



J. TYLER McCAULEY
AUDITOR-CONTROLLER

**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 525
LOS ANGELES, CALIFORNIA 90012-2766
PHONE: (213) 974-8301 FAX: (213) 626-5427

April 27, 2005

TO: Supervisor Gloria Molina, Chair
Supervisor Yvonne B. Burke
Supervisor Zev Yaroslavsky
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – ROSEMARY
CHILDREN'S SERVICES**

We have completed a review of "500" House, Bonnie House, Green Street, Romberger House and Rosemary's Cottage Group Homes operated by Rosemary's Children's Services. The Agency contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

"500" House, Bonnie House, Green Street, and Romberger House Group Homes are six-bed facilities, and Rosemary's Cottage Group Home is a 19-bed facility, all which provide care for girls ages 13-18 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, "500" House Group Home was providing services for three Los Angeles County DCFS children and three Los Angeles County Probation Children, Bonnie House Group Home was providing services for four Los Angeles County DCFS children and two Los Angeles County Probation children; Green Street Group Home was providing services for two Los Angeles County DCFS children and four Los Angeles County Probation children, Romberger House Group Home was providing services for two Los Angeles County DCFS children and three Los Angeles County Probation children and Rosemary's Cottage Group Home was providing services for ten Los Angeles County DCFS children and eight Los Angeles County Probation children.

Rosemary Children's Services Group Homes are located in the Fifth District.

"To Enrich Lives Through Effective and Caring Service"

Scope of Review

The purpose of the review was to determine whether the Agency was providing the services outlined in their Program Statement. Additionally, the review covered basic child safety and licensing issues, and included an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection, and interviews with children placed in the Group Home at the time of the review. Interviews with children were designed to obtain their perspectives on the program services provided by the Agency, and to ensure adherence to the Foster Youth Bill of Rights.

Summary of Findings

Generally, the Agency was providing the services as outlined in its Program Statement. However, the Agency needs to address several deficient areas. Specifically, all five Group Homes need to make repairs to the facilities, and provide children with the minimum required allowance; Romberger House Group Home needs to provide children with appropriate hair care products; and Romberger House and Rosemary's Cottage Group Homes need to ensure that staff treat children with respect and dignity and monitor their interactions.

Attached is a detailed report of the review.

Review of Report

We discussed our report with the Agency's management. The Agency's management is required to provide a corrective action plan to the Children Services Group Home Ombudsman within 20 business days from the date of this report. We thank the management and staff for their cooperation during our review.

If you have any questions, please contact me, or have your staff contact Mike Pirolo at (626) 293-1110.

JTM:MP:CC:gfw

c: David E. Janssen, Chief Administrative Officer
David Sanders, Ph.D., Director, DCFS
Paul Higa, Chief Probation Officer
Greg Wessels, Executive Director, Rosemary Children's Services
Violet Varona-Lukens, Executive Officer
Public Information Office
Audit Committee

**Rosemary Children's Services
"500" House Group Home
500 South Oakland Avenue
Pasadena, California 91101
Phone: (626) 795-7218
License: 191200579
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

The "500" House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, adequately landscaped, and secure.

The interior of the Group Home needs improvement. Specifically, the curtains and the furniture in the living room are not clean; the bathtubs and shower stalls are not clean; and in the kitchen, the appliances, the floor, and the sink are not clean. Additionally, the day of our visit, the food had been left out and not properly stored. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms need improvement. The rooms are orderly and have age-appropriate personalized decorations. However, in bedroom one, there is graffiti writing on the mirror, and bulletin board. In bedroom three, there is writing on the headboards footboards, window frame, and the wardrobe. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and video player. There is an appropriate quantity and quality of reading materials, and educational resources and supplies. However, there is not a working computer for the children in the home.

The Group Home does maintain a sufficient supply of perishable and non perishable foods.

Recommendations

1. Rosemary Children's Services management:

a. Clean the curtains and furniture in the living room.

*AUDITOR-CONTROLLER
COUNTY OF LOS ANGELES*

- b. Clean the bathtubs and shower stalls.
- c. Clean kitchen appliances, floor and sink.
- d. Properly store all foods.
- e. Remove all writing from the children's bedrooms.
- f. Provide children with a working computer.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children were assessed for needed services within thirty days of placement.

