBWIB) also began offering the Measure H funded Regional Homeless Opportunity for Meaningful Employment (HOME) program and other services at the Homeless Court.



Photo Credit: LA Superior Court



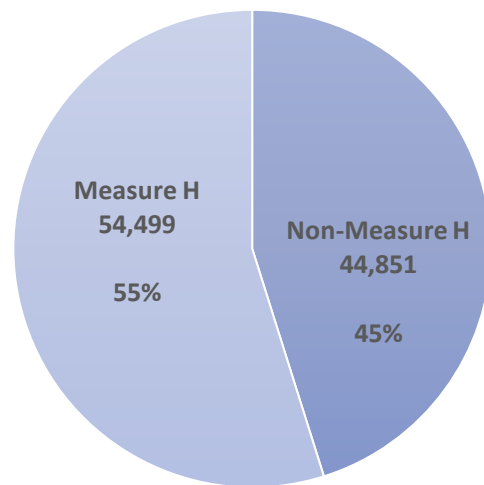
# INTERIM HOUSING

STRATEGY LEADS: LAHSA, DHS, DMH, DPH

**Interim Housing** provides safe temporary accommodations for people who otherwise have nowhere to spend the night. Systemwide, more than 99,350 people experiencing homelessness have used interim housing since implementation of Measure H-funded strategies began in July 2017; of those placements, 54,499 people used interim housing completely or partially funded by Measure H.

## Types of Interim Housing:

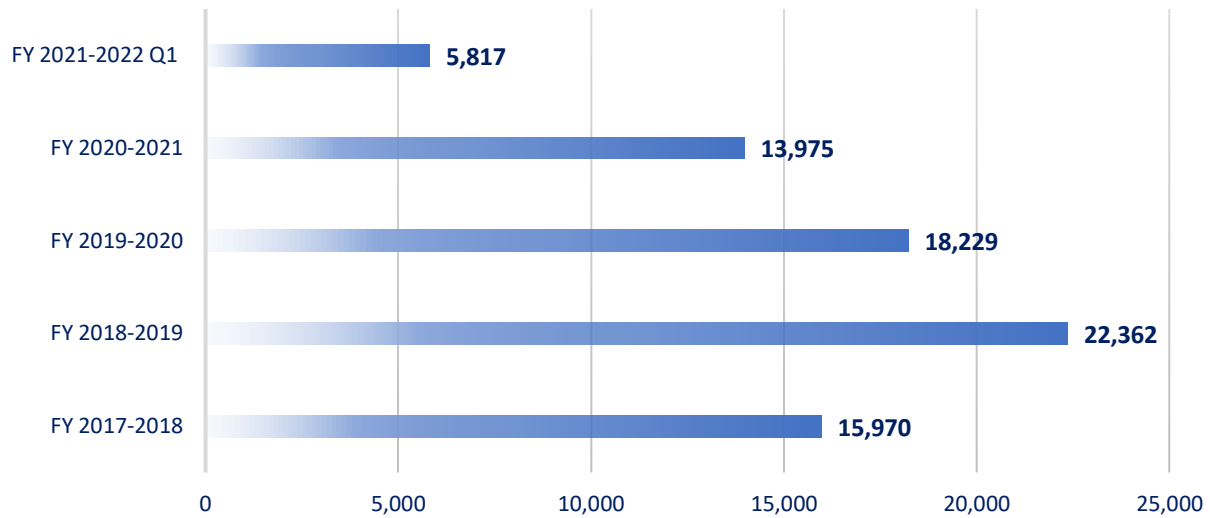
- **Emergency Shelter Beds** provide crisis housing.
- **Stabilization Housing** provides placement options for individuals with complex health and or/behavioral health conditions who lack a place to live and need a higher level of support services than available in most shelters.
- **Bridge Housing** provides housing and support for homeless individuals prior to permanent housing placement. Some may be exiting institutions such as jails, hospitals or foster care.
- **Recovery Bridge Housing** provides a safe, stable living environment that is supportive of recovery for young adults (ages 18-20) and adults (ages 21+) who are receiving outpatient treatment for their substance use disorder.
- **Recuperative Care** provides short-term care and medical oversight to homeless individuals recovering from an acute illness or injury or with conditions that would be exacerbated by living unsheltered.
- **Board and Care/Enriched Residential Care** provides 24/7 care and supervision in licensed residential facilities and can be either interim or permanent housing.



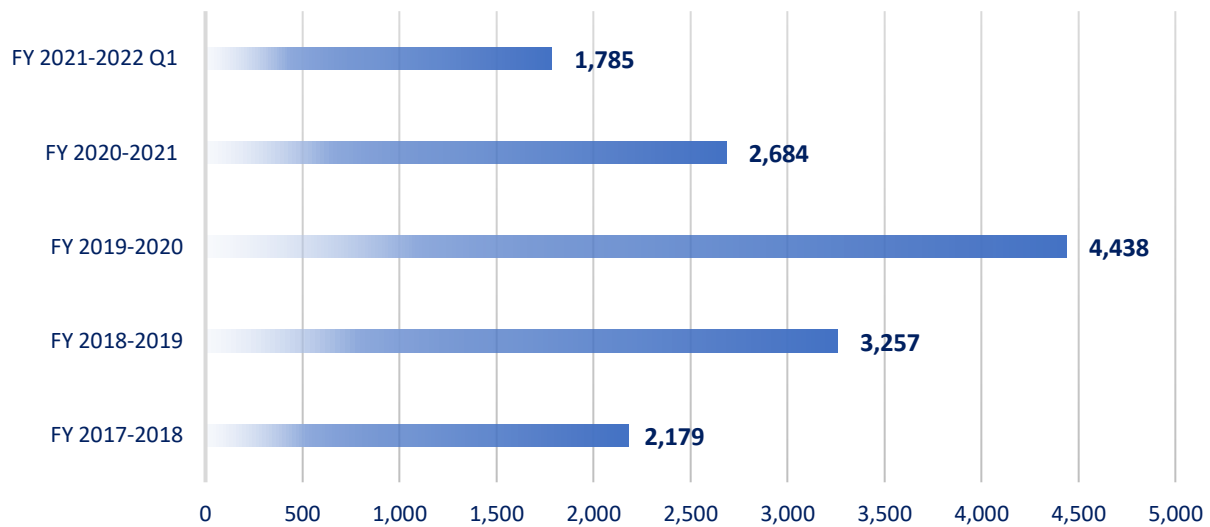
Interim Housing Placements  
(7/1/2017 - 9/30/2021)

In the first quarter of this fiscal year (July 1 – September 30, 2021), 9,350 people utilized interim housing. This includes 1,806 people who were newly placed in interim housing that received funding from Measure H.

**E8 Interim Housing Program:  
Number of People Active in the Program**



**B7 Interim Housing For People Exiting Institutions:  
Number of Individuals Served**



## Interim Housing Highlights this Reporting Period:

- **Throughput Pilot:** LAHSA will start an Interim Housing “Throughput Pilot” in the San Fernando Valley next quarter. This goal is to determine whether people have a higher chance of transitioning from interim to permanent housing if they receive housing navigation support, where a housing navigator helps them develop a housing plan, address barriers, acquire documentation and complete forms necessary to secure and maintain housing.
- **Rancho Los Amigos:** The 50-bed DHS Housing for Health/Rancho Los Amigos Recuperative Care Interim Housing facility has begun providing supportive services to people experiencing homelessness upon discharge from Rancho Los Amigos National Rehabilitation Center and/or hospitals throughout Los Angeles County.



Supervisor Janice Hahn touring the Rancho Los Amigos Recuperative Care Interim Housing



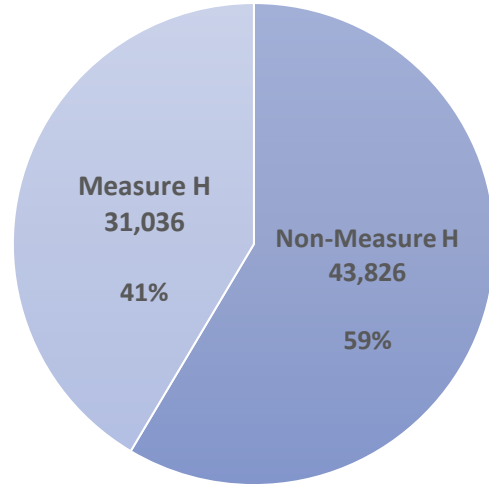
Photo Credit: Taylor Design

# PERMANENT HOUSING

STRATEGY LEADS: LAHSA, DHS, DMH, DPH, LACDA

**Permanent Housing** strategies lift people out of homelessness by offering either short- or long-term rental subsidies in combination with varied levels of supportive services.

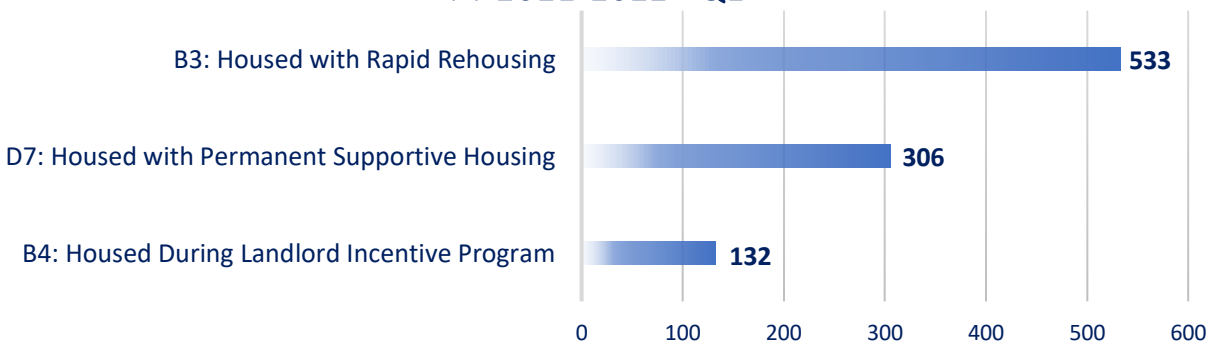
Since July 1, 2017, the County’s homeless services system has placed 74,862 people in permanent housing, 31,036 of whom received Measure H funding. In the first quarter of fiscal year 2021-2022, 4,086 people were placed in permanent housing through the County’s homeless services system, with 951 of those placements funded through Measure H.



