COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER

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May 21, 2009

TO: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

FROM: Wendy L. Watanabe
Auditor-Controller

SUBJECT: **THE RESOURCES COMPANY'S EVIDENCE-BASED PRACTICES TRAINING STATUS REPORT – 10/1/2008 to 3/31/2009**

On December 4, 2007, your Board approved a contract (Contract No. 76405) between the Probation Department and The Resources Company (TRC) to provide Evidence-Based Practices (EBP) training to Probation staff. In addition, your Board directed the Chief Executive Officer (CEO), in conjunction with the Auditor-Controller (A-C) to provide quarterly status reports on the progress of TRC in achieving the contract's deliverables.

Your Board also directed the quarterly reports to include: 1) an update on the Probation Department's overall training efforts related to EBP and 2) an update on the number of staff, youth, and community-based organizations (CBOs) that have been trained by TRC on EBP, along with the associated costs. This status report covers activity through March 31, 2009.

On November 18, 2008, your Board approved a contract amendment extending TRC's contract through June 2010 and revising the contract deliverables without increasing the contract amount.

TRC's Contract Deliverables

TRC appropriately provided the services outlined in their Probation contract. Specifically, TRC completed 15 (94%) of the 16 training deliverables (classes) required between October 2008 through March 2009. Probation management indicated that they rescheduled the remaining class to July 2009.

For the 15 training classes conducted, 260 staff and supervisors attended the classes (Attachment I). The classes ranged from 4 to 40 hours and the total training cost was $92,425. Probation maintained documentation to support the number of individuals attending the training for 11 (73%) of the 15 classes. Although Probation did not maintain documentation to support the number of reported attendees for the remaining four TRC classes, Probation managers at the training locations confirmed that TRC completed these training sessions. To enhance their oversight of Contract No. 76405, Probation needs to maintain documentation (such as sign-in sheets) for all the training classes that TRC conducts, and pay TRC only when TRC provides appropriate documentation to support the contract deliverables.

Overall, since the inception of Contract No. 76405 (December 2007) through March 2009, TRC completed 40 (80%) of the 50 required classes with approximately 654 attendees completing the training (Attachment II). As of March 2009, Probation has paid TRC $279,929 (57%) of their total contract amount of $494,634.

Probation's Overall EBP Training Efforts

In addition to the TRC training described above, Probation conducted a total of 93 EBP training classes between October 2008 and March 2009 that 1,629 Probation managers and staff attended. The classes covered 21 different EBP topics (Attachment III). We reviewed the sign-in sheets for a selected number of training classes (25 of the 93 classes) and confirmed that the number of attendees reported in Probation's training records matched the numbers listed on the sign-in sheets. Overall, since December 2007, Probation conducted a total of 266 EBP training classes to 4,848 attendees from Probation covering 35 different topics (Attachment IV).

Between October 2008 and March 2009, Probation also provided training to 107 managers and staff from 56 different CBOs (Attachment V). Since January 2006, 737 managers and staff from 63 different CBOs received training covering ten different topics (Attachment VI).

Please call me if you have any questions or require additional information, or your staff may contact Don Chadwick at (213) 253-0301.

WLW:MMO:JET:DC

Attachments

c: William T Fujioka, Chief Executive Officer
Robert B. Taylor, Chief Probation Officer
Sachi A. Hamai, Executive Officer, Board of Supervisors
Public Information Office
Audit Committee

Los Angeles County Probation Department
EBP Training of Probation Staff by TRC for Work Order 76405
October 2008 through March 2009

Bureau / Subject	Certification Number	No. Classes	No. Hours Per Class	Total Attendees	Total Class Hrs. Attended
Residential Treatment Services Bureau					
Getting Motivated to Change	0015-044928	2	4	19	76
Structured Psychotherapy for Adolescents Responding to Chronic Stress (SPARCS)	0015-048336	1	16	22	336
Getting Motivated to Change - T4T	0015-048558	1	8	17	136
Motivational Interviewing Treatment Integrity (MITI-T4T	0015-048904	1	40	16	624
Motivational Interviewing - Master Trainer	0015-048907	1	40	13	504
Advancing Skill Sets and Interaction Styles of the Security & Support Team (ASSISST)	0015-049049	2	24	41	972
Core Correctional Practices - Master Trainer	0015-049152	1	40	14	525
Quality Assurance Services Bureau					
Teaching Pro-Social Skills/ART	0015-045385	1	16	31	496
Principles of Effective Correction Intervention and EBP	0015-047896	2 σ	8	29	232
CBT Small Group Facilitation Skills	0015-048568	1	16	19	296
Program Evaluation	0015-048780	1 σ	16	26	208
Cognitive Behavioral Intervention, Theory & Practice	0015-048785	1 σ	24	13	312
Total		15	N/A	260	4,717

σ TRC did not provide documentation to identify the attendees. However, Probation managers at the training locations confirmed that TRC completed the training.

