- 1. Open Internet Explorer and browse to <a href="http://sms.isd.lacounty.gov/Cherwellautodeploy">http://sms.isd.lacounty.gov/Cherwellautodeploy</a>
- 2. Click on the **Cherwell Service Management** link to download the client installation file.

herwe	l Auto-Deployment	
Click on	an option below to install	
	Cherwell Service Management	
5	Version: 5.11	
	lick here to install Cherwell Service Management and the connection for your network.	

3. Click on the **Run** button to download and execute the **AutoDeployDownloader.exe** installation file.

rning Message: You may receive a warning	g message from Interr	iet Exp	lorer.		
rning Message: You may receive a warning	g message from Interr	iet Exp	lorer.		
AutoDeployDownloader.exe is not commonly downloaded and	g message from Interr d could harm your computer.	iet Exp	lorer.	 _	×

If you receive the above message, click on the **View downloads** button. Select the *AutoDeployDownloader.exe* file and click on the **Actions** button.

View and track your downloads	Sec	arch downloads	۶
Name	Location	Actions	1
Sms.isd.lacounty.gov 516 KB	This program is not commonly downloaded and could harm your computer.	Delete	Actions

Click on **More Options,** to expand the available options.

8	This program might harm your computer
	Publisher: Unknown Name: AutoDeployDownloader.exe
	SmartScreen Filter reported that this program is not commonly downloaded and is not signed by its author.
	If you received this program as an unexpected solicitation, link, or attachment, it might be an attempt to fool you. We recommend that you delete it.
	Don't run this program
	➔ Delete program
N	lore Options
at's	SmartScreen Filter?

Click on **Run anyway**, to begin the client installation.

)	This program might harm your computer
	Publisher: Unknown Name: AutoDeployDownloader.exe
	SmartScreen Filter reported that this program is not commonly downloaded and is not signed by its author.
	If you received this program as an unexpected solicitation, link, or attachment, it might be an attempt to fool you. We recommend that you delete it.
	<ul> <li>Don't run this program (recommended)</li> </ul>
	➔ Delete program
	🔿 Run anyway 🗲
ťs	SmartScreen Filter?

4. The Cherwell client installer will begin to download.

Downloadi	ng Cherwell o	client installer	
33,235,648 0	f 107,080,192	bytes received	
	Can	cel	
	Con		

5. Once complete, the **Installing Cherwell Client** screen will appear. No further action is necessary on your part. When the installation screen closes, the client software installation has been completed.

12	Please wait while the InstallShield Wizard installs Cherwell Client. This may take several minutes.				
0.00	Status:				

6. Verify that the **Cherwell Service Management** icon is located on your desktop.

