1. Open Internet Explorer and browse to http://sms.isd.lacounty.gov/Cherwellautodeploy
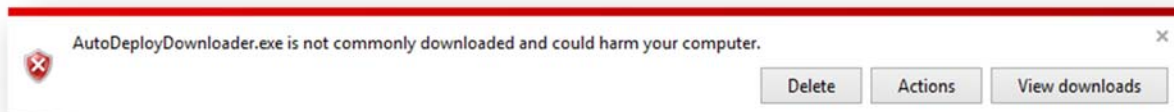
2. Click on the **Cherwell Service Management** link to download the client installation file.
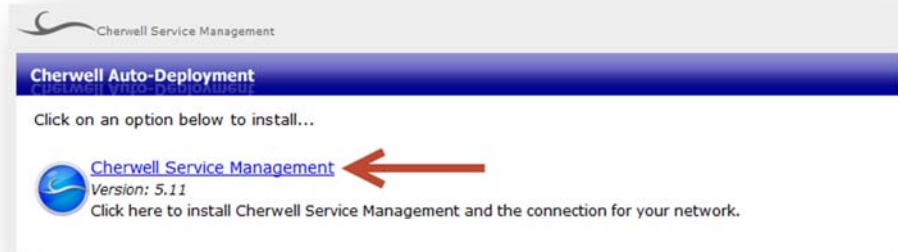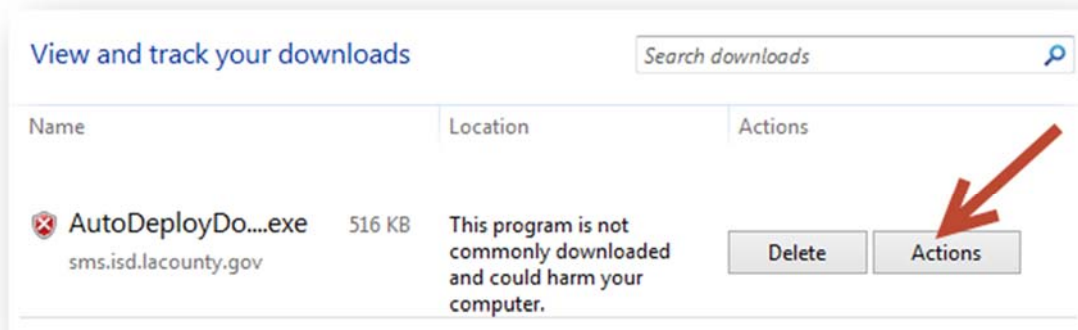

3. Click on the **Run** button to download and execute the **AutoDeployDownloader.exe** installation file.
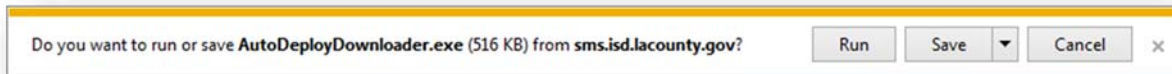
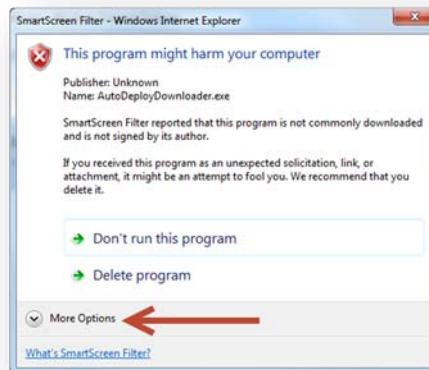**Warning Message:** You may receive a warning message from Internet Explorer.

If you receive the above message, click on the **View downloads** button. Select the *AutoDeployDownloader.exe* file and click on the **Actions** button.
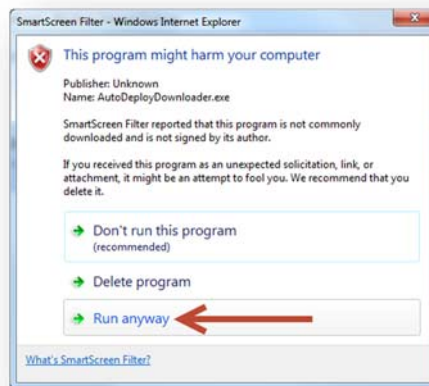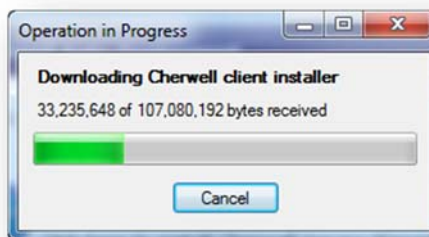
Click on **More Options,** to expand the available options.

Click on **Run anyway**, to begin the client installation.

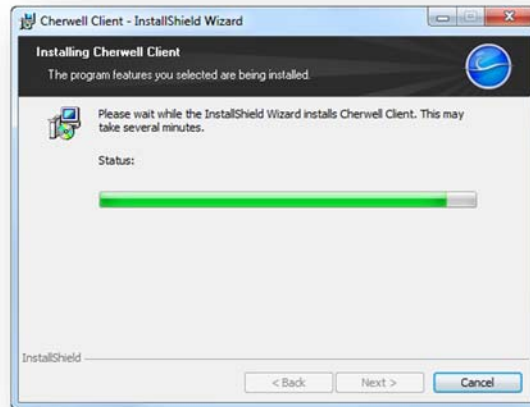4. The Cherwell client installer will begin to download.

5. Once complete, the **Installing Cherwell Client** screen will appear. No further action is necessary on your part. When the installation screen closes, the client software installation has been completed.

6. Verify that the **Cherwell Service Management** icon is located on your desktop.