Permanent Housing Placements  
(7/1/2017 - 9/30/2021)

Permanent Supportive Housing (PSH) provides long-term rental subsidies and supportive services to individuals who have experienced chronic homelessness and have disabilities, chronic medical conditions, and/or behavioral health conditions. Measure H provided PSH to 306 additional households in the first quarter of FY 2021-2022 and is funding wraparound services for more than nearly than 13,000 clients currently in or awaiting placement in permanent supportive housing.

Permanent Housing Placements  
In Selected Measure H-funded Programs\*  
FY 2021-2022 - Q1



\*There may be duplication between B4 and D7 programs Because B4 is used to incentivize landlords to accept PSH vouchers, and many PSH vouchers are provided to D7 clients.

## Permanent Housing Highlights this Reporting Period

- **Services and Subsidies at Newly Opened Housing Sites:** In the first quarter of this fiscal year, DHS Housing for Health filled more than 650 intensive case management services (ICMS) slots, which provide people with mental and physical disabilities who are experiencing homelessness with a range of wraparound supportive services, crucial to stabilizing them and helping them to maintain housing. Meanwhile, 300 additional units have opened or are in the process of leasing up in about 15 new buildings.
- **Vaccination Education:** DHS Housing for Health’s COVID Champions team visited 38 permanent supportive housing sites in the first quarter of this fiscal year to educate residents about the COVID vaccine. They were accompanied by a nursing team who could vaccinate residents on the spot. The COVID Champions team also began educating residents about, and distributing, Naloxone for opioid overdoses.
- **\$4M Grant for In-Home Caregiving at PSH:** Cedars Sinai awarded DHS Housing for Health a \$4-million grant for two years to provide In-Home Caregiving services to permanent supportive housing clients in Metro and South Los Angeles. The funding will allow people to get the care they need while staying independently housed.
- **Leveraging Medi-Cal:** As part of a pilot program, DMH and DMH are working with a service provider at a permanent supportive housing site to explore whether some ICMS are eligible for Medi-Cal reimbursement. Leveraging federal funding would free up Measure H to be used for other services.



# PANDEMIC RESPONSE

---

[Project Roomkey](#) is a first-in-the-nation effort to secure hotel and motel rooms for elderly and medically fragile homeless individuals and couples at high risk of complications if infected with COVID-19. Besides providing temporary shelter to 10,869 people countywide as of August 4, it enabled 30 hotels and motels to stay in business despite the economic downturn.

As Project Roomkey sites close, participants are matched to housing subsidies and connected to permanent housing. If none are immediately available, participants are placed in other temporary housing until they can be permanently housed. According to LAHSA, fewer than 4 percent of participants went back to living on the streets after exiting Project Roomkey.

With the first round of [Homekey](#) funding, the County purchased 10 hotels and motels. One immediately became permanent supportive housing while the rest are serving as interim housing until renovations can be completed that will transform them into permanent supportive housing. About 900 people are currently staying at Project Homekey sites.



The California Department of Housing and Community Development released a [Notice of Funding Available \(NOFA\)](#) for a second round of Homekey Funding, making an additional \$1.45 billion available to local jurisdictions. The County has issued a [Request for Statement of Interest \(RFSI\)](#) for prospective co-applicants for the Homekey Round 2 funding, and will review submissions over the coming months and plans to potentially acquire hundreds of additional Homekey units.



**Support for Cities’ and Tribes’ Homekey Projects:** The County is also taking steps to support cities and tribal entities within the County that seek to participate in Homekey.

The Board of Supervisors approved up to \$10 million of the County’s State Housing Homelessness and Prevention (HHAP) funding to support cities within the County that are awarded Homekey funds by the state. These funds are available to tribal entities and cities that are not eligible to receive their own direct allocation of HHAP funding from the state and are to be used for operating costs for permanent housing sites. These funds will enable cities and tribal entities to draw down additional state operating funds, which are only available to jurisdictions that commit at least three years of their own operating funds.

## SUCCESS STORIES

---



Karen Torres, 24, and Pedro Guerrero, 23, separated after losing their home, and Karen began living in her car with their then 1-year-old daughter, Josie. A woman saw them in the car and referred them to the Alliance for Children’s Rights, which connected her to Upward Bound House where she received not only shelter but also help securing a part-time job and enrolling back in school. They were ultimately able to move into their own apartment, thanks to rental vouchers, and Karen was hired as a case manager for Crystal Stairs, a nonprofit serving families. Pedro, who also found employment, reunited with the family. “We are happy to be where we are in life,” Karen said. “We are doing all this for Josie, to show her that anything is possible even when you hit rock bottom.”



Kristen Byles, 24, and the mother of a 5-year-old girl and 1-year-old boy, became homeless after her father and stepmother moved out of state. When she could no longer remain with her boyfriend and his family, she stayed in hotels, shelters, and her car – while pregnant. Fortunately, she was able to participate in a subsidized employment and job training program through the UAW-LETC South LA Work Source Center. A month into the program, she was placed in permanent housing and eventually found unsubsidized employment as a security guard. “Being at UAW helped me to develop skills such as working with the public, being able to work on my own, and be trusted,” she said. “Helping people and seeing that my help really made an impact made me feel good. I loved to see people walk out with smiles and be happy when I wasn’t even all the way there myself.”



When her mother became gravely ill and unable to work, Yasmin Velez, 18, dropped out of high school to support her family. Through the LA:RISE program, she obtained a job at the Los Angeles Conservation Corps as well as food and other assistance for her family. Yasmin was ultimately able to resume her education, earn her diploma, and get accepted into Cal State LA, where she is majoring in Child Development. “No matter what you are going through, never give up or lose faith! Your breakthrough may be around the corner,” she said.



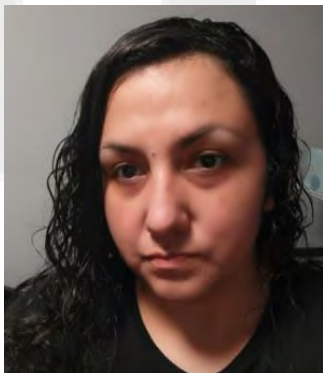
David Gendreau, 44, ended up couch surfing after losing his job. Through CEO Social Enterprise, he was able to get subsidized employment as part of a Caltrans cleanup crew. At the same time, the LA:RISE program at America's Job Center of California (AJCC) in Rancho Dominguez helped mitigate his employment barriers and create new opportunities. This included covering his union fees, providing him gas cards for the commute to work, and new tools. Now, David works as a journeyman for ACH Mechanical, earning \$50/hour, and is in the process of securing stable housing.



Lacheryl Mitchell, 56, lost her home after her longtime partner deceived her into thinking that rent was being paid. She found out the truth when the eviction notice came. While living in her car, she lost her 18-year old daughter to gun violence and spiraled into depression. Moving from shelter to shelter, she was eventually connected to Exodus Recovery, Inc. and the Los Angeles County Development Authority (LACDA), which helped her obtain rental assistance. Now, she has her own apartment with a space dedicated to her granddaughter for sleepovers and playdates. "There is hope," she said.



In Wesley K's own words: "It all started with my new rock bottom, which was getting kicked out of my parent's house, overdosing, and getting arrested – all in the same week." He sought inpatient and outpatient substance use disorder treatment at Phoenix House and Fred Brown Recovery Services, which included counseling and a 12-step program. "I was at a point in my life where I never thought I would be clean and sober, and in Fred Brown I realized I could do it. The support helped me get back to work and live on my own."



After serving three years and eight months in prison, Shasha Martinez, 38, was released into Vinewood, a court-ordered housing facility, that immediately helped her enroll in Goodwill's Alternative Staffing Organizations (ASO) program. Within 10 days, she had obtained a subsidized temp job at Goodwill, doing assembly/fulfillment work, Goodwill ultimately hired her as a permanent employee, and she now assists her supervisor with incoming orders. Shasha has moved in with her father and reunited with her daughter. "Don't give up," she said, "there is always hope and there is help out there."



## Select News Coverage:

### LA County Channel 36

- The [Veteran Peer Access Network](#) (VPAN) is helping to provide George Dalga and other veterans experiencing homelessness the vital services they need to survive and thrive.
- The [Springhaven](#) housing community will bring much needed resources to families and individuals who have experienced homelessness.
- Jason Tucker is now no longer living on the streets. He has the keys to his own home at [Vista Del Puerto](#).



### Los Angeles Times

- [Op-Ed: They aren't just 'the homeless.' They're our neighbors, and these are their stories](#)
- [Feds extend funding through spring to help L.A. house homeless people in hotels](#)
- [L.A. county clears homeless encampment outside VA campus; vets offered shelter inside](#)

### Los Angeles Daily News

- [LA County's homeless are seeing fewer coronavirus infections](#)
- [LA County bans homeless encampments in very high fire hazard zones](#)
- [LA to add up to 1,000 homeless housing units with \\$2.75 billion in new state money](#)
- [San Gabriel Valley's sheltered homeless population declines by 19%](#)

### Los Angeles Magazine

- [A 19-Story Tower Coming to Skid Row Will Be L.A.'s Biggest Homeless Housing Project of Its Kind](#)