The treatment team developed and implemented the Needs and Services Plan (NSP) with input from the child. The NSP is current, comprehensive, and includes long and short-term goals. Case files reflect adequate documentation to show that children are receiving treatment services as identified in their NSP.

Recommendations

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with the opportunity to participate in emancipation and vocational

programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are given the opportunity to participate in planning activities.

Children are allowed to participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents for three case files

Sample size for interviews: Three

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews:

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Children expressed satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to have private visitors, to make and receive personal telephone calls, and to send and receive unopened correspondence and mail. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals; however, one child reported that sometimes they do not get snacks due to a lack of food in the Group Home.

Children are given the opportunity to receive or reject voluntary medical, dental, and psychiatric care.

Recommendation

- 2. Rosemary Children's Services management provide children with at least two snacks a day and maintain an adequate food supply.**

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and allowances to the children. The Group Home supplies children with the required \$50 monthly clothing allowance, and children are given the opportunity to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home does not provide children with the required minimum base allowance. Children are permitted to spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

- 3. Rosemary Children's Services management provide children with the required minimum base allowance.**

**Rosemary Children's Services
Bonnie House
63 North Bonnie Street
Pasadena, California 91106
Phone: (626) 795-7218
License: 191201129
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

The Bonnie House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, adequately landscaped, and secure.

The interior of the Group Home needs improvement. Specifically, in the kitchen, the cabinets and walls are not clean; the laundry room sink is clogged; the carpet in the dining and living rooms is not clean; in bathroom one, there is a large crack in the wall, and in bathroom two, there is mildew on the ceiling. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms need improvement. The rooms are orderly and have age-appropriate personalized decorations. However, in bedroom one, there is writing on the mirror; and an iron burn mark on the carpet. In bedroom two, there is writing inside the closet. In bedroom three, there is a large crack in the wall. In bedroom four, the carpet is not clean, and there is writing inside of the closet. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and video player. There is an appropriate quantity and quality of reading materials, and educational resources and supplies. However, there is not a working computer for the children in the home.

The Group Home does maintain a sufficient supply of perishable and non perishable foods.

Recommendations

1. Rosemary Children's Services management:

a. Clean the kitchen cabinets and walls.

- b. Repair the laundry room sink.
- c. Clean the carpeting in the living room and dining room.
- d. Repair the crack in the wall in bathroom one.
- e. Remove the mildew from the ceiling in bathroom two.
- f. Remove all writing from the children's bedrooms.
- g. Repair or replace the carpeting in the children's bedrooms.
- h. Repair the crack in the wall in bedroom three.
- i. Provide children with a working computer.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children were assessed for needed services within thirty days of placement.

The treatment team developed and implemented the Needs and Services Plan (NSP) with input from the child. The NSP is current, comprehensive, and includes long and short-term goals. Case files reflect adequate documentation to show that children are receiving treatment services as identified in their NSP.

Recommendations

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with the opportunity to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are given the opportunity to participate in planning activities.

Children are allowed to participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents for three case files

Sample size for interviews: Three

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication, and are aware of their right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Children expressed satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to have private visitors, to make and receive personal telephone calls, and to send and receive unopened correspondence and mail. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks

Children are given the opportunity to receive or reject voluntary medical, dental, and psychiatric care.

Recommendations

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and allowances to the children. The Group Home supplies children with the required \$50 monthly clothing allowance, and children are given the opportunity to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home does not provide children with the required minimum base allowance. Children are permitted to spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are encouraged and assisted in creating and maintaining photo albums/life books.

Recommendations

- 2. Rosemary Children's Services management provide children with the required minimum base allowance.**

**Rosemary Children's Services
Green House
3123 East Green Street
Pasadena, California 91107
Phone: (626) 795-7218
License: 198203635
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

The Green Street Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, adequately landscaped, and secure.

The interior of the Group Home needs improvement. Specifically, the carpeting throughout the Group Home is not clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and video player. There is an appropriate quantity and quality of reading materials, and educational resources and supplies. However, there is not a working computer for the children in the home.

The Group Home does maintain a sufficient supply of perishable and non perishable foods.

Recommendations

1. Rosemary Children's Services management:

- a. Clean the carpeting throughout the Group Home.**
- b. Provide children with a working computer.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children were assessed for needed services within thirty days of placement.

