



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

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August 20, 2007

TO: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Yvonne B. Burke
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley *tm*
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – DIAKONIA
GROUP HOMES, INCORPORATED - ACHIEVE RESIDENTIAL
CENTER, HOME OF EXCELLENCE, AND MAYWRIGHT GROUP
HOMES**

We have completed a review of Achieve Residential Center, Home of Excellence, and Maywright Group Homes (Group Home or Agency) operated by Diakonia Group Homes, Incorporated. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

Home of Excellence and Achieve Residential Center Group Homes are each six-bed facilities, which provide care for girls ages 13-17 years who exhibit behavioral, social, and emotional difficulties. Maywright Group Home provides care for boys ages 13-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Achieve Residential Center, Home of Excellence and Maywright Group Homes were not providing services for any Los Angeles County children.

Diakonia Group Homes are located in San Bernardino County.

Scope of Review

Since Diakonia Group Homes were not providing services for any Los Angeles County children at this time, the monitoring review only covered basic child safety and licensing issues and a facility inspection.

Summary of Findings

The Agency needs to address a few facility and environment deficiencies.

Home of Excellence Group Home needs to repair the kitchen cabinets, replace the carpet and provide adequate lighting in the children's bedrooms.

Achieve Residential Center Group Home needs to repair or replace the entry door, repair or replace the sofa in the family room and clean the bathtub in the children's bathroom.

Maywright Group Home needs to repair the ceiling light fixture in the dining room, install closet doors or coverings in bedroom one and three and maintain a sufficient quantity of age-appropriate casual reading material for children.

Attached is a detailed report of the review.

Review of Report

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me or have your staff contact Don Chadwick at (626) 293-1102.

JTM:DC:CC:ek

Attachments

c: William T Fujioka, Chief Executive Officer
Patricia S. Ploehn, Director, DCFS
Susan Kerr, Chief Deputy Director, DCFS
Robert B. Taylor, Chief Probation Officer
Sarah Wright, Executive Director, Diakonia Group Home Incorporated
Public Information Office
Audit Committee

**Diakonia Group Home
Achieve Residential Center
5589 North Riverside Avenue
Rialto, California 92376
Phone: (909) 873-9248
License Number: 336401135
Rate Classification Level: 10**

I. Facility and Environment

Method of assessment – Observation

Comments:

Achieve Residential Center Group Home is located in a residential community. The exterior of the Group Home is adequately maintained. The front and back yards are clean and adequately landscaped. However, the entry door is old and worn.

There is adequate lighting in the Group Home. The Group Home provides a home-like environment. However, the sofa in the family room is old and worn and the bathtub is dirty in the children's bathroom.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Diakonia Group Home Incorporated management:**
 - a. Repair or replace the entry door.**
 - b. Repair or replace the sofa in the family room.**
 - c. Clean the bathtub.**

**Diakonia Group Home
Home of Excellence
2133 North Cedar Avenue
Rialto, California 92376
Phone: (909) 873-1817
License Number: 197804711
Rate Classification Level: 10**

I. Facility and Environment

Method of assessment – Observation

Comments:

Home of Excellence Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is adequately maintained. Overall, the common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the kitchen cabinets are old and worn.

Children's bedrooms have age-appropriate personalized decorations. There is adequate furniture and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate. However, the carpet is old and worn, and the lighting is insufficient.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Diakonia Group Home Incorporated management:**
 - a. Repair or replace the kitchen cabinets.**
 - b. Replace the carpet in the children's bedrooms.**
 - c. Provide sufficient lighting in the children's bedrooms.**

**Diakonia Group Home
Maywright Group Home
1264 Lilac Avenue
Rialto, California 92376
Phone: (909) 874-6544
License Number: 360911229
Rate Classification Level: 10**

I. Facility and Environment

Method of assessment – Observation

Comments:

Home of Excellence Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, and adequately landscaped.

The interior of the Group Home is adequately maintained. Overall, the common quarters are neat and clean. There is adequate furniture in the Group Home. The Group Home provides a home-like environment. However, the ceiling light fixture in the dining room is broken.

Children's bedrooms are well maintained. The rooms are clean and orderly, and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate. However, the closet doors are missing in bedrooms one and three.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There is a computer with a variety of programs. However, the Group Home does not maintain a sufficient amount of casual reading material for children.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Diakonia Group Home Incorporated management:**
 - a. Repair the ceiling light fixture in the dining room.**
 - b. Install closet doors or coverings in bedrooms one and three.**
 - c. Maintain a sufficient quantity of age-appropriate casual reading material for children.**

RCORRECTION ACTION PLAN FOR DIAKONIA INC. DBA MAYWRIGHT, HOME OF EXCELLENCE, ACHEIVE RES. CTR.

THE FOLLOWING RECOMMENDATIONS WAS CORRECTED/IMPLEMENTED AT ACHEIVE RES. CTR IN 2/06

#1 PAINTED THE ENTRY DOOR, #2 REPLACED SOFA IN FAMILY ROOM #3 RECLEANED THE BATH TUB

HOME OF EXCELLENCE #1 RESTAINED ALL KITCHEN CABINETS, #2REMOVED OLD CARPET THAT WAS NOT WORN AND INSTALLED NEW FLOORING IN EACH BEDROOM FOR THE CHILDREN. #3 CHANGED WATTAGE FOR BULBS FROM 40 WATTS TO 100WATTS IN EACH BED ROOM TO INCREASE LIGHTING.

MAYWRIGHT#1 A NEW FIXTURE IN DINING ROOM WAS PURCHASED . #2 NEW COVERING FOR BED ROOM ONE AND TWO WAS REPLACED. #3INCREASED READING MATERIALS

AGENCY PLAN TO ENSURE THAT THIS WILL NOT HAPPEN AGAIN IN THE FUTURE

WE ALREADY HAVE A PLAN IN PLACE THAT WE CHECK THE FACILITY DAILY FOR THINGS THAT NEED TO BE CORRECTED. WE SHALL CONTINUE USING THE CHECKLIST THAT WE HAVE IN PLACE TO PREVENT THIS FROM REOCCURRING. EACH FACILITY MANAGER WILL CHECK DAILY FOR THINGS THAT NEED REPAIRING AND REPORT TO PROGRAM MANAGER WHO WILL REPORT TO THE ADMINISTRATOR WHICH WILL FOLLOW THE JOB REQUEST UNTIL COMPLETED.

THE PROGRAM MANGER IS RESPONSIBLE FOR IMPLEMENTING THE CORRECTIVE ACTION.
THE QUALITY ASSURANCE PERSON IS THE ADMINISTRATOR FOR DIAKONIA INC.

DATE 6/20/07


ADMINISTRATOR