# EVOLVING APPROACHES AND NEW INSIGHTS

## HOMELESS INITIATIVE STRATEGY REASSESSMENT

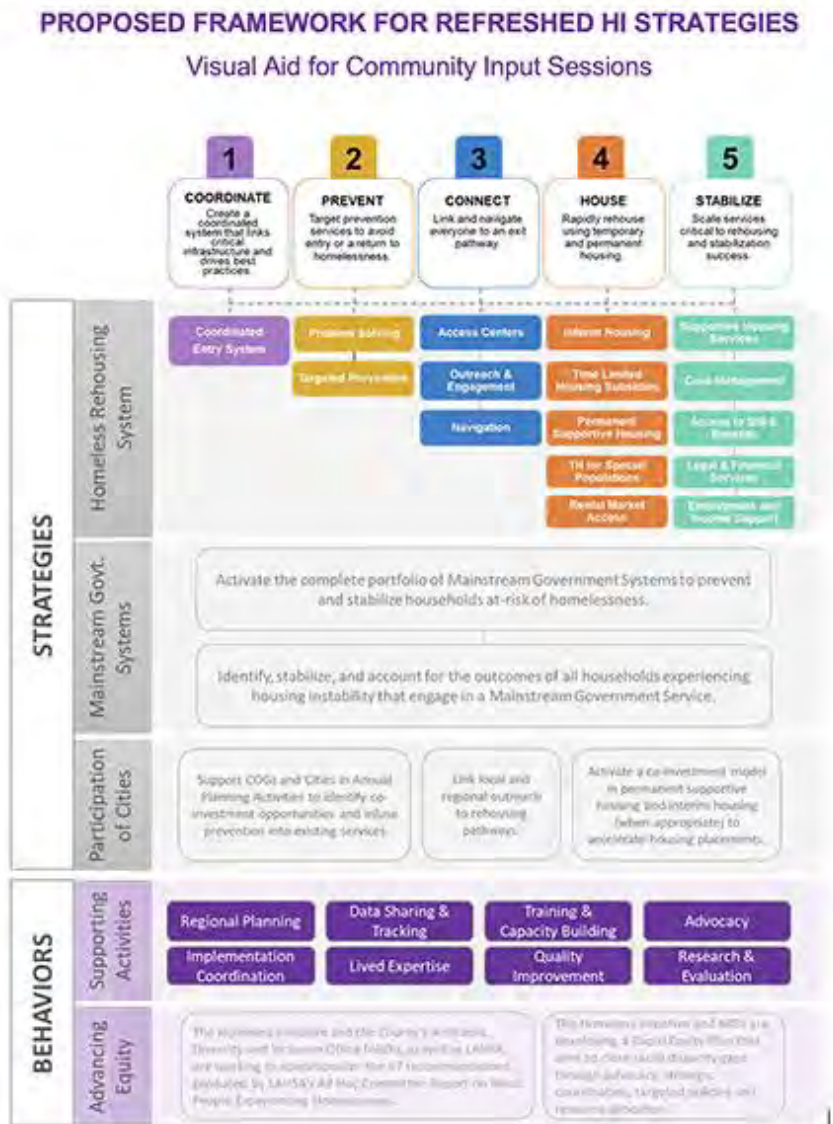
On April 20, 2021, the Board of Supervisors adopted a [motion](#) directing the Homeless Initiative and its partners to assess its strategies and recommend improvements.

The Homeless Initiative responded by reviewing stakeholder input over the past few years, along with research and evaluations, to generate [a set of draft recommendations](#) presented to the public during 14 community input sessions this quarter.

Residents in each of the County's eight service planning areas were encouraged to provide feedback on draft recommendations during the community sessions as well as by filling out an online survey.

Separate sessions were held to solicit input from service providers, people with lived expertise in homelessness, cities and Councils of Government, County departments, LAHSA, and more.

The Homeless Initiative submitted an interim report to the Board in October. It is currently reviewing all the public feedback and plans to submit its final set of recommendations before the end of 2021.



## BLUE RIBBON COMMISSION ON HOMELESSNESS

Established by the Board of Supervisors in July 2021, the Blue Ribbon Commission on Homelessness (BRCH) convened six meetings between September and November 2021 to gain new insight for addressing homelessness and to identify opportunities to enhance LAHSA’s governance system.

The meetings have included presentations about the origins of the homeless crisis; an overview of the work of the Homeless Initiative, LAHSA, and various County departments and agencies; a report on how the homeless services system is funded; what can be done to better engage city governments and Councils of Government; racial inequity among people experiencing homelessness; and many other topics.

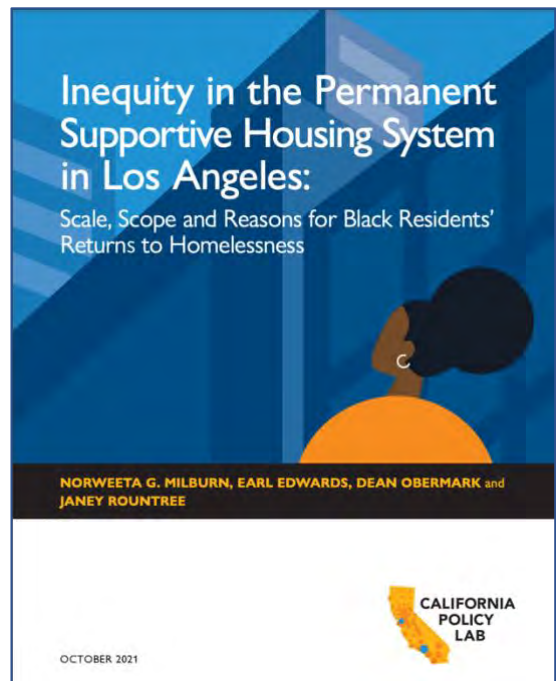
### **NEW INSIGHT: Inequity in the Permanent Supportive Housing System in Los Angeles: Scale, Scope and Reasons for Black Residents’ Returns to Homelessness – California Policy Lab**

A [new report](#) released by the nonpartisan California Policy Lab (CPL) at UCLA provides an in-depth look at racial inequities among people who leave permanent supportive housing (PSH) programs in Los Angeles and subsequently become homeless again.

The researchers found that between 2010 and 2019, about one in four (25%) Black, single adult residents left PSH placements in L.A. and returned to either interim housing or to street homelessness. Black PSH residents are 39% more likely to return to homelessness than White PSH residents.

Adjusting for resident demographics, prior homelessness and Homeless Management Information System (HMIS) service history, housing type, and specific PSH programs, Black residents are still 19% more likely than White residents to return to homelessness.

This analysis is unique because it is based on ten years of housing enrollment data, allowing the researchers to observe outcomes over a much longer time period than is typical for research focused on PSH outcomes. This research builds on the groundbreaking 2018 report by LAHSA’s Ad Hoc Committee on Black People Experiencing Homelessness.



## Homeless Initiative Performance Data by Strategy

Exhibit 1

Q1 of Fiscal Year 2021/2022, July to September 2021

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>A1: Homeless Prevention Program for Families</b>	Percentage of A1 participant families that exit the program who retain their housing or transition directly into other permanent housing	73% (348/477)	89% (689/775)	78% (661/848)	78% (437/561)	85% (67/79)
<b>A5: Homeless Prevention Program for Individuals</b>	Percentage of A5 participants that exit the program who retain their housing or transition directly into other permanent housing	89% (72/81) <small>(data is for February 2018-June 2018)</small>	93% (813/872)	72% (992/1,376)	70% (1,264/1,801)	47% (199/419)
<b>B1: Provide Subsidized Housing to Homeless Disabled Individuals Pursuing SSI</b>	Number of B1 participants who secured housing with B1 subsidy	1,476	253	1358	284	87
	Percentage of enrolled B1 participants who secured housing with B1 subsidy	61%	86%	60%	39%	31%
	Number of B1 participants approved for SSI	120	117	210	133	33
<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	Number of participants newly enrolled in B3	12,675	10,747	9,002	5,519	1,605
	Number of participants active in the program on the last day of the reporting period	11,661	11,951	10,978	8,748	9,587
	Number of B3 participants active in the program within the reporting period date range	17,787 <small>Does not include DHS data</small>	21,357	19,473	14,581	10,294

\*Some of the outcomes reported in prior quarterly reports have changed due to data lag and other revisions.

**Homeless Initiative Performance Data by Strategy**  
**Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy	4,937	5,065	5,903	4,708	533
	Of B3 Participants who secured housing with a rapid rehousing subsidy, number who remained in permanent housing upon exiting the RRH program	1,482	1,413	3,114	3,427	481
	Of B3 Participants who secured housing with a rapid rehousing subsidy, percentage who remained in permanent housing upon exiting the RRH program	65% (1,482/2,286)	87% (1,413/1,627)	86% (3,114/3,624)	95% (3,427/3,601)	81% (481/595)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of formerly homeless individuals and families that were housed using B4 landlord incentive payments	629	2,120	2,277	766	132
	Number of landlord/community engagement events held	49	125	67	34	8
	Number of landlord requests to participate in Homeless Incentive Program (HIP)	691	2,435	1,929	918	278

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of incentives provided to landlords	874	2,534	2,425	712	147
	Amount of incentives provided to landlords	\$ 1,285,217	\$ 4,207,723	\$ 4,170,708	\$ 1,236,996	\$ 264,584
	Number of units leased with HIP incentives (by bedroom size)	Total: 498  Bedroom sizes: SRO = 2 0 = 64 1 = 224 2 = 153 3 = 38 4 = 11 5 = 6	Total: 1,863  Bedroom sizes: SRO = 4 0 = 106 1 = 916 2 = 558 3 = 192 4 = 62 5 = 16 6 = 1 Shared = 8	Total: 2,425  Bedroom sizes: SRO = 8 0 = 212 1 = 1,112 2 = 776 3 = 221 4 = 64 5 = 12 6 = 5 Shared = 15	Total: 712  Bedroom sizes: SRO = 1 0 = 96 1 = 423 2 = 132 3 = 46 4 = 11 5 = 2 6 = 1 Shared = 0	Total: 147  Bedroom sizes: SRO = 0 0 = 11 1 = 83 2 = 39 3 = 12 4 = 2 5 = 0 6 = 0 Shared = 0
	Number of security deposits paid	361	2,083	2,254	646	93
	Amount of security deposits paid	\$ 780,476	\$ 5,298,068	\$ 6,040,850	\$ 1,668,760	\$ 238,472

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>B4: Facilitate Utilization of Federal Housing Subsidies</b>	Number of utility deposits/connection fees paid	56	757	1036	166	0
	Amount of utility deposits/connection fees paid	\$ 7,928	\$ 97,583	\$ 139,600	\$ 30,919	\$ -
	Number of rental application and credit check fees paid	46	512	489	35	16
	Amount of other move-in assistance paid	\$ 129,051	\$ 688,029	\$ 1,443,400	\$ 253,270	\$ 3,840
<b>B6: Family Reunification Housing Subsidy</b>	Number of B6 participant families placed in housing	73 (Data for 1/1/17- 6/30/18)	89	159	80	19

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of individuals who are active in B7-funded interim/bridge housing.	2,179 <i>(does not include DPH)</i>	3,257	4,438	2,684	1,785
	Breakdown of the institution from which individuals who were served in interim/bridge housing were discharged  (Sum of categories does not equal total number because some individuals have multiple enrollments and/or came from different places prior to enrollment.)  <i>*Due to COVID-19 Public Health Emergency, 25 clients were served in B7 beds in the first quarter of FY 2021-22 who would not otherwise be eligible.</i>	Hospitals: 386  Jail/Prison/Juvenile Detention Center: 1,164  Other: 635 <i>(does not include Department of Public Health Substance Abuse Prevention and Control outcomes)</i>	Hospitals: 1,037  Jail/Prison/Juvenile Detention Center: 861  Substance Abuse Treatment: 926  Interim or Transitional Housing: 138  Other: 305	Hospitals: 757  Jail/Prison/Juvenile Detention Center: 1,488  Substance Abuse Treatment: 1,441  Interim or Transitional Housing: 248  Other: 525	Hospitals: 669  Jail/Prison/Juvenile Detention Center: 1,273  Substance Abuse Treatment: 1,561  Interim or Transitional Housing: 86  Other: 236  Non-B7 sources: 23*	Hospitals: 320  Jail/Prison/Juvenile Detention Center: 588  Substance Abuse Treatment: 657  Interim or Transitional Housing: 60  Other: 134  Non-B7 sources: 25*



