April 29, 2004

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

SUBJECT: DIRECT DEPOSIT QUARTERLY REPORT

This is to provide you with an update on the Direct Deposit Program. For the first quarter of 2004 (January - March), the average number of cash issuances by Direct Deposit increased from 7,585 in the prior quarter to 8,475.

This increase is largely attributed to the effectiveness of our outreach efforts which were modified last quarter in an effort to increase the number of Direct Deposit enrollments. The following chart details the payments issued for the quarter:

<table>
<thead>
<tr>
<th>Month</th>
<th>Payments Using Direct Deposit</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Monthly</td>
<td></td>
<td></td>
</tr>
<tr>
<td>January</td>
<td>6,736</td>
<td>1,763</td>
<td>8,499</td>
</tr>
<tr>
<td>February</td>
<td>6,579</td>
<td>760</td>
<td>7,339</td>
</tr>
<tr>
<td>March</td>
<td>8,985</td>
<td>602</td>
<td>9,587</td>
</tr>
</tbody>
</table>

* Supplemental Payments are payments that are authorized and generated after the system cut-off date for the payment month. These payments may include additional eligible benefits for the month due to a change in income and/or household composition, or the regular monthly benefit.

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In addition, we anticipate that with the Countywide implementation of EBT that took place on March 1, 2004, the number of Direct Deposit cases will continue to increase due to the advantages of Direct Deposit. With Direct Deposit, benefits are automatically deposited on the first of each month and there is no staggered benefit date, as with EBT.

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