COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER

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J. TYLER McCAULEY
AUDITOR-CONTROLLER

April 5, 2002

TO: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Yvonne Brathwaite Burke
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley
Auditor-Controller

SUBJECT: **CUSTODIAL CONTRACTS COMPLIANCE REVIEW FOLLOW-UP**

We have completed a follow-up review of the County's custodial services contractors with significant or major contract/labor law violations as identified in our February 22, 2002 report to your Board. The Second District requested the follow-up to determine if the contractors had corrected the violations.

Our review included interviewing County contract managers and staff and reviewing documentation provided to them by the contractors that indicated the violations had been corrected.

Background

On October 19, 1999, your Board instructed the Auditor-Controller, in conjunction with other County departments, to conduct audits of all custodial service contracts. In response, we conducted 25 audits (23 custodial contracts, one landscape contract and one cafeteria contract) and issued reports on each audit. In February 2002, we issued a report that summarized the results of these audits and the types of violations (none, minor, significant, and major) noted for each contractor. Twelve of the contractors listed had contract/labor law violations described as major or significant.

Results of Follow-up

Of the 12 contractors identified in our prior report having major or significant contract/labor law violations, five firms no longer have contracts with the County and one firm has a temporary month-to-month contract until the current solicitation process is completed and the department selects a replacement. Of the remaining six contractors, five have corrected the areas of non-compliance. The Department of Health Services is working with the remaining contractor to develop a corrective action plan to

address the areas of non-compliance identified in our report and to address additional issues that came to the Department's attention after the completion of our review.

The following Chart lists the 12 contractors that we reviewed, the dates of our original reports, and the current status of the actions taken to address the contractors' contract/labor law violations.

Contractor	*Report Date*	*Department*	*Assessment of Violations*	*Current Status*
Natural Building Maintenance	03/99	ISD	Major	No current County contract
Metro Building Maintenance	05/99	DPW, Probation, B&H, ISD	Major	No current County contract
A-One Building Maintenance Company	02/23/00	Public Library	Major	Debarred
AA Building Maintenance	04/24/00	Public Library	Major	Temporary contract - month-to-month
Pacific Sun Maintenance Co.	05/19/00	Public Library	Significant	Areas of non-compliance corrected
Quality Cleaning Services	09/26/00	DPW, LA County CDC	Significant	No current County contract
California Dining Services	12/29/00	CAO	Major	No current County contract
Reliable Building Maintenance	05/16/01	ISD	Significant	Areas of non-compliance corrected
Bell Building Maintenance	09/18/01	Probation, DPW, ISD	Significant	Areas of non-compliance corrected
Systems Management	12/21/01	DPW	Significant	Areas of non-compliance corrected
Porschia Alexander of America, Inc.	01/24/02	DHS	Significant	In-progress
United Building Services	02/01/02	B&H	Significant	Areas of non-compliance corrected

To ensure that County departments are aware of contractors that have had significant or major violations, as noted above, we will follow-up to ensure that the Countywide Contract Database is updated with this information. If you have any questions, please have your staff contact DeWitt Roberts at (213) 974-0301.

JTM:DR:DC

Attachment

c: David E. Janssen, Chief Administrative Officer
Lloyd W. Pellman, County Counsel
Dennis A. Tafoya, Director, Office of Affirmative Action Compliance
Stan Wisniewski, Director, Department of Beaches and Harbors
Carlos Jackson, Executive Director, Community Development Commission
Dr. Thomas L. Garthwaite, Director, Department of Health Services
Joan Ouderkirk, Director, Internal Services Department
Richard Shumsky, Chief Probation Officer, Probation Department
Margaret Donnellan Todd, County Librarian, Public Library
James A. Noyes, Director, Department of Public Works
Violet Varona-Lukens, Executive Officer
Public Information Office
Audit Committee