**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	Number of B7 participants who exit to a permanent housing destination	445 <i>(FY2017-2018 data does not include DPH outcomes)</i>	544	488	399	157
	Percentage of B7 participants who exit to a permanent housing destination	43% <i>(445/1,037) (FY2017-2018 data does not include DPH outcomes)</i>	Not available	LAHSA: 26% (187/710) DHS: 18% (123/677) DPH: 19% (178/959) (DPH figures are Jan-July 2020 only)	20% (399/2,003)	23% (157/699)

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>C1: Enhance the CalWORKs Subsidized Employment Program for Homeless Families</b>	Number of C1 participants who are engaged in subsidized employment	268	236	211	113	26
	Number of C1 participants who are placed in unsubsidized employment	52 (out of 131 who completed the subsidized placement)	21 (out of 58 who completed the subsidized placement)	10 (out of 24 who completed the subsidized placement)	6 (out of 15 who completed the subsidized placement)	0 (out of 0 who completed the subsidized placement)
<b>C2/C7: Increase Employment for Homeless Adults</b>	Number of C2/C7 participants enrolled in Transitional Employment	800	1,265	2,246	1,847	491
	Number of C2/C7 participants who secured unsubsidized employment	283	742	1,220	1,849	139
<b>C3: Expand Targeted Recruitment &amp; Hiring Process to Homeless/ Recently Homeless to Increase Access to County Jobs</b>	Number of individuals at risk of or experiencing homelessness who are currently enrolled in TempLA, a program that places low-income people into temporary employment with the County.	34	3	21	14	15
	Number of individuals at risk of or experiencing homelessness who are currently enrolled in Community Youth Bridges Program, a program to connect at-risk youth to County employment.	Not available	Not available	23	14	6

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>C4/5/6: Countywide SSI/Veterans Benefits Advocacy Program for People/ Veterans/ Inmates Experiencing Homelessness or at Risk of Homelessness*</b>	Number of individuals newly enrolled in CBEST	7,458	6,226	5,739	3,439	922
	Number of individuals currently enrolled in CBEST	5,861	11,499	16,888	12,839	6,433
	Number of CBEST participants whose applications for SSI/Veterans' benefits were submitted	443	1,413	2,168	1,564	520
	Number of CBEST participants whose applications for SSI/Veterans' benefits were denied	4	47	78	95	32
	Number of CBEST participants whose applications for SSI/Veterans' benefits are pending disposition	Not available	1,007	2,007	1,673	1,823
	Number of CBEST participants approved for SSI/Veterans' benefits	142	364	839	584	115
	Number of Participants Recieving Benefits Advocacy Services (BAS) Intensive Case Management Services ( <i>New Metric for FY 20-21</i> )	Not available	Not available	Not available	1,442	857

\*CBEST's decline in enrollments over the last few quarters is due to: data clean-up since 7/2020; loss of two one-time funding streams in FY21-22; and DPSS' closure during the pandemic, which impacted referral volume in FY20-21. CBEST anticipates an increase in enrollments with new funding now available and DPSS' reopening.

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>D2: Expansion of Jail in Reach</b>	Number of inmates who received D2 jail in-reach services	3,489	1,349	1,223	809	185
	Number of D2 participant inmates who were assessed with the VI-SPDAT	2,632	975	952	769	179
	Number of D2 participant inmates placed in bridge housing upon release	723 (from 9/14/17-6/30/18)	429	379	162	33
	Number of D2 participant inmates transported to housing upon release	620 (from 9/14/17-6/30/18)	210	303	220	35
	Number of D2 participant inmates referred to SSI advocacy program (CBEST)	106 (from 9/14/17-6/30/18)	55	70	49	7
	Number of D2 participant inmates placed in permanent supportive housing by the Housing for Health program within 12 mo. of release	119	160	53	26	7
	Number of D2 participant inmates referred to Community Transition Unit (CTU) for GR assistance at DPSS	407	63	124	198	47
	Number of D2 participant inmates referred to CTU for Medi-Cal application assistance	283	75	546	532	128

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>D6: Criminal Record Clearing Project</b>	Number of Public Defender homeless outreach events held through D6	54 (January - June 2018)	138	108	29	23
	Number of City Attorney homeless outreach events held through D6	N/A	56	47	6	8
	Number of homeless persons engaged by Public Defender through D6	577 (January - June 2018)	897	736	577	212
	Number of homeless persons engaged by City Attorney through D6	N/A	1,211	995	629	179
	Number of petitions for dismissal/reduction filed by Public Defender for D6 participants	264 (January - June 2018)	987	1,292	1,698	305
	Number of petitions for dismissal/reduction filed by City Attorney for D6 participants	N/A	1,793	2,871	1,149	354
	Number of petitions filed by Public Defender for dismissal/reduction that were granted for D6 participants	153 (January - June 2018)	554	537	897	210
	Number of petitions filed by City Attorney for dismissal/reduction that were granted for D6 participants (some granted petitions were filed prior to Measure H funding)	N/A	1,102	2,705	1,138	429

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>D7: Provide Services and Rental Subsidies for Permanent Supportive Housing (PSH)</b>	Number of D7 participants newly enrolled and linked to Intensive Case Management Services (ICMS)	2,842	4,067	3,267	3,241	1,393
	Number of individuals who were active in the D7 program during the reporting period	2,850	7,871	10,087	11,159	12,943
	Number of newly enrolled D7 participants receiving federal rental subsidies.	1,524	2,267	2,332	2,406	1,153
	Number of newly enrolled D7 participants receiving local rental subsidies	1,081	1,573	611	324	40
	Number of individuals engaged by Client Engagement & Navigation Services (CENS). CENS counselors provide multiple Substance Use Disorder (SUD) educational sessions and early intervention workshops, outreach and engagement, Medi-Cal enrollment and eligibility activities, and SUD navigation services. <i>(Metric was new in 2020/21)</i>	Not available	Not available	Not available	2,657	644
	Number of D7 participants placed in housing during the reporting period	1,340	2,267	2,620	1,940	306

**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>E6: Countywide Outreach System*</b>	Number of individuals initiated contact	17,929	22,410	26,836	26,010	5,700
	Number of individuals newly engaged during the reporting period	8,658	10,905	14,005	16,973	3,812
	Number of individuals engaged during the reporting period	9,257	15,039	19,224	23,644	12,555
	Number of individuals who received services or successfully attained referrals	6,833	17,673	15,419	19,206	5,898
	Number of individuals who were placed in crisis or bridge housing	1,164	1,468	3,093	2,906	582
	Number of individuals who were linked to a permanent housing resource	533	1,018	875	667	170
	Number of individuals who were placed in permanent housing	375	757	699	542	122

\*Data is for CES Outreach Teams, DHS Multidisciplinary Teams, and LAHSA Homeless Engagement Teams.

**Homeless Initiative Performance Data by Strategy**  
**Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>E7: Strengthen the Coordinated Entry System (CES)</b>  (All data for this strategy is for the CES as a whole.)	Number of households assessed through CES	28,874	27,116	22,538	21,244	9,946
	Average length of time in days from assessment to housing match	208	257	376	377	349
	Average length of stay in days in crisis/bridge housing for those who exited in the reporting period	63	48	72	98	89
	Average acuity score of persons or households who have obtained permanent housing	7.4	7.8	8.6	9.5	10.0
	Number of persons/households who have increased their income	5937	7,093	7,404	6,875	4,127
<b>E8: Enhance the Emergency Shelter System</b>  (Data includes all participants served in programs funded in whole or in part by Measure H.)	Number of participants newly enrolled in the program during the reporting period	13,524	17,759	12,539	7,543	1,979
	Number of persons active in the program within the reporting period	15,970	22,362	18,229	13,975	5,817
	Number of persons who exited crisis, bridge, or interim housing to permanent housing during the reporting period (out of total exits to any destination)	2752 (out of 11,420 total exits) = 24%	3,971 (out of 15,581 total exits) = 25%	3,656 (out of 11,211 total exits) = 33%	3,488 (out of 10,304 total exits) = 34%	265 (out of 1,490 total exits) = 18%



**Homeless Initiative Performance Data by Strategy  
Q1 of Fiscal Year 2021/2022, July to September 2021**

STRATEGY	METRIC	FISCAL YEAR 2017/2018	FISCAL YEAR 2018/2019	FISCAL YEAR 2019/2020	FISCAL YEAR 2020/2021	Q1 of FISCAL YEAR 2021/2022 (July-Sept. 2021)
<b>E14: Enhanced Services for Transition Aged Youth (TAY)</b>	Percentage of E14 TAY participants who exited transitional housing to permanent housing destinations during the reporting period	50% (34 out of 66 total exits)	39% (150 out of 388 total exits)	49% (222 out of 454 total exits)	40% (188 out of 474 total exits)	38% (28 out of 74 total exits)
	Number of TAY participants who were assessed using the Next Step Tool	3,537	3,285	2,404	1,587	440

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
Quarter 1 of Fiscal Year 2021/2022 (July - September 2021)**

<b>B3: Partner with Cities to Expand Rapid Re-Housing</b>	<b>Number of individuals newly enrolled</b>	<b>Number of individuals active in the program within the reporting period</b>	<b>Number of B3 participants who secured permanent housing during the reporting period with or without a rapid rehousing subsidy</b>	<b>Of persons who secured housing with a rapid re-housing subsidy, number who remained in permanent housing upon exiting the RRH program</b>	<b>Of persons who secured housing with a rapid re-housing subsidy, number that exited the program to any destination</b>	<b>Of persons who secured housing with a rapid re-housing subsidy, percentage who remained in permanent housing upon exiting the RRH program</b>
Total	1,605	10,294	533	481	595	81%
SPA 1	498	770	53	29	31	94%
SPA 2	1,131	1,910	162	43	58	74%
SPA 3	207	552	43	64	64	100%
SPA 4	1,180	3,704	61	90	145	62%
SPA 5	793	991	46	130	140	93%
SPA 6	1,175	1,752	68	74	103	72%
SPA 7	98	395	7	11	12	92%
SPA 8	155	743	101	48	50	96%
Multiple or No SPA	0	0	541	0	0	0%

<b>B7: Interim/Bridge Housing for Those Exiting Institutions</b>	<b>Number of individuals who are active in B7-funded interim/bridge housing.</b>	<b>Number of B7 participants who exit to a permanent housing destination</b>	<b>Number of B7 participants who exit to any destination</b>	<b>Percentage of B7 participants who exit to a permanent housing destination</b>
Total	1,785	157	699	22%
SPA 1	88	3	16	19%
SPA 2	158	6	52	12%
SPA 3	311	32	116	28%
SPA 4	417	26	163	16%
SPA 5	71	2	14	14%
SPA 6	147	7	79	9%
SPA 7	126	13	73	18%
SPA 8	478	63	126	50%

**Notes:**

- B3 data is broken down by the Service Planning Area in which the participant was served.
- B7 data is broken down by the Service Planning Area in which the participant was served.

