LOS ANGELES COUNTY
ISD
INTERNAL SERVICES

Dave Lambertson
Director

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To enrich lives through effective and caring service.

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June 20, 2007

To: Each Supervisor

From: Dave Lambertson, Director
Internal Services Department

Jon W. Fullinwider
Chief Information Officer

Subject: **REBID OF TELECOMMUNICATIONS CARRIER SERVICES AGREEMENT UPDATE**

This is to provide your Board with a status report on the rebid process to replace the current Telecommunications Carrier Services Agreement with AT&T that expires on May 3, 2008.

- The Internal Services Department (ISD), in concert with the Chief Information Office, developed and recently released a Request for Proposals (RFP) for traditional carrier services (e.g., traditional voice and data services, long distance, etc.) and Enterprise Network related Management, Maintenance and Services.

- ISD partnered with subject matter experts from several County departments, as well as the Gartner Group, in finalizing the RFP to ensure it reflects the County's business needs.

- Proposals are due at the end of August 2007. We anticipate completion of proposal evaluations and contract negotiations in time to present one or multiple agreements to your Board for approval in early 2008.

Upcoming Board Item

The implementation of new agreements and full transition of phone services for over 125,000 lines is an extremely challenging undertaking and will take time. When new agreements are awarded, there is a phased process for transitioning our phone lines and the related services to new contracts and perhaps new service providers.

The present AT&T agreement contains a provision for a "Termination Transition Plan" to be negotiated covering a transition-out period of up to 18 months starting at the

conclusion of the agreement on May 2, 2008. This transition agreement has to be approved by the Board of Supervisors.

To ensure the continuity of phone and network services, during the period we are transitioning to the replacement contract, we plan to request your Board in the next few months to delegate authority to the Director of ISD to extend the AT&T agreement to cover the termination transition period.

We will continue to keep your board apprised of progress in the solicitation process. Should you or your staff have questions on this matter please contact either one of us.

DL:kh

c: County Counsel
Chief Administrative Officer