Attachment II

Los Angeles County Probation Department
EBP Training of Probation Staff by TRC for Work Order 76405
December 2007 through March 2009

Bureau / Subject	Certification Number	No. Classes	No. Hours Per Class	Total Attendees	Total Class Hrs. Attended
Residential Treatment Services Bureau					
Evidence-Based Practices for Trainers	0015-039946	1	16	17	272
Thinking for a Change	0015-039947	2	32	26	832
Core Correctional Practices - Content	0015-039984	1	40	17	680
Motivational Interviewing - Content	0015-039985	1	40	17	680
Girls Moving On	0015-040288	1	40	15	551
Core Correctional Practices - Observation	0015-040715	4	20	68	1,360
Motivational Interviewing - Observation	0015-040721	4	20	68	1360
The Role of Evidence Based Management	0015-041364	2	16	29	464
Getting Motivated to Change	0015-044928	5	4	64	256
Structured Psychotherapy for Adolescents Responding to Chronic Stress (SPARCS)	0015-048336	1	16	22	336
Getting Motivated to Change - T4T	0015-048558	1	8	17	136
T4T)	0015-048904	1	40	16	624
Motivational Interviewing - Master Trainer	0015-048907	1	40	13	504
Advancing Skill Sets and Interaction Styles of the Security & Support Team (ASSISST)	0015-049049	2	24	41	972
Core Correctional Practices - Master Trainer	0015-049152	1	40	14	525
Core Correctional Practices - Technique	N/A	1	40	17	680
Motivational Interviewing - Technique	N/A	1	40	17	680
Thinking for a Change (Booster Training)	N/A	3	24	30	720
Quality Assurance Services Bureau					
Teaching Pro-Social Skills/ART	0015-045385	2	16	59	944
Principles of Effective Correction Intervention and EBP	0015-047896	2 σ	8	29	232
CBT Small Group Facilitation Skills	0015-048568	1	16	19	296
Program Evaluation	0015-048780	1 σ	16	26	208
Cognitive Behavioral Intervention, Theory & Practice	0015-048785	1 σ	24	13	312
Total		40	N/A	654	13,624

σ TRC did not provide documentation to identify the attendees. However, Probation managers at the training locations confirmed that TRC completed the training.

Attachment III

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Work Order 76405)
October 2008 to March 2009

Class Name	Instructor	Certification Number	No. Classes	No. Hours Per Class	Total No. Attendees	Total Class Hours Attended
Standardized Juvenile Offender LARRC	Probation Staff	0015-026073	5	24	99	2,353
Standardized Juvenile Offender Assessment: LARRC Training For Trainers	Probation Staff	0015-026552	1	24	14	336
Leaps Training 8 Hour Course	Probation Staff	0015-037944	1	8	25	200
Introduction To Motivational Interviewin	Probation Staff	0015-038420	6	8	130	1032
Implementing Evidence Based Practices	Probation Staff	0015-039946	1	4	26	104
Levels Of Service-Case Management Inventory	Probation Staff	0015-040104	3	32	44	1,336
Motivational Interviewing And The Stages	Probation Staff	0015-040705	6	8	124	992
Core Correctional Practices (20 Hours)	Probation Staff	0015-040715	13	20	162	3,189
Motivational Interviewing For Camp Staff	Probation Staff	0015-040721	11	20	119	2,350
Motivational Interviewing For Camp Staff	Probation Staff	0015-042184	1	12	27	316
Larrc Recidivism Risk Levels And Case	Probation Staff	0015-043586	4	4	31	119
Behavior Management Program Overview	Probation Staff	0015-045537	5	2	63	126
Behavior Management Program for Camps Part 1	Probation Staff	0015-046879	13	4	199	796
Levels Of Service/Case Management Inventory	Probation Staff	0015-047804	8	8	149	1,192
Evidence Based Practices Current Trends	Probation Staff	0015-048286	1	8	42	332
Static 99	Probation Staff	0015-048691	1	8	39	312
SPDO Camp Resesign: You Make A Difference	TRC	0015-048759	3	8	52	416
Functional Family Probation Services	Vendor	0015-049279	1	14	19	249
Motivational Interviewing-Training For	Probation Staff	0015-039985	1	40	19	760
Motivational Interviewing	Vendor	2186-039812	4	8	120	960
Core Correctional Practices	Vendor	2186-048788	4	8	126	1008
Total			93	N/A	1,629	18,478

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Work Order 76405)
December 2007 to March 2009