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
Quarter 1 of Fiscal Year 2021/2022 (July - September 2021)**

<b>D7: Provide services and rental subsidies for Permanent Supportive Housing</b>	<b>Number of D7 participants newly placed in housing</b>
Total	306
SPA 1	39
SPA 2	24
SPA 3	8
SPA 4	76
SPA 5	10
SPA 6	96
SPA 7	25
SPA 8	24
SPA Unknown	4

**Notes:**

- D7 SPA data is based on location where participant is housed.
- E6 data is broken down by the Service Planning Area in which the participant was served. Data is for three types of outreach teams: Department of Health Services' Multidisciplinary Teams (MDTs), Los Angeles Homeless Services Authority Homeless Engagement Teams (HET), and Coordinated Entry System (CES) teams. Due to participants being enrolled into multiple programs across countywide outreach teams, the total number per SPA does not equal the sum of all teams added together. Data for metrics on services/referrals, crisis housing, and permanent housing include individuals who were engaged during the reporting period but may have been engaged for the first time in a prior reporting period. Therefore, the total number who received services/referrals exceeds the total number who were newly engaged.

<b>E6: Countywide Outreach System</b>	<b>Number of unduplicated individuals initiated contact</b>	<b>Number of unduplicated individuals newly engaged during reporting period</b>	<b>Number of unduplicated individuals who received services or successfully attained referrals</b>	<b>Number of unduplicated individuals who are placed in crisis or bridge housing</b>	<b>Number of unduplicated individuals who are linked to a permanent housing resource</b>	<b>Number of unduplicated individuals who are placed in permanent housing</b>
Total	5,700	3,812	5,898	582	170	122
SPA 1	130	92	163	25	4	7
SPA 2	642	496	870	162	16	8
SPA 3	736	456	712	52	35	2
SPA 4	1,091	453	1,066	154	46	24
SPA 5	914	682	836	30	19	4
SPA 6	741	544	748	77	10	42
SPA 7	621	398	649	47	29	24
SPA 8	751	653	893	42	16	12
SPA Unknown	112	70	66	7	0	0

**Select Homeless Initiative Strategy (B3, B7, D7, E6, E8) Performance Data by Service Planning Area (SPA)  
Quarter 1 of Fiscal Year 2021/2022 (July - September 2021)**

<b>E8: Enhance the Emergency Shelter System</b>	<b>Number of individuals who entered E8 interim/crisis/bridge housing programs in the reporting period</b>	<b>Number of individuals who have been served by E8 funded interim/crisis/bridge housing beds</b>	<b>Number of persons that exited to permanent housing destination within the report date range</b>	<b>Number of persons that exited to any destination within the report date range</b>	<b>Percentage of persons that exited to permanent housing destination within the report date range</b>
Total	1,979	5,817	265	1,490	18%
SPA 1	147	391	22	40	55%
SPA 2	254	918	22	157	14%
SPA 3	164	315	9	97	9%
SPA 4	441	1,328	90	522	17%
SPA 5	64	286	18	49	37%
SPA 6	742	1,851	72	455	16%
SPA 7	39	158	11	110	10%
SPA 8	137	603	21	78	27%

**Note:** E8 data is broken down by the Service Planning Area in which the participant was served.

Demographic Enrollment/Service Data for Select HI Strategies for Q1 of FY 2021-22 (July 2021-September 2021)

		A1: Prevention for Families		A5: Prevention for Individuals		B3: Rapid Re-Housing	
Demographic Category		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
<b>Total individuals</b>		355	1,299	685	1,816	1,605	10,294
<b>Age</b>	Under 18 (unaccompanied)	-	-	-	-	-	-
	Under 18 (in a family)	171	632	68	113	562	4,631
	18-24	28	126	58	172	161	1,027
	25-54	146	493	346	879	709	3,798
	55-61	6	33	101	264	107	445
	62 & older	1	11	109	384	66	389
	Unknown	3	4	3	4	-	4
<b>Ethnicity</b>	Hispanic/Latino	185	691	261	632	645	4,269
	Not Hispanic/Latino	158	574	388	1,105	872	5,715
	Unknown	12	34	36	79	88	310
<b>Race</b>	White	130	587	232	670	589	4,571
	Black/African- American	133	488	267	752	724	5,128
	Asian	1	11	13	34	12	67
	American Indian/Alaskan Native	2	21	8	22	11	131
	Native Hawaiian/Other Pacific Islander	8	17	2	8	6	63
	Multi-Racial/Other	-	-	-	-	-	-
	Unknown	81	175	163	330	263	334
<b>Gender</b>	Female	222	792	312	918	912	5,978
	Male	133	504	365	863	669	4,273
	Transgender Male to Female	-	1	2	11	9	29
	Transgender Female to Male	-	2	1	8	3	8
	Other	-	-	1	7	-	6
	Unknown	-	-	4	9	12	-
<b>Individuals at risk of Homelessness</b>		355	1,299	685	1,816	-	-
<b>Homeless Individuals/Family Members</b>		N/A	186	-	-	496	2,407
<b>Chronically Homeless Individuals</b>		N/A	27	-	-	186	913
<b>Veterans</b>		-	1	2	6	21	31
<b>Individuals in Families with Minor Child(ren)</b>		305	1,076	-	-	1,123	8,607
<b>Families with Minor Child(ren)</b>		85	300	-	-	471	2,854

**Demographic Enrollment/Service Data for Select HI Strategies for Q1 of FY 2021-22 (July 2021-September 2021)**

		<b>B7: Interim Housing for Those Exiting Institutions</b>		<b>D7: Permanent Supportive Housing</b>		<b>E6: Countywide Outreach System</b>		<b>E8: Emergency Shelter</b>	
<b>Demographic Category</b>		Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served	Number Newly Enrolled	Number Served
<b>Total individuals</b>		743	1,785	1,393	12,943	5,700	16,055	1,979	5,817
<b>Age</b>	Under 18 (unaccompanied)	-	-	-	-	7	4	-	-
	Under 18 (in a family)	-	-	-	7	10	9	555	1,776
	18-24	47	94	79	428	202	467	170	419
	25-54	578	1,305	759	6,593	3,479	9,821	909	2,612
	55-61	77	235	300	2,763	825	2,401	192	539
	62 & older	41	134	248	3,138	641	1,943	152	462
	Unknown	-	17	7	14	536	1,410	1	9
<b>Ethnicity</b>	Hispanic/Latino	380	874	402	3,682	2,167	6,067	618	2,194
	Not Hispanic/Latino	354	843	904	9,002	3,136	9,111	1,291	3,425
	Unknown	9	68	87	259	397	877	70	198
<b>Race</b>	White	303	757	542	5,297	3,127	9,004	630	2,134
	Black/African- American	165	403	562	5,823	1,500	4,309	1,040	2,760
	Asian	14	40	27	226	71	198	25	62
	American Indian/Alaskan Native	13	24	25	220	126	369	43	110
	Native Hawaiian/Other Pacific Islander	2	5	11	87	44	122	7	25
	Multi-Racial/Other	195	367	81	703	45	110	10	34
	Unknown	51	189	145	587	787	1,943	224	692
<b>Gender</b>	Female	199	487	540	5,698	1,883	5,338	986	2,882
	Male	526	1,255	821	7,078	3,596	10,358	973	2,893
	Transgender Male to Female	14	19	16	100	43	132	13	26
	Transgender Female to Male	4	6	1	19			2	7
	Other	-	-	6	30	11	24	5	8
	Unknown	-	18	9	18	167	200	-	-
<b>Individuals at risk of Homelessness</b>		5	16	-	2			N/A	N/A
<b>Homeless Individuals/Family Members</b>		743	1,785	1,233	12,046	5,681	15,597	1,979	5,817
<b>Chronically Homeless Individuals</b>		398	966	436	7,664	1,220	3,607	853	1,356
<b>Veterans</b>		8	29	306	573	220	555	9	31
<b>Individuals in Families with Minor Child(ren)</b>		112	245	219	4,346	59	16	931	2,920
<b>Families with Minor Child(ren)</b>		-	-	65	1,364	15	10	291	897

