COUNTY OF LOS ANGELES
DEPARTMENT OF HUMAN RESOURCES

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MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

July 8, 2005

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **BLUE CROSS PROVIDER ISSUE**

This is to provide you with changes in Blue Cross' provider network that impacts some County employees and their families enrolled in the CaliforniaCare HMO, Blue Cross Plus Point-of-Service, and Prudent Buyer plans. It is important to note that benefits remain unchanged and there will be no disruption of care.

Blue Cross has advised that effective July 1, 2005, Sherman Oaks Hospital and Health Center terminated its contract with Blue Cross. Although negotiations continued up to the last hour, they were unsuccessful.

Blue Cross has mailed letters to all affected employees announcing the termination and informing them of alternate hospitals in the area. Blue Cross has advised that all medical services for which a member has received pre-authorization prior to July 1, 2005 and scheduled to occur prior to December 28, 2005, will be covered at the member's higher in-network schedule of benefits. Admitting physicians have been notified of the termination date and have been provided a list of the alternate participating facilities.

If you have any questions, please call me, or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:TJH
MH:LM

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

H:\Sherman Oaks Hospital and Health Center