The treatment team developed and implemented the Needs and Services Plan (NSP) with input from the child. The NSP is current, comprehensive, and includes long and short-term goals. Case files reflect adequate documentation to show that children are receiving treatment services as identified in their NSP.

Recommendations

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with the opportunity to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are given the opportunity to participate in planning activities.

Children are allowed to participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents for one case file

Sample size for interviews: One

Comments:

The child has a current court authorization for psychotropic medication. Documentation confirms that the child is routinely seen by the prescribing psychiatrist.

The child is informed about her psychotropic medication, and is aware of her right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Children expressed satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to have private visitors, to make and receive personal telephone calls, and to send and receive unopened correspondence and mail. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snack.

Children are given the opportunity to receive or reject voluntary medical, dental, and psychiatric care.

Recommendations

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and allowances to the children. The Group Home supplies children with the required \$50 monthly clothing allowance, and children are given the opportunity to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home does not provide children with the required minimum base allowance. Children are permitted to spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are encouraged and assisted in creating and maintaining photo albums/life books.

Recommendations

- 2. Rosemary Children's Services management provide children with the required minimum base allowance.**

**Rosemary Children's Services
Romberger House
1023 Fremont Avenue
South Pasadena, California 91030
Phone: (626) 795-7218
License: 191500577
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

The Romberger House Group Home (Group Home or Agency) is located in a residential community. The exterior of the Group Home is not well maintained; the paint is peeling and window screens are either missing, or not appropriately attached to the windows. The front and back yards are clean, adequately landscaped, and secure.

The interior of the Group Home needs improvement. Specifically, the hardwood floors are stained; the computer desk is broken; the curtains in the TV room are not clean; the bathtubs are not clean; and in the kitchen, the appliance, the floor, and the sink are not clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms need improvement. The rooms are orderly and have age-appropriate personalized decorations. However, in bedroom one, the carpet is stained and there are large cracks in the walls. In bedroom two, the window screen is off of the window, the carpet is not clean, the paint is chipped on the walls, and there are no covers for the light fixtures. In bedrooms three and four, the carpet is stained. The window coverings are not clean. There is adequate furniture, lighting, and storage space. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There is an appropriate quantity and quality of reading materials, and educational resources and supplies. However, there is not a working computer for the children in the home.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

1. Rosemary Children's Services management:

- a. Repair the home's exterior.
- b. Replace all window screens.
- c. Repair the hardwood floors.
- d. Replace the computer desk.
- e. Clean the curtains in the TV room and the children's bedrooms.
- f. Clean the bathtubs.
- g. Clean kitchen appliances, floor and sink.
- h. Clean the carpeting in the children's bedrooms.
- i. Repair the walls in bedrooms one and two.
- j. Replace the light fixture covers in bedroom two.
- k. Provide children with a working computer.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children were assessed for needed services within thirty days of placement.

The treatment team developed and implemented the Needs and Services Plan (NSP) with input from the child. The NSP is current, comprehensive, and includes long and short-term goals. Case files reflect adequate documentation to show that children are receiving treatment services as identified in their NSP.

Recommendations

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with the opportunity to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are given the opportunity to participate in planning activities.

Children are allowed to participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents for four case files

Sample size for interviews: Four

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication, and are aware of their right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. One child expressed satisfaction with the quality of her interactions with staff, and report that staff treats her with respect and dignity; however, the other child reported that the staff was not always respectful, and raised their voices to her.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to have private visitors, to make and receive personal telephone calls, and to send and receive unopened correspondence and mail. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children are given the opportunity to receive or reject voluntary medical, dental, and psychiatric care.

Recommendation

- 3. Rosemary Children's Services management ensure that staff treat children with respect and dignity and monitor their interactions.**

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and allowances to the children. The Group Home supplies children with the required \$50 monthly clothing allowance, and children are given the opportunity to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home does not provide children with the required minimum base allowance. Children are permitted to spend their allowances as they choose.

The Group Home does not provide children with adequate ethnic personal care items. Specifically one child reported that she was not provided with the appropriate shampoo.

Children are encouraged and assisted in creating and maintaining photo albums/life books.