**Demographic Enrollment/Service Data for Select HI Strategies for Q1 of FY 2021-22 (July 2021-September 2021)**

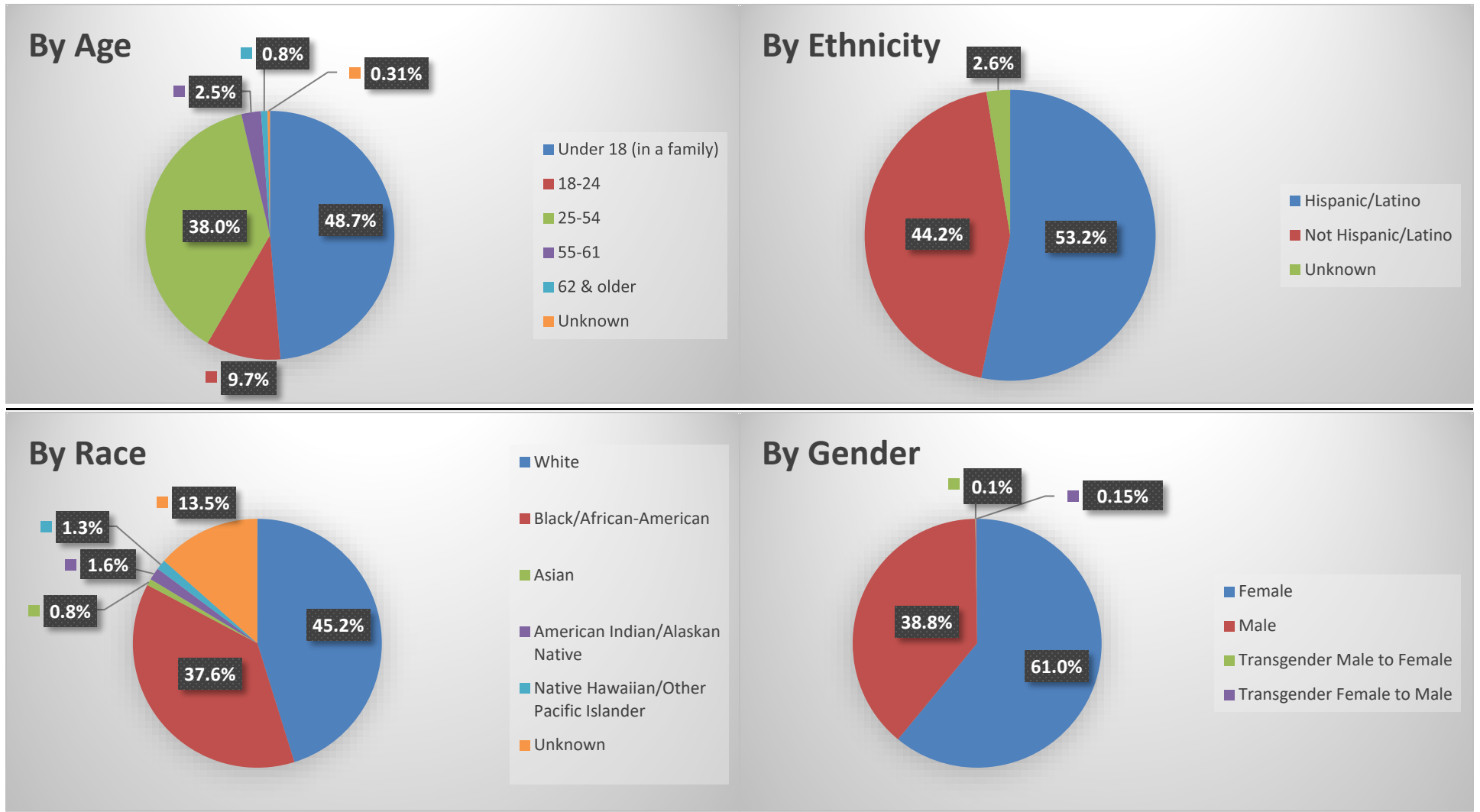
**Notes:**

- "Newly enrolled" refers to all participants enrolled during the reporting period (July 2021-September 2021)
- "Number served" refers to all participants served during the reporting period, some of whom were enrolled prior to the reporting period.
- Strategy E6: Outreach includes three types of outreach teams - Coordinated Entry System Teams, Department of Health Services' Multidisciplinary Teams (MDTs), and Los Angeles Homeless Services Authority (LAHSA) Homeless Engagement Teams (HETs). The data provided is de-duplicated. Family counts for the E6 data may be underrepresented due to incomplete household identifying data.

Demographic Service Data for Select Homeless Initiative Strategies: Q1 of FY 2021-2022 (July 2021 – September 2021)\*

**A1: Homeless Prevention Program for Families**

Total served: 1,299



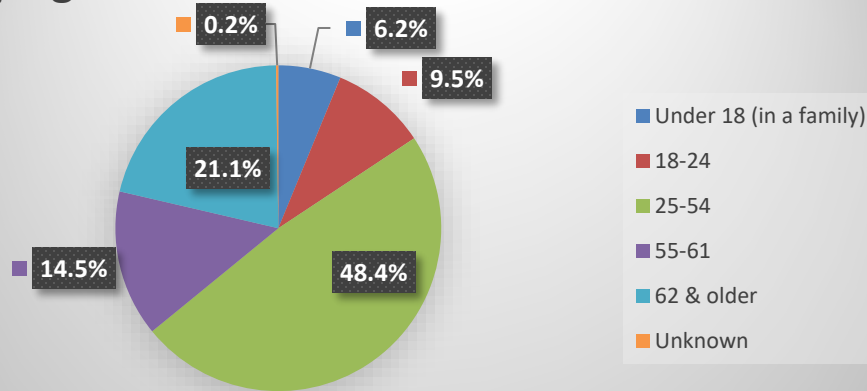
\*Data in this attachment show the number of participants served in each program, broken down by age, ethnicity, race, and gender.



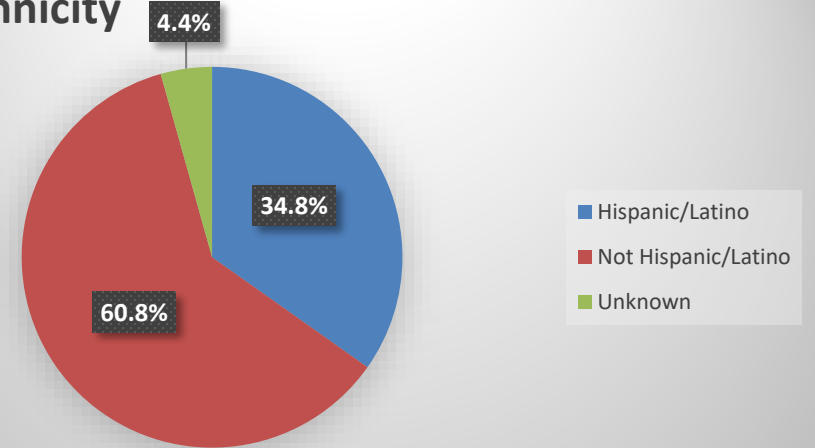
## A5: Homeless Prevention Program for Individuals

*Total served: 1,816*

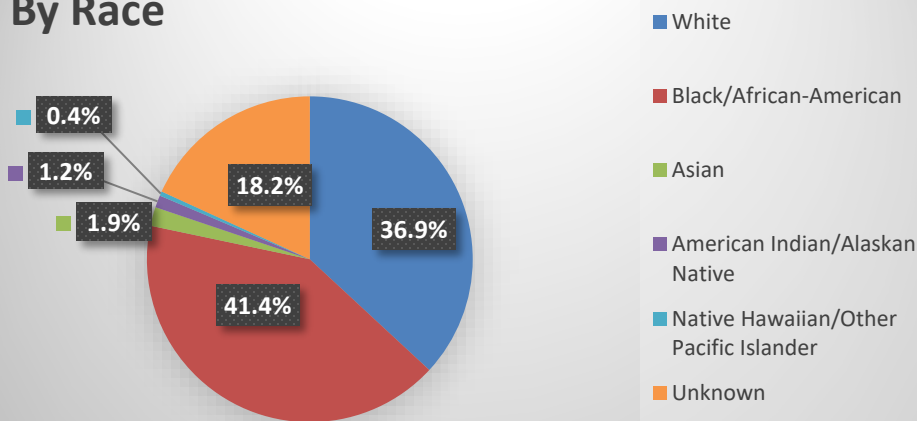
### By Age



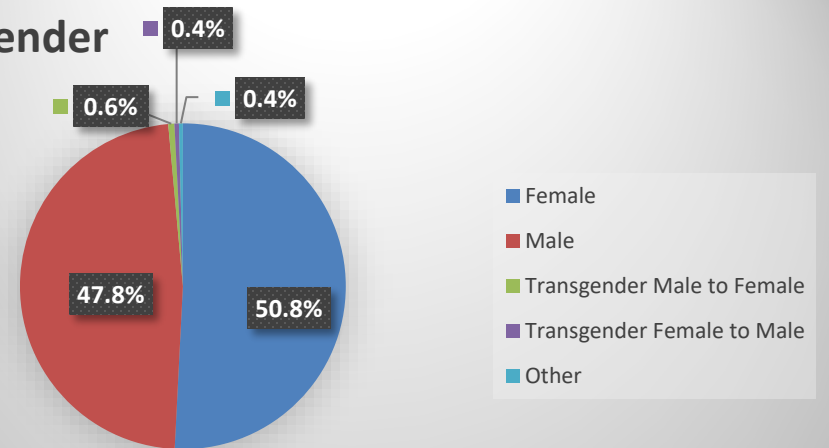
### By Ethnicity



### By Race



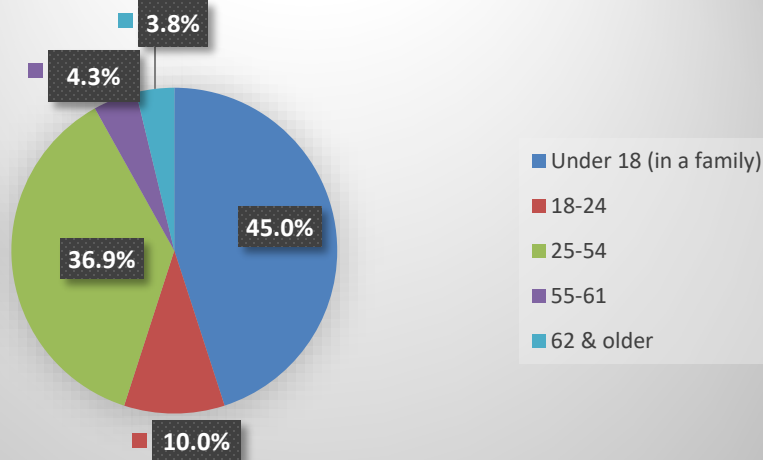
### By Gender



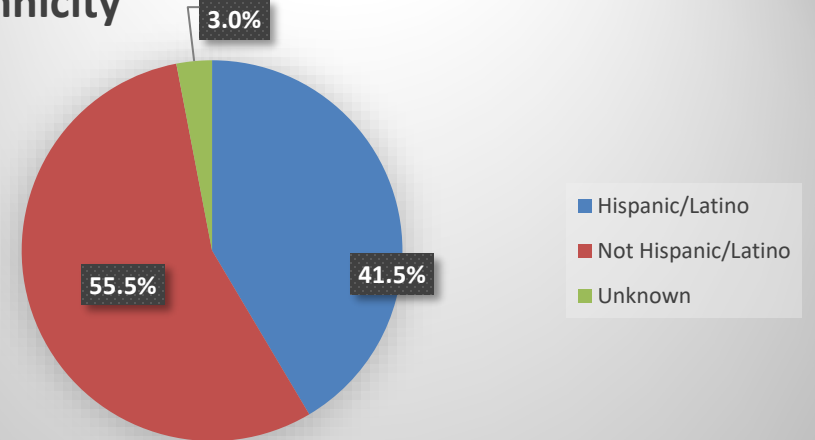
### **B3: Rapid Re-Housing**

Total served: 10,294

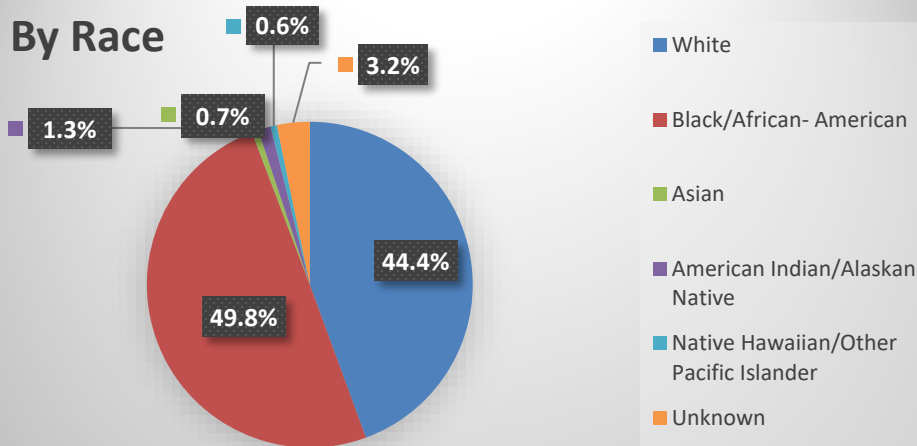
#### **By Age**



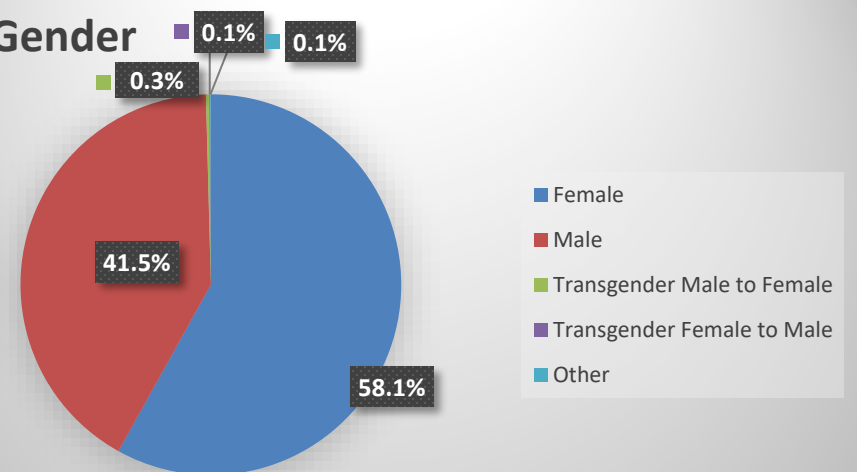
#### **By Ethnicity**



#### **By Race**



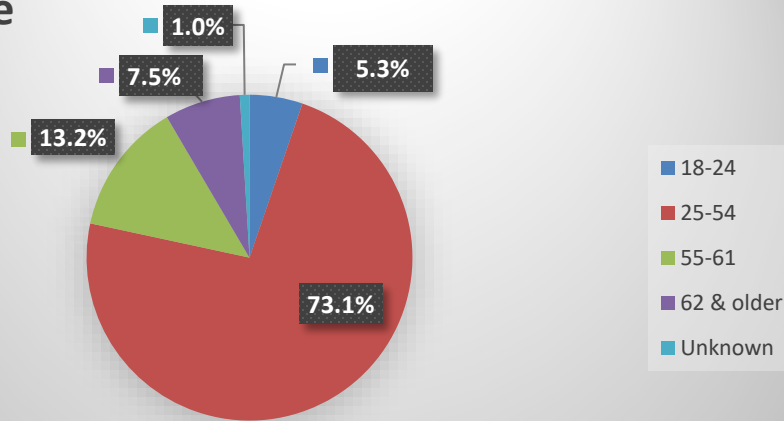
#### **By Gender**



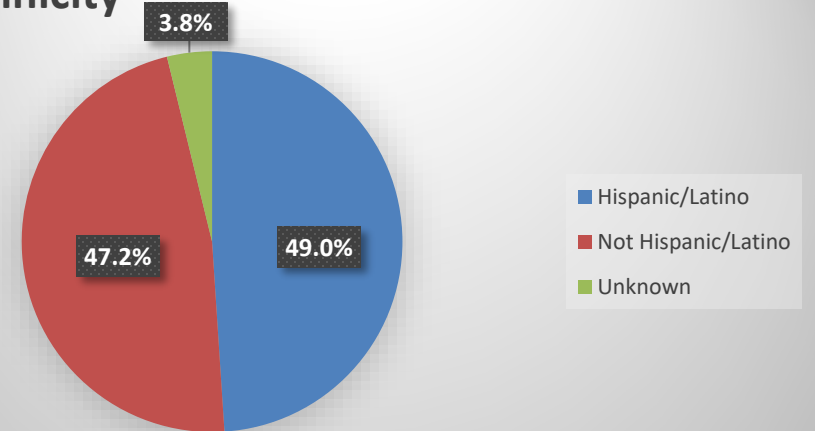
## B7: Interim Housing for Those Exiting Institutions

