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Director

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DEPARTMENT OF CHILDREN AND FAMILY SERVICES

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October 18, 2006

To: Mayor Michael D. Antonovich
Supervisor Zev Yaroslavsky, Chair Pro Tem
Supervisor Gloria Molina
Supervisor Yvonne B. Burke
Supervisor Don Knabe

From:

Patricia S. Ploehn
Patricia S. Ploehn, LCSW
Director

APRIL 18, 2006: BOARD AGENDA ITEM #24: WRAPAROUND CONTRACTS AND KNABE AMENDMENT FOR DCFS TO REPORT BACK TO THE BOARD IN SIX AND TWELVE MONTHS

This report is written in response to Supervisor Knabe's oral amendment on April 18, 2006 regarding Wraparound contracts. Your Board directed the Department of Children and Family Services to report in six months on the contract funding, monitoring and performance measures for the Wraparound contracts.

On May 1, 2006, the Los Angeles County Wraparound Program entered its third phase of expansion, with the addition of 27 new service providers joining the eight previously contracted providers. With this expansion in the number of providers, the Wraparound program expects to increase its services to eligible families in Los Angeles County from the 553 children being served as of May 1, 2006 to more than 800 children by the end of the first contract year.

To insure fidelity of the Wraparound process, all of the new Wraparound staff hired by the providers (over 200 as of August 30th) completed mandatory training before having any contact with a referred family. In addition to the required training on "The Elements of Wraparound," staff was also trained in "Individualized Resource Planning," "The Role of the Child and Family Specialist," "Facilitating Change," and "The Role of the Parent Partner."

Funding

Expenditures for the first three-month period (May through July) of the new Wraparound contract totaled \$5,320,400. As previously reported to your Board, the current Wraparound Case Rate of \$4,184 per child per month was calculated based on actual expenditure reports provided by the Phase I and II Wraparound providers. Please see Attachment A, which shows the actual Wraparound case rate calculation.

Monitoring

The Department recently completed follow-up activities regarding our administrative reviews of the Phase I and II providers, and administrative reviews of the 27 newly contracted providers will begin in November. All of the currently contracted Wraparound providers will be audited to ensure contract compliance beginning in January 2007.

The Auditor-Controller's Office is currently reviewing the Wraparound Program and the Administrative Performance Measures instrument/tool that will be used to complete the Administrative Reviews and Audits of the contracted agencies. Additionally, the Auditor-Controller's Office is completing their fiscal monitoring of the Phase I and II providers and will continue that process with the newly contracted providers.

The quality of Wraparound services being provided is monitored by the Interagency Screening Committees (ISC) which are staffed by Wraparound Liaisons from the Departments of Children and Family Services, Mental Health and Probation. The ISC teams have been trained to perform this monitoring and to review the plan of care for each child enrolled in Wraparound every six months.

Performance Measures

The new Wraparound contracts include specific outcome/performance measures that stem from the Department's three primary goals of permanency, safety and well being. Beginning at the end of October 2006, the contracted agencies will be providing the Department with quarterly reports that capture their progress in achieving the following goals and outcomes:

Permanency Program Goal and Outcome

- **Children in Wraparound shall achieve permanency through outcomes of the Wraparound process/approach.** The data collected will assess the Wraparound process/approach as to how it applies to the following Outcome Indicators:

Graduation from Wraparound, stability of children in the family setting six months after graduation from Wraparound; and families able to care for their children with community-based services and support. Performance outcome measures will be determined by reviewing data quarterly and/or biannually (when applicable). The data will determine the percentage of children who successfully graduated from the Wraparound program; have successfully remained in the family placement six months after graduation; and, whose families successfully use community based services and supports six months after graduation.

Safety Program Goal and Outcome

- **Children in Wraparound shall remain safe and free of abuse and neglect.** The data collected will assess how the Wraparound process/approach applies to the following Outcome Indicators:

Children are in a safe and stable family setting while receiving and after receiving Wraparound services. Performance outcome measures will be reviewed on a quarterly basis by assessing the percentage of children who do not have another substantiated allegation of abuse within one year of starting/or graduating from Wraparound services.

Well-Being Program Goal and Outcome

- **Children in Wraparound will improve their level of functioning and overall well-being through participation in the Wraparound process/approach.** The Wraparound Process will be assessed by reviewing the data obtained for the following Outcome Indicators:

Children receiving Wraparound services will be assessed to determine that they are functioning at grade level; have improved their grade-level performance; have improved their school attendance rate; and/or have an improved status regarding any identified medical or physical concerns. The performance outcome measures will be reviewed on a quarterly basis by having the families complete a Well-being Assessment. The rate of quarterly improvement will be determined by the percentage number of children who have improved their grade-level functioning; their school attendance rate; and, their medical/physical concerns improvement as defined by the Quarterly Well-being Assessments.

At the 12-month point, in April 2007, we will provide the second report to your Board, which will include a summary of the progress that is being made by the Wraparound providers in achieving the positive outcomes for high needs children and their families.

In the interim, if you have any questions please call me, or your staff may contact Armand Montiel, Board Relations Manager at 213-351-5530.

PSP:LP:MJR:sm

Attachment

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

Department of Children and Family Services
 Wraparound Case Rate Calculation of Payment

	State	County	Total
Non-Federal	1,198.80	1,798.20	2,997.00
Federal	2,397.60	3,596.40	5,994.00

Non-Federal \$ 4,184.00 Paid to the Provider less 100% of placement cost
1,810.00 Placed on MCP
\$ 5,994.00

	State	County	Total
Multi-Agency County Pool (MCP)	\$ 724.00	\$ 1,086.00	\$ 1,810.00

Example:
 1 child @ \$4,184.00 \$ 4,184.00
 Less: Placement Cost 300.00 100% of Placement Cost
 Payment made to Provider \$ 3,884.00
 Amount placed on MCP \$ 1,810.00

Federal \$ 4,184.00 Paid to the Provider less 50% of placement cost
- Placed on MCP
\$ 4,184.00

Example:
 1 child @ \$4,184.00 \$ 4,184.00
 Less: Placement Cost 150.00 50% of Placement Cost of \$300
 Payment made to Provider \$ 4,034.00