Recommendations

- 4. Rosemary Children's Services management:**
 - a. Provide children with the required minimum base allowance.**
 - b. Provide children with adequate ethnic personal care items.**

**Rosemary Children's Services
Rosemary's Cottage
3244 Green Street
Pasadena, California 91107
Phone: (626) 795-7218
License: 191200578
Rate Classification Level: 12**

I. Facility and Environment

Method of assessment – Observation

Comments:

Rosemary's Cottage Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean, adequately landscaped, and secure.

The interior of the Group Home needs improvement. Specifically, in the dining room, the tables are marked and worn; the curtains are not clean; the floor tile is worn and has holes in it. The light bulbs are not working in the living room; the carpeting in the residential hallway is worn and threadbare in some areas. The bathtubs are not clean; one faucet is missing a handle; and the countertops are worn and chipped. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are not well maintained. The rooms are orderly and have age-appropriate personalized decorations. However, in bedroom two, the paint on the closet door is chipped and the carpet is stained; in bedroom three, there is a stain on the wall and there is not a mattress pad on one of the beds; in bedroom four, the linens are not clean, the walls are dirty, and the desk is missing a drawer; in bedroom five-A, the walls are dirty and the carpeting is stained; in bedroom six, the light fixture is missing a cover; the walls are dirty, and there is no mattress pad on one of the beds; in bedroom seven, there are no linens on the beds, there is writing on the mirrors, and nail polish painted on the closet door; in bedroom eight, the carpet is dirty, there is writing on the inside of the closet, clothes are piled high on the closet floor, and there is no mattress pad on one of the beds; in bedroom nine, the carpet is dirty, the ceiling is dirty, and there is graffiti writing on the bulletin board; in bedroom ten, there is writing on the closet door, and the walls are dirty.

There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. There is an appropriate quantity and quality of reading materials, and educational resources and supplies. However, there is not a working computer for the children in the home.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

1. Rosemary Children's Services management:

- a. Replace the dining room tables and tile flooring.**
- b. Clean the curtains in the dining room.**
- c. Replace the living room light bulbs.**
- d. Replace the residential hallway carpet.**
- e. Clean the bathtubs.**
- f. Replace bathroom counters and faucet handle.**
- g. Repair closet door in bedroom two.**
- h. Clean the carpeting the children's bedrooms.**
- i. Clean and repair the walls as needed in children's bedrooms.**
- j. Replace the desk drawer in bedroom four.**
- k. Provide a full complement of clean linens including a mattress pad on all children's beds.**
- l. Remove writing from all surfaces in children's bedrooms.**
- m. Replace the light fixture covers in bedroom six.**
- n. Provide children with access to an operable computer.**

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Three

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children were assessed for needed services within thirty days of placement.

The treatment team developed and implemented the Needs and Services Plan (NSP) with input from the child. The NSP is current, comprehensive, and includes long and short-term goals. Case files reflect adequate documentation to show that children are receiving treatment services as identified in their NSP.

Recommendations

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Three

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs, and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with the opportunity to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Three

Comments:

The Group Home provides children with sufficient recreational activities, and leisure time. Children are given the opportunity to participate in planning activities.

Children are allowed to participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents for eight case files

Sample size for interviews: Eight

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication, and are aware of their right to refuse medication.

Medication distribution logs are properly maintained.

Recommendations

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size for interviews: Three

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home, and are provided with appropriate staff supervision. Two children expressed satisfaction with the quality of their interactions with staff, and report that staff treats them with respect and dignity; however, the other child reported that the staff was not always respectful and professional.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to have private visitors, to make and receive personal telephone calls, and to send and receive unopened correspondence and mail. Children are able to attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children are given the opportunity to receive or reject voluntary medical, dental, and psychiatric care.

Recommendation

- 2. Rosemary Children's Services management ensure that staff treat children with respect and dignity and monitor their interactions.**

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size for interviews: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and allowances to the children. The Group Home supplies children with the required \$50 monthly clothing allowance, and children are given the opportunity to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home does not provide children with the required minimum base allowance. Children are permitted to spend their allowances as they choose.

The Group Home provides children with adequate personal care items.

Children are encouraged and assisted in creating and maintaining photo albums/life books.

Recommendations

- 3. Rosemary Children's Services management provide children with the required minimum base allowance**