

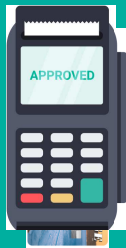


WATCH OUT FOR FAKES

Protect your customers and your business by being aware of skimming devices. These devices can read financial information from credit, debit, and EBT cards to steal money from your customers.

How to spot a fake

Fake card readers can be spotted based on the card length exposed during a transaction.



Fake



Safe

A Card Skimmer is a compromised faceplate over the Point of Sale machines placed by fraud perpetrators.

Here are some tips on how to spot a fake.



- Wider outer borders
- Backlight for keys are not visible or faint
- Frame feels wiggly or detachable
- Keys are unusually thick
- Keys stick when pressed
- Wider spacing between keys

EBT CARD SKIMMING

BUSINESS NOTICE



Protect your business and customers

- If you see an individual manipulating and tampering your equipment, contact your local law enforcement agency.
- Inspect your equipment regularly, every few hours on a daily basis. This can help prevent equipment tampering.
- If you have found that your Point of Sale (POS) commercial equipment has been compromised, contact your equipment provider or third-party processor for assistance with equipment, transaction processing, and settlement.
- For support with your state provided EBT POS equipment and other EBT merchant questions, you may call the California EBT Retailer Hotline at (866) 328-4212.