*Total served: 1,785*

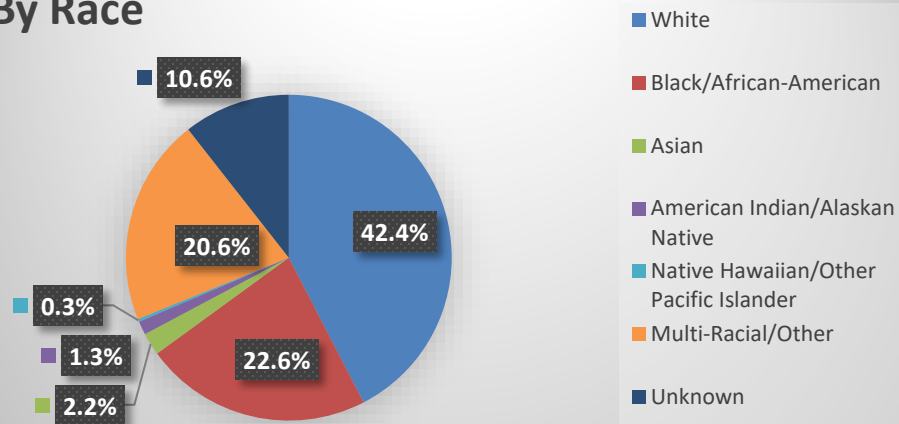
### By Age



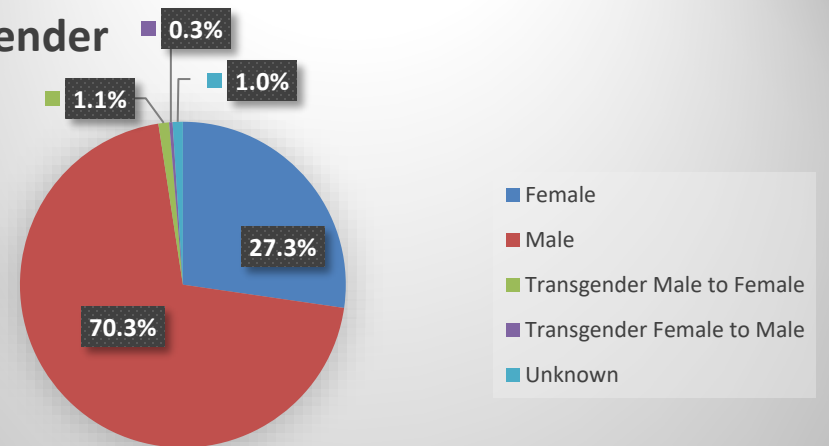
### By Ethnicity



### By Race



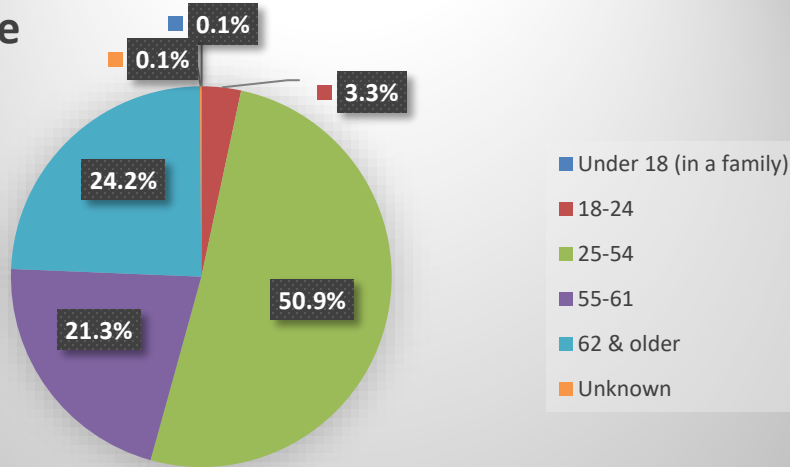
### By Gender



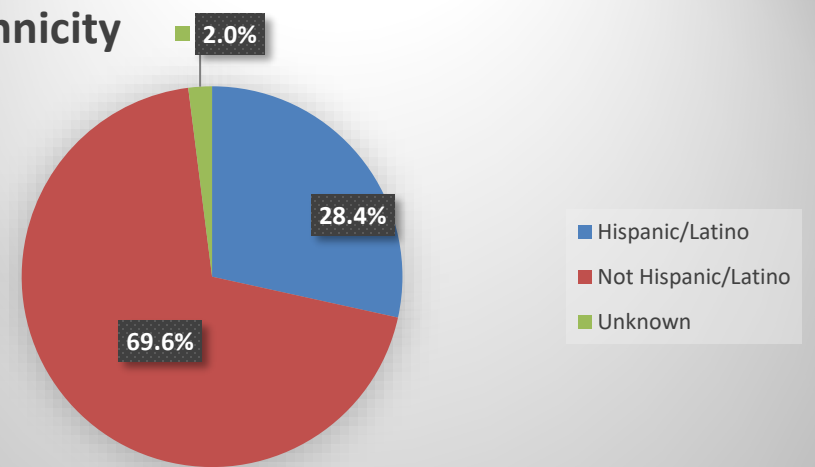
## D7: Permanent Supportive Housing

Total served: 12,943

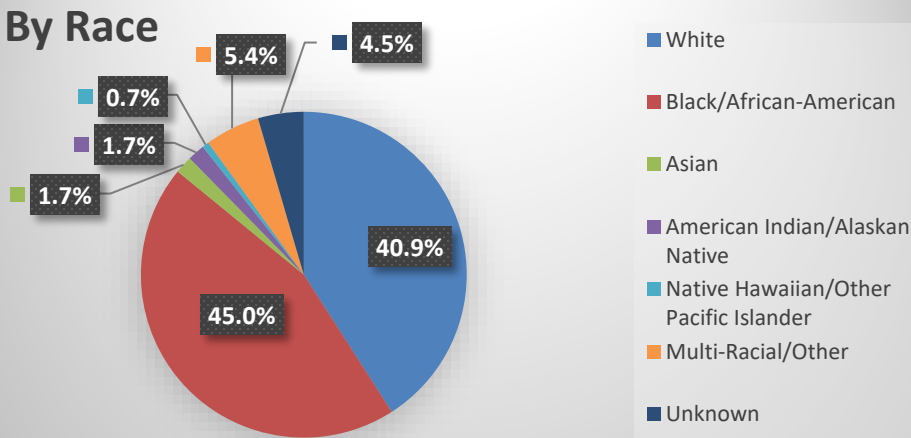
### By Age



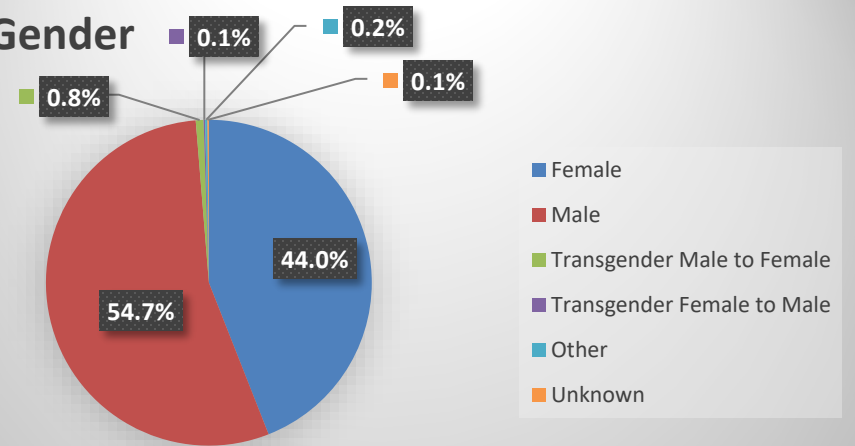
### By Ethnicity



### By Race



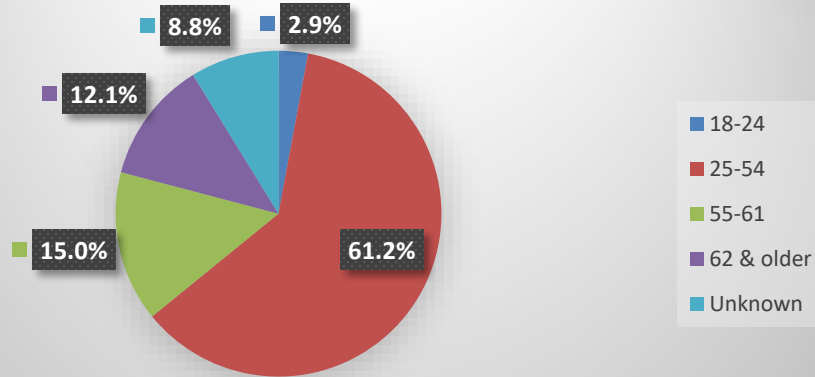
### By Gender



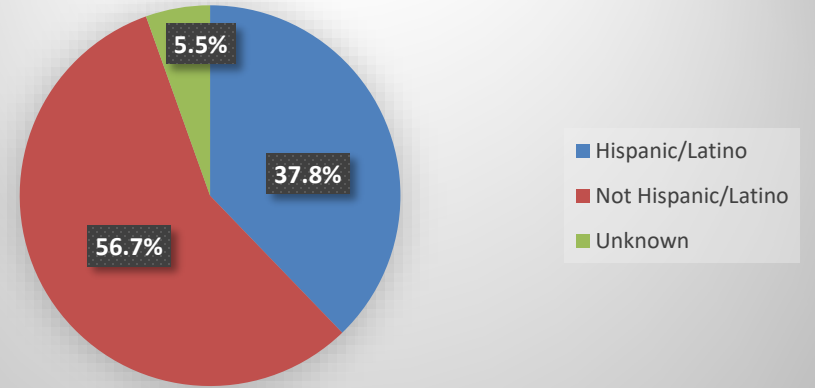
## E6: Countywide Outreach System

*Total served: 16,055*

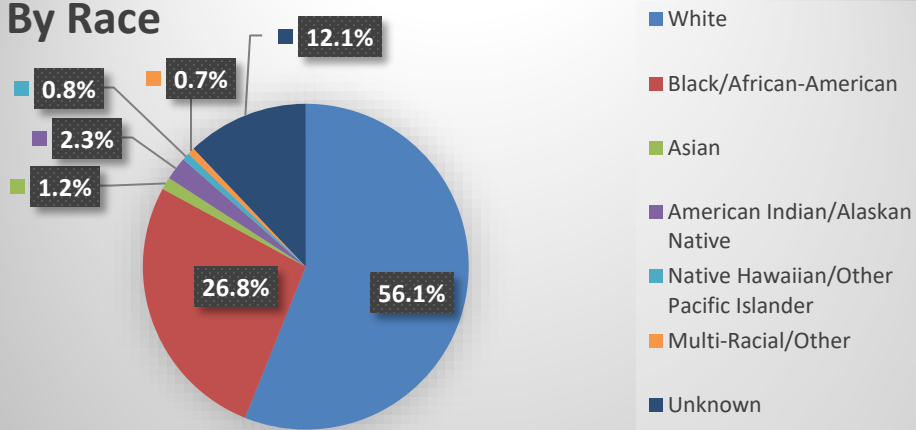
### By Age



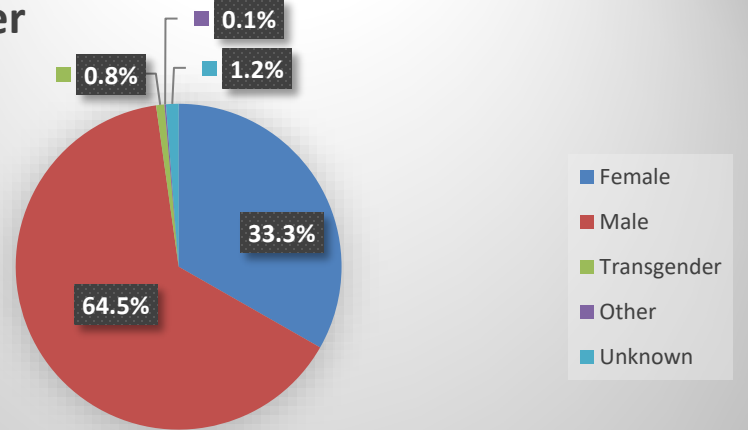
### By Ethnicity



### By Race



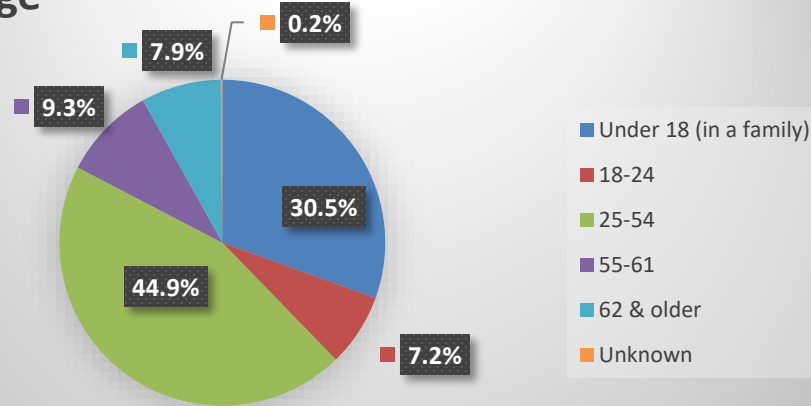
### By Gender



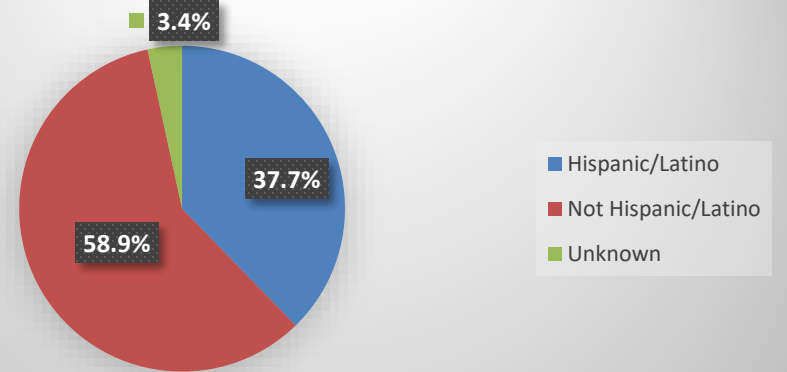
## E8: Emergency Shelter

*Total served: 5,817*

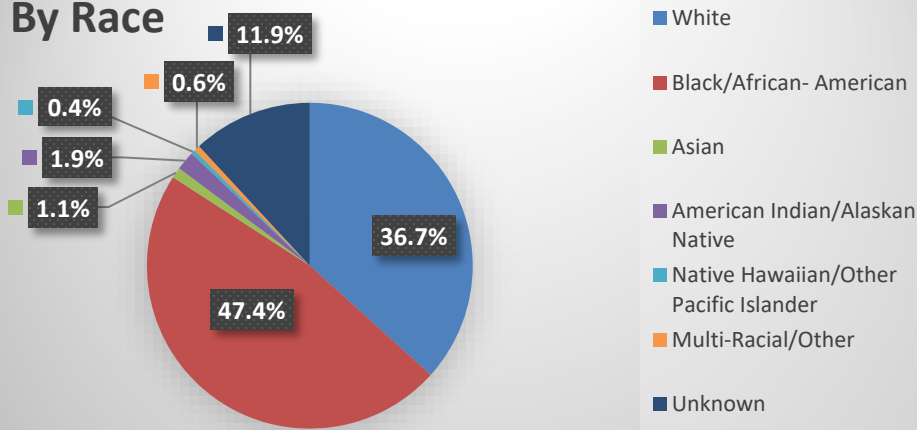
### By Age



### By Ethnicity



### By Race



### By Gender