Class Name	Instructor	Certification Number	No. Classe	No. Hours Per Class	Total No. Attendees	Total Class Hours Attended
Making it Through (MIT)	Probation Staff	0015-021536	1	2	9	18
Standardized Juvenile Offender LARRC	Probation Staff	0015-026073	12	24	245	5,737
Standardized Juvenile Offender Assessment: LARRC Training For Trainers	Probation Staff	0015-026552	1	24	14	336
Behavior Managment Program	Probation Staff	0015-035116	6	8	111	888
Leaps Curriculum and the LARRC	Probation Staff	0015-036749	3	4	62	248
Leaps Training 8 Hour Course	Probation Staff	0015-037944	6	8	123	984
Introduction To Motivational Interviewin	Probation Staff	0015-038420	6	8	130	1032
Implementing Evidence Based Practices	Probation Staff	0015-039946	25	4	501	1,660
Levels of Service-Case Management Inventory	Vendor	0015-040104	7	32	123	3,696
Levels of Service-Case Management Inventory	Probation Staff	0015-040104	3	32	44	1,336
Motivational Interviewing And The Stages	Probation Staff	0015-040705	6	8	124	992
Core Correctional Practices (20 Hours)	Probation Staff	0015-040715	36	20	498	9,771
Motivational Interviewing for Camp Staff	Probation Staff	0015-040721	30	20	371	7,271
Core Correctional Practices (8 Hours)	Probation Staff	0015-040869	9	8	84	664
Motivational Interviewing for Camp Staff	Probation Staff	0015-042184	7	12	153	1,796
IFT-Causal Model of Delinquency	Vendor	0015-042384	1	1	12	12
IFT-Causal Model of Delinquency	Probation Staff	0015-042384	3	1	66	66
RTSB Behavior Management Program	Probation Staff	0015-043490	1	4	10	40
LARRC Recdivism Risk Levels and Case	Vendor	0015-043586	2	4	53	212
LARRC Recdivism Risk Levels and Case	Probation Staff	0015-043586	4	4	31	119
Trauma, Loss, and PTSD	Vendor	0015-043640	23	12	704	8,236
IFT-Levels of Service Inventory (LS/CMI)	Probation Staff	0015-043726	1	2	26	52
Behavior Management Program Overview	Probation Staff	0015-045537	8	2	142	284
WRE-2008 Blueprints Conference	Vendor/Conference	0015-045646	1	20	1	12
Prevention and Early Intervention Training	Probation Staff	0015-046089	15	4	236	944

Los Angeles County Probation Department
EBP Training of Department Staff (excluding TRC Training for Work Order 76405)
December 2007 to March 2009

Class Name	Instructor	Certification Number	No. Classe	No. Hours Per Class	Total No. Attendees	Total Class Hours Attended
Cognitive Behavioral Intervention	Probation Staff	0015-046130	1	16	22	336
WRE-Evidence Based Correctional Program	Vendor/Conference	0015-046370	1	20	1	20
Los Angeles County Probation Department Behavior Management Program for Camps Part 1	Probation Staff	0015-046879	13	4	199	796
Levels Of Service/Case Management Inventory	Probation Staff	0015-047804	8	8	149	1,192
Evidence Based Practices Current Trends	Probation Staff	0015-048286	1	8	42	332
Static 99	Probation Staff	0015-048691	1	8	39	312
SPDO Camp Resesign: You Make A Difference	TRC	0015-048759	3	8	52	416
Functional Family Probation Services	Vendor	0015-049279	1	14	19	249
Motivational Interviewing-Training For	Probation Staff	0015-039985	1	40	19	760
Interview Skills for Probation Officers	Vendor	0920-031594	5	8	93	736
Motivational Interviewing	Vendor	0966-042556	6	8	94	748
Motivational Interviewing	Vendor	2186-039812	4	8	120	960
Core Correctional Practices	Vendor	2186-048788	4	8	126	1008
Total			266	N/A	4,848	54,271

Attachment V

Los Angeles County Probation Department
EBP Training of CBO Staff
October 2008 to March 2009

Class Name	Legend	No. CBOs Represented	No. Hours Per Class	Total No. Attendees	Total Class Hours Attended
Getting Motivated To Change	GMTC	39	4	50	200
Motivational Interviewing	MI	29	4	57	228
Totals		(a)	N/A	107	428

(a) A total of 56 different CBOs attended the EBP training classes.

Los Angeles County Probation Department
EBP Training of CBO Staff
January 2006 to March 2009

Class Name	Legend	No. CBOs Represented	No. Hours Per Class	Total No. Attendees	Total Class Hours Attended
Adolescent Stages of Development	ASD	9	8	140	1,120
CBO Tracking System	CBO-TS	15	2	89	178
FFT/MST (Overview)	FFT/MST	9	4	70	280
Getting Motivated To Change	GMTC	39	4	50	200
Best Practices Orientation for High Risk, High Need Youthful Offenders	HRHN	11	2	61	122
Motivational Interviewing	MI	29	4	57	228
Parent Project	PP	8	40	32	1,280
Strength-Based Case Management	SBCM	14	8	70	560
Social Learning Model Training	SLM	10	7	78	566
Why Evidence-Based Practices	WEBP	14	8	90	720
Totals		(a)	N/A	737	5,254

(b) A total of 63 different CBOs attended the